

Health Quality Investigations Unit



HQIU Renewed Focus

- Consumer Protection
- Identifying and prioritizing ISO cases and those that present the biggest threat to the public
- Avoiding time gaps in investigations
- Providing high quality, thorough investigations
- Investigator Retention

HQIU UPCOMING EVENTS

- Replacement cell phones are being programmed and distributed to HQIU offices (November 2015)
- CNOA (California Narcotic Officers' Association) Training-San Francisco (November 2015)
- Medical Consultant Statewide Meeting (Target Date January 2016)
- 805 Joint Training with HQIU investigators and HQE DAGS (Target Date February 2016)

HQIU UPCOMING EVENTS

- Field Training Officer (FTO) pay differential has been approved by the Director and has been forwarded to CalHR for final processing.
- HQIU Retention Pay Proposal was submitted to the Director and it will be included in the collective bargaining process set for Spring 2016.
- Numerous hiring panels are taking place throughout the state to fill vacancies.

ELECTRONIC CASE BINDER



- Developed by Detective Dan Pearce of the San Diego Sheriff's Department.
- Adopted by San Diego Sheriff's Homicide Unit, San Diego P.D. Homicide Unit, and the San Diego District Attorney's Office.
- Recommended to HQIU by San Diego HQIU Investigator Steve Brewer.
- Given to HQIU free of charge.



- 133 pounds
- 14 binders
- 2.5 cases of paper
- **EQUALS ON AVERAGE:**
- **\$250**



- No Binders
- No Paper

- EQUALS
ON
AVERAGE:

- \$7

Current Vacancies

- There are currently 25 Investigator vacancies out of 76 Investigator positions (33%)
- 16 Investigator candidates have been identified and are in background
- There are 6 more anticipated Investigator vacancies (Investigators in background with other agencies)
- SROA hiring rules have resulted in an unprecedented exit of many Investigators who received job reinstatement offers from the agencies that previously laid them off

Current Vacancies

- Retention Pay Proposal is crucial to retaining investigators
- We currently have 25 vacancies, retention pay is worth the investment in investigators who are highly specialized
- The cost of continually re-hiring investigators is almost equal to the amount of the retention pay proposal.

