

MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: April 14, 2016
 ATTENTION: Members, Medical Board of California
 SUBJECT: Licensing Program Summary
 STAFF CONTACT: Curtis J. Worden, Chief of Licensing

STAFFING:

The Licensing Program staffing level during the third quarter was low due to staff being out of the office for unplanned leaves, vacations, and several vacant positions. However, staff continued to work hard in the second quarter of fiscal year (FY) 2015-16 to meet the needs of applicants for physician's and surgeon's (P&S) licenses or postgraduate training authorization letters (PTAL), licensees and consumers.

Licensing currently has the following vacancies:

- Staff Services Manager I (Licensing Manager)
- Office Technician (Cashiering)

Staff in training:

- 2 - Office Technicians (P&S Application File Setup)
- 5 - Management Services Technicians (US/CAN P&S Application Review)
- 2 - Staff Services Analysts (IMG P&S Application Review)

STATISTICS:

The statistics are on pages BRD 7C-3 through BRD 7C-10. Please note that a few of the statistics normally provided are unavailable at this time due to the unavailability of reports in the BreZE system. The statistics that have been provided have been obtained from the call center phone system, tracked manually, or from the BreZE system.

Notable statistics include:

- Consumer Information Unit telephone calls answered: 19,651
 - 847 more calls answered than the previous quarter
- Consumer Information Unit telephone calls abandoned: 6,005
 - 1,631 more abandon calls than the previous quarter
- Consumer Information Unit telephone calls requesting a call back: 5,710
 - 21 less call back requests than the previous quarter
- P&S applications initial review completed: 1,884
 - 91 less applications reviewed than the previous quarter
- P&S licenses issued: 1,716
 - 291 more licenses issued than the previous quarter

Licensing did not meet its goal of performing initial reviews of all new P&S applications within 45 days of receipt by the Board for 13 weeks out of the 13 weeks in the third quarter of FY 2015-16. The highest number of days the initial goal was exceeded was 13 days. Licensing had several staff out of the office during this time frame. Staff is working to reduce these numbers.

INTERNATIONAL MEDICAL SCHOOLS:

The statistics for the International Medical School Reviews are on page BRD 7C-5.

The review of International Medical Schools continues to be a demanding workload for the Board. The Board did not receive any new Self-Assessment Reports and there are currently seven Self-Assessment Reports that are pending. The Board is preparing for the UNIBE site visit, which will be performed during the last week of May and the first week of June 2016.

PHYSICIAN SPECIALTY BOARD APPLICATIONS:

The Board has one pending application from a physician specialty board requesting approval by the Board.

OUTREACH:

The Licensing Outreach Manager has attended the following licensing workshops and when appropriate, residents from affiliated hospitals are invited to attend.

License Fairs

February 2016:

- February 17-18: Harbor UCLA – 100 residents
- February 24: Santa Clara Valley Medical Center – 50 residents

March 2016:

- March 9: Dignity Methodist Sacramento – 8 residents
- March 10: Kaiser NorCal in-service – approximately 50 program coordinators
- March 17: Kaiser San Diego in-service (first time visit) – 3 program coordinators
- March 17: UC San Diego (Day 1, VA Hospital) – approximately 45 residents
- March 18: UC San Diego (Day 2, Hillcrest Medical Center) – approximately 60 residents
- March 28: Kaiser Vallejo (first time visit) – 8 residents
- March 28: Kaiser Oakland – approximately 30 residents
- March 29: Kaiser Oakland – approximately 20 residents
- March 29: Kaiser San Francisco – approximately 30 residents
- March 30: Kaiser Santa Clara – approximately 30 residents

Medical School Outreach

- March 28, 2016: University of Southern California Keck School of Medicine – approximately 125 students and some faculty attended

CONSUMER INFORMATION UNIT FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Total Calls Answered	58,147	19,692	18,804	19,651	
Calls Requesting Call Back	24,229	12,788	5,731	5,710	
Calls Abandoned	19,292	8,913	4,374	6,005	
Address Changes Completed	3,357	1,438	950	969	

CONSUMER INFORMATION UNIT FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Total Calls Answered	78,260	22,092	17,177	19,034	19,957
Calls Requesting Call Back	42,728	11,376	9,081	12,358	9,913
Calls Abandoned	34,104	9,204	7,193	10,087	7,620
Address Changes Completed	12,063	5,231	3,369	2,235	1,228