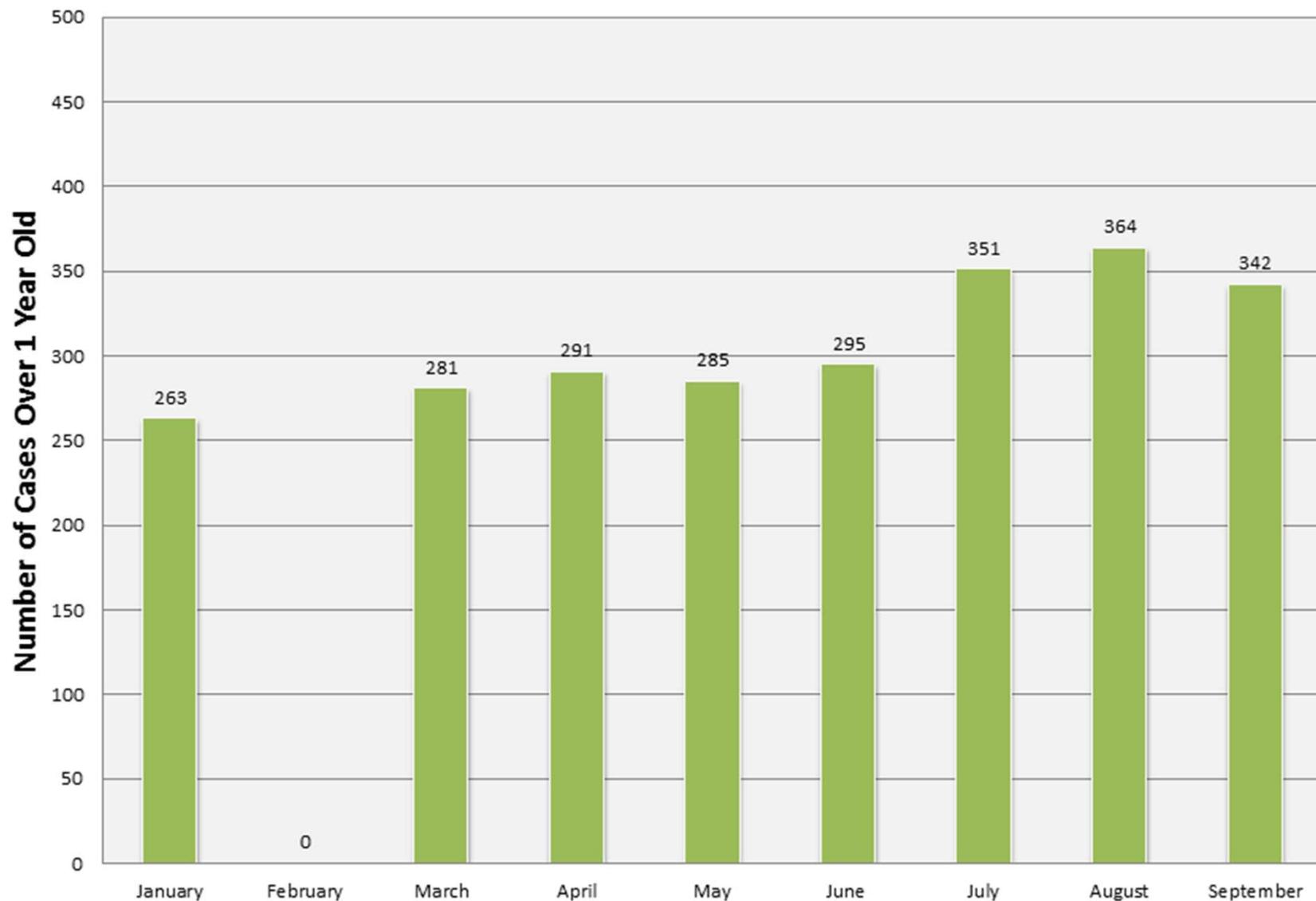
Current Vacancies

- Investigators who have stayed need our support
- Caseloads have doubled
- Ideal caseload is 15-18 complex cases per Investigator
- In many areas of the state Investigators are assigned 30+ complex cases
- We will focus on identifying/working priority cases and eliminating time gaps in non priority cases
- Offer overtime to keep up with the workload

Data Parameters

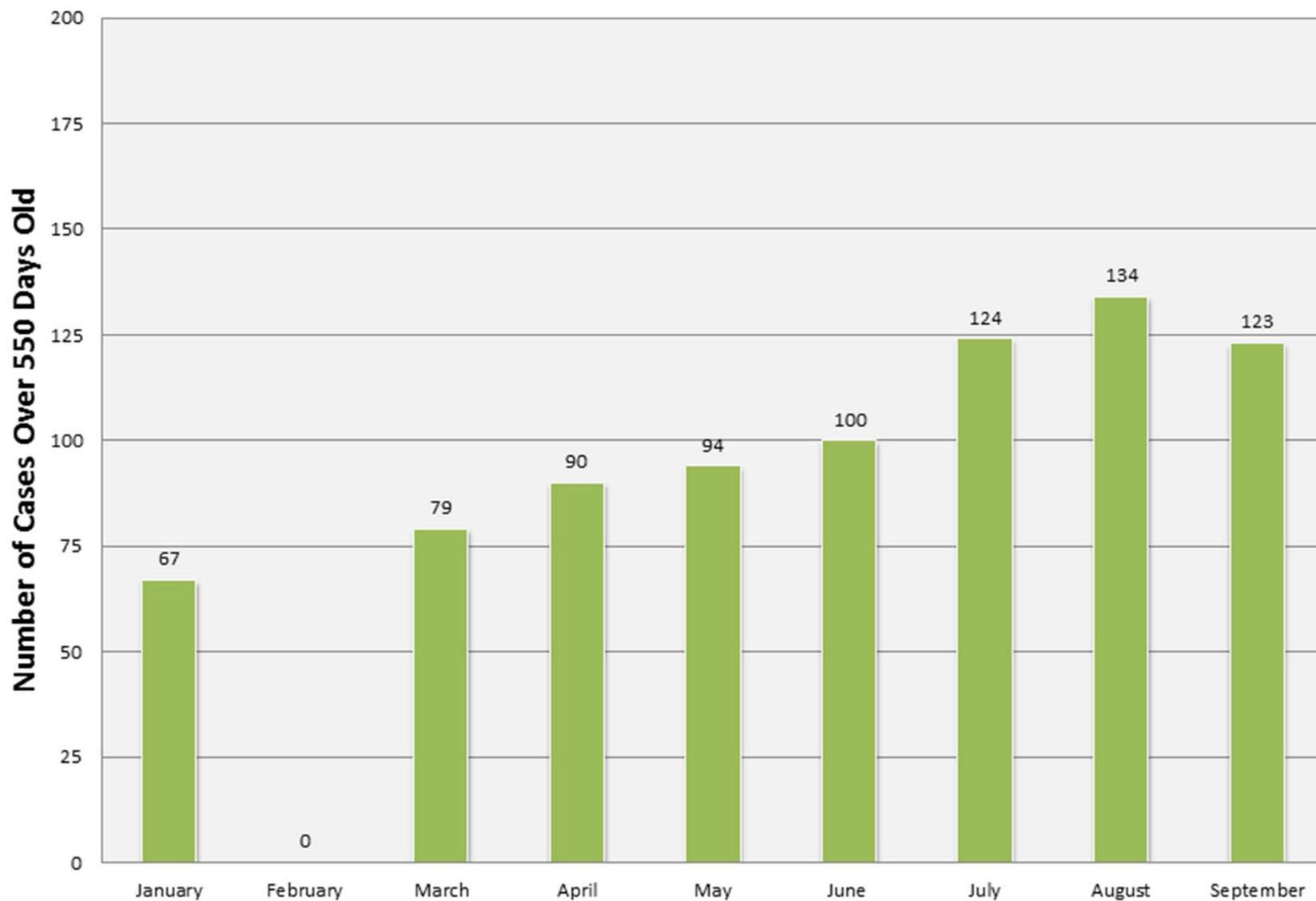
- Statistical figures comparing case age information cannot be obtained from Breeze Reports. These limitations necessitated staff manually compiling data.
- There is no retrievable data for February 2015, and also no retrievable data for July/August 2014.
- The following slides are monthly comparisons that were manually calculated based on month end statistics.

January-September 2015 HQUI Active Cases Stats



This data has been manually calculated and has not been verified by the MBC data integrity analyst.

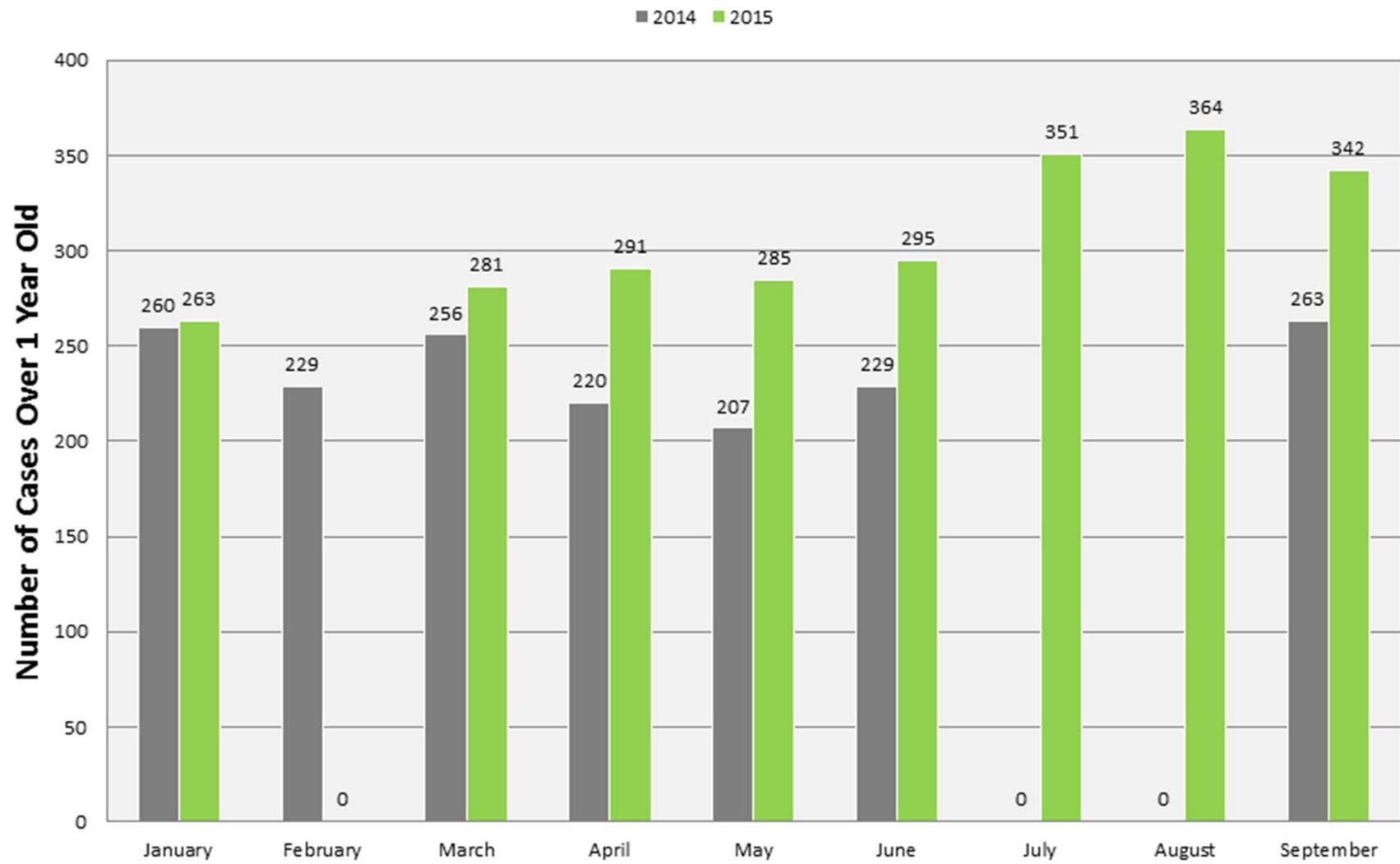
January-September 2015 HQUI Active Cases Stats