PHYSICIAN & SURGEON DATA FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	6,088	2,262	1,732	2,094	
Initial Reviews Completed	5,503	1,644	1,975	1,884	
Total Pending	N/A	N/A			
Reviewed	N/A	N/A			
Not Reviewed	N/A	N/A			
(SR2s Pending)	N/A	35	38	51	
Licenses Issued	4,378	1,237	1,425	1,716	
Renewals Issued	50,072	17,123	16,237	16,712	

PHYSICIAN & SURGEON DATA FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	6,850			1,967	1,516
Initial Reviews Completed	N/A				
Total Pending	N/A				
Reviewed	N/A				
Not Reviewed	N/A				
(SR2s Pending)	N/A			16	21
Licenses Issued	5,873	1,222	1,243	1,391	2,017
Renewals Issued	33,341			16,675	16,666

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Beginning	N/A	7	9	5	
Received	5	4	0	1	
Reviewed	5	4	0	1	
Not Eligible	0	0	0	0	
Licensed	8	2	4	2	

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Received	6	3	0	2	1
Reviewed	8	2	1	2	3
Not Eligible	0	0	0	0	0
Licensed	0	0	0	0	0

SR 2 - CATEGORIES FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Alcohol/Drugs	25	7	8	10	
PG/Medical Knowledge	55	16	23	16	
Convictions	36	17	8	11	
Other	94	31	32	31	

SR 2 - CATEGORIES FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Alcohol/Drugs	33	10	4	14	5
PG/Medical Knowledge	105	42	19	25	19
Convictions	39	14	10	7	8
Other	112	34	29	24	25

Licensing Program Report

WORKLOAD REPORT
as of March 31, 2016

Fiscal Year 2015-2016

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	107	114	123	
Pending Self-Assessment Reports (included above)	N/A	7	7	7	
New Self-Assessment Reports Received	0	0	0	0	
New Unrecognized Schools Received	33	13	13	7	
School Recognized Pursuant to CCR 1314(a)(1)	18	6	4	8	
School Recognized Pursuant to CCR 1314(a)(2)	0	0	0	0	
TOTAL Schools Pending Recognition at End of Quarter	N/A	114	123	122	

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	101	106	102	111
Pending Self-Assessment Reports (included above)	N/A	6	7	7	7
New Self-Assessment Reports Received	1	1	0	0	0
New Unrecognized Schools Received	59	22	12	16	9
School Recognized Pursuant to CCR 1314(a)(1)	54	18	16	7	13
School Recognized Pursuant to CCR 1314(a)(2)	0	0	0	0	0
TOTAL Schools Pending Recognition at End of Quarter	N/A	106	102	111	107

*Three CCR 1314.1(a)(2) school files were closed due to lack of response to the Board's requests for information.

SPECIALTY BOARD APPLICATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	1	0	1	0	
Applications Pending	N/A	0	1	1	

SPECIALTY BOARD APPLICATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	0	0	0	0	0
Applications Pending	N/A	1	1	1	1

RESEARCH PSYCHOANALYST FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
RP Applications Received	6	1	2	3	
RP Licenses Issued	8	3	1	4	

RESEARCH PSYCHOANALYST FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
RP Applications Received	12	4	2	2	4
RP Licenses Issued	3	1	0	2	0

Licensing Program Report

WORKLOAD REPORT
as of March 31, 2016

Fiscal Year 2015-2016

LICENSED MIDWIVES FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	21	5	4	12	
Applications Pending	N/A	2	3	1	
Applications Withdrawn	1	1	0	0	
Licenses Issued	25	8	3	14	
Licenses Renewed	130	37	43	50	

LICENSED MIDWIVES FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	45	3	20	16	6
Applications Pending	N/A	2	7	10	6
Applications Withdrawn	1	0	1	0	0
Licenses Issued	42	5	14	13	10
Licenses Renewed	153	43	39	29	42

FICTITIOUS NAME PERMITS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
P&S - FNP Received	988	375	295	318	
P&S - FNP Issued	929	324	268	337	
P&S - FNP Pending	N/A	N/A	N/A	N/A	
P&S - FNP Renewed	3,815	1,337	1,121	1,357	
Podiatric FNP Received	14	6	7	1	
Podiatric FNP Issued	21	6	9	6	
Podiatric FNP Pending	N/A	N/A	N/A	N/A	
Podiatric FNP Renewed	115	36	35	44	