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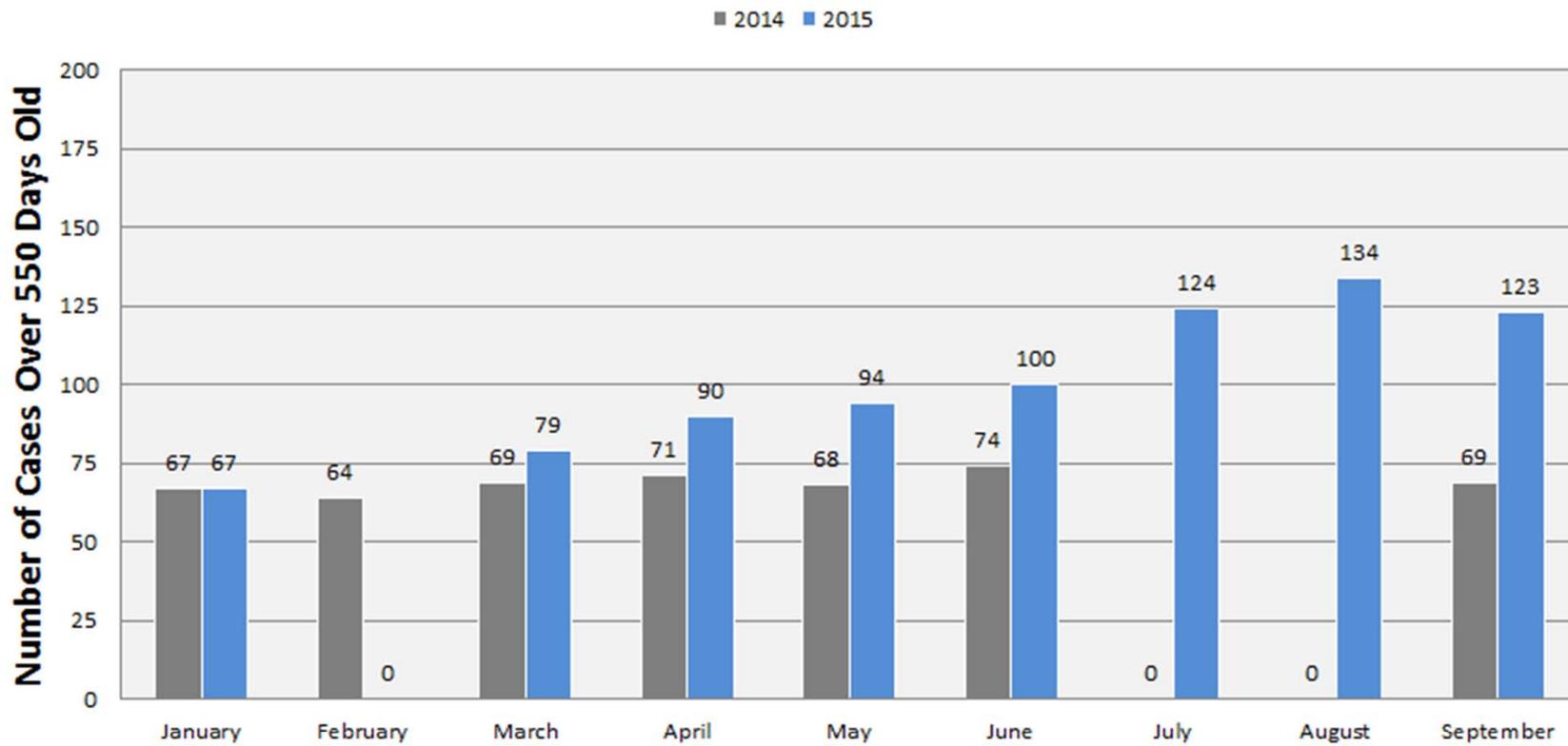
Chart Area

January-September 2014 & 2015 HQU Active Cases Stats Comparison



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