FICTITIOUS NAME PERMITS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
P&S - FNP Received	N/A			322	364
P&S - FNP Issued	N/A			255	339
P&S - FNP Pending	N/A			N/A	N/A
P&S - FNP Renewed	N/A			1,371	1,319
Podiatric FNP Received	N/A			5	9
Podiatric FNP Issued	N/A			7	4
Podiatric FNP Pending	N/A			N/A	N/A
Podiatric FNP Renewed	N/A			30	37

Licensing Program Report

**WORKLOAD REPORT
as of March 31, 2016**

Fiscal Year 2015-2016

OPTICAL REGISTRATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3 *	Q4 *
RDO - Business Registrations Issued	38	18	20		
RDO - Pending Applications Business	N/A	15	16		
CLS - Out-of-State - Business Registrations Issued	0	0	0		
CLS - Pending Out of State Applications -Business	2	1	1		
Spectacle Lens Registrations Issued	138	62	76		
Spectacle Lens - Pending Applications	N/A	26	31		
Contact Lens Registrations Issued	36	15	21		
Contact Lens - Pending Applications	N/A	5	6		
Spectacle Lens Registrations Renewed	462	214	248		
Contact Lens Registrations Renewed	199	93	106		

OPTICAL REGISTRATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
RDO - Business Registrations Issued	N/A			17	13
RDO - Pending Applications Business	N/A			14	26
CLS - Out-of-State - Business Registrations Issued	N/A			0	0
CLS - Pending Out of State Applications -Business	N/A			1	1
Spectacle Lens Registrations Issued	N/A			62	62
Spectacle Lens - Pending Applications	N/A			45	35
Contact Lens Registrations Issued	N/A			18	26
Contact Lens - Pending Applications	N/A			13	5
Spectacle Lens Registrations Renewed	N/A			239	287
Contact Lens Registrations Renewed	N/A			111	130

* Pursuant to: AB 684 (Alejo, Chapter 405): Effective January 1, 2016
The Registered Dispensing Program was transferred to the California State Board of Optometry

Licensing Program Report

WORKLOAD REPORT
as of March 31, 2016

Fiscal Year 2015-2016

SPECIAL PROGRAMS																								
FY 15/16																								
Permit	Applications Received				Applications Reviewed				Permits Issued				Permits Renewed				Total Pending				Applications Withdrawn or Denied			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	22	3	6		13	12	5		14	11	8		14	6	11		17	9	7		0	0	0	
2112	1	1	0		1	1	0		0	1	0		0	0	0		1	1	1		0	0	0	
2113	6	6	12		4	4	8		5	10	4		18	10	10		15	11	19		0	0	0	
2168	0	2	0		0	2	0		2	0	1		2	2	2		0	2	1		0	0	0	
2072	0	0	0		0	0	0		0	0	0		0	0	0		0	0	0		0	0	0	
1327	0	0	0		0	0	0		0	0	0		0	0	0		0	0	0		0	0	0	

SPECIAL PROGRAMS																								
FY 14/15																								
Permit	Applications Received				Reviewed				Permits Issued				Permits Renewed				Total Pending				Applications Withdrawn or			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	18	10	3	6	16	12	7	6	12	11	10	4	11	13	3	6	15	14	7	9	0	0	0	0
2112	0	0	1	0	0	0	0	1	1	1	0	1	0	0	0	0	1	0	1	0	0	0	0	0
2113	1	3	6	6	11	3	4	8	8	9	4	5	21	12	7	12	17	11	13	14	0	0	0	0
2168	0	2	0	0	2	2	0	0	0	0	3	0	4	3	1	4	3	5	2	2	0	0	0	0
2072	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1327	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0

2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)

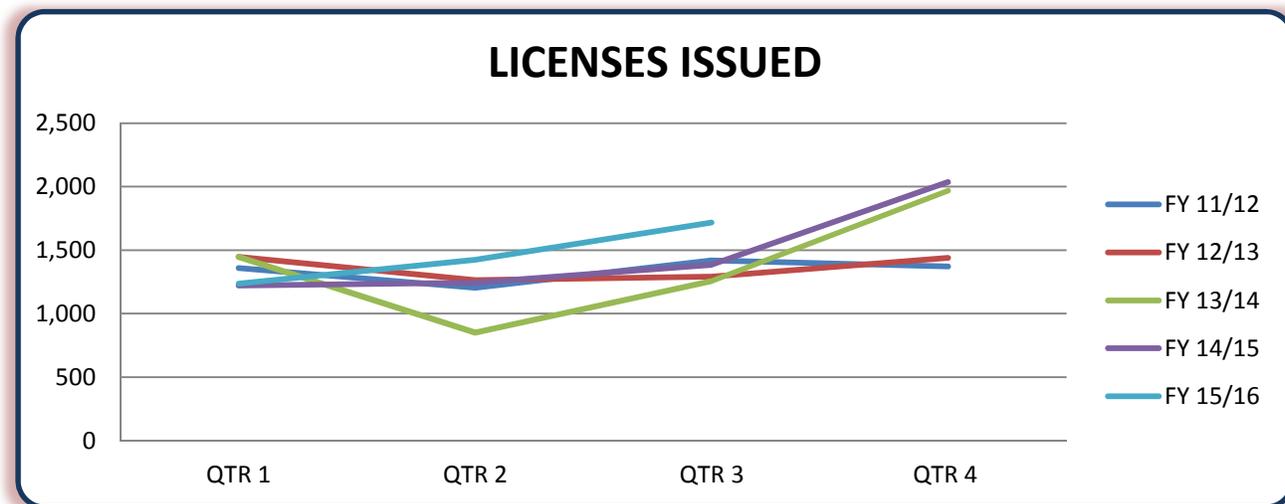
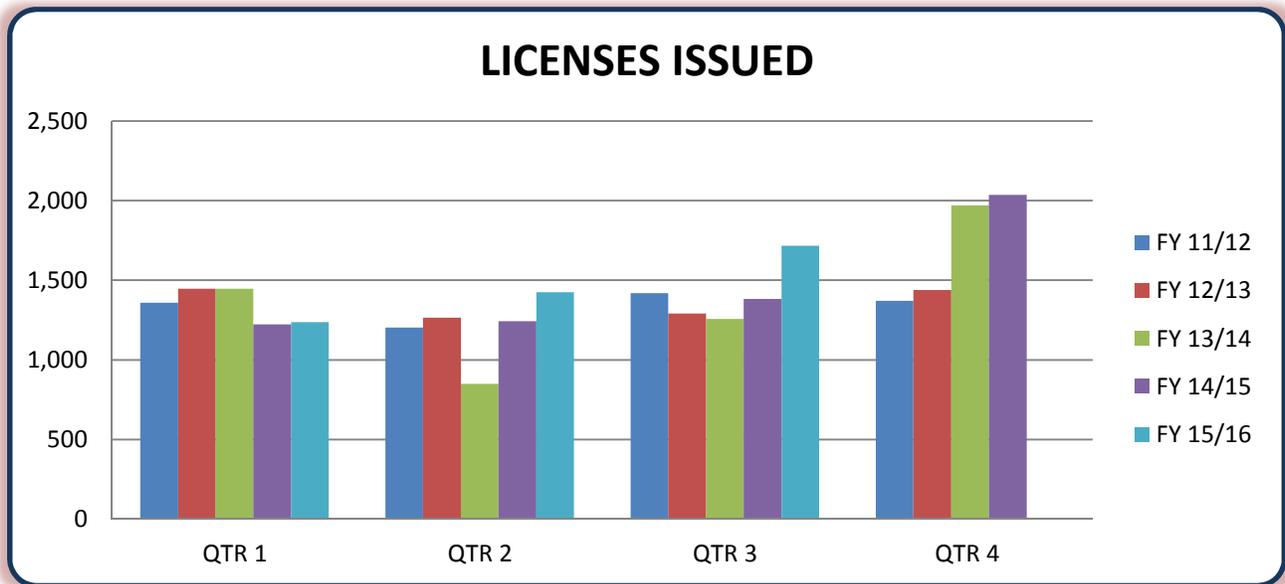
2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)

2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)

2072 - Special Permit - Correctional Facility

1327 - Medical Student Rotations - Non-ACGME Hospital Rotation

PHYSICIAN'S AND SURGEON'S LICENSES ISSUED					
Five Fiscal Year History					
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL
FY 15/16	1,237	1,425	1,716		4,378
FY 14/15	1,222	1,243	1,383	2,035	5,883
FY 13/14	1,447	849	1,257	1,969	5,522
FY 12/13	1,447	1,264	1,291	1,438	5,440
FY 11/12	1,358	1,203	1,419	1,371	5,351



*PHYSICIAN'S AND SURGEON'S LICENSE AND PTAL APPLICATIONS RECEIVED					
Five Fiscal Year History					
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL
FY 15/16	2,262	1,732	2,094		6,088
FY 14/15			1,967	1,516	6,850
FY 13/14					6,308
FY 12/13	1,722	1,715	1,708	1,552	6,697
FY 11/12	1,711	1,666	1,862	1,390	6,629