

**Tanya Homman** is the Chief of the Provider Enrollment Division (PED) within the California Department of Health Care Services (DHCS). As Chief of PED, she is responsible for all operations related to the enrollment and monitoring of over 187,000 provider locations. Ms. Homman has nearly 30 years of experience in the Medi-Cal program combined with State and County experience. Prior to her current role, Ms. Homman was the Chief of the Medi-Cal Managed Care Division and prior to that served as Special Assistant to three DHCS Director's (Ms. Shewry, Mr. Maxwell-Jolly and Mr. Douglas). Ms. Homman earned her degree in Administration of Justice; she is fluent in Spanish and enjoys creative activities.



## Department of Health Care Services Provider Enrollment Division

Tanya Homman, Chief



## Physician Provider Enrollment Process

### Types of Enrollment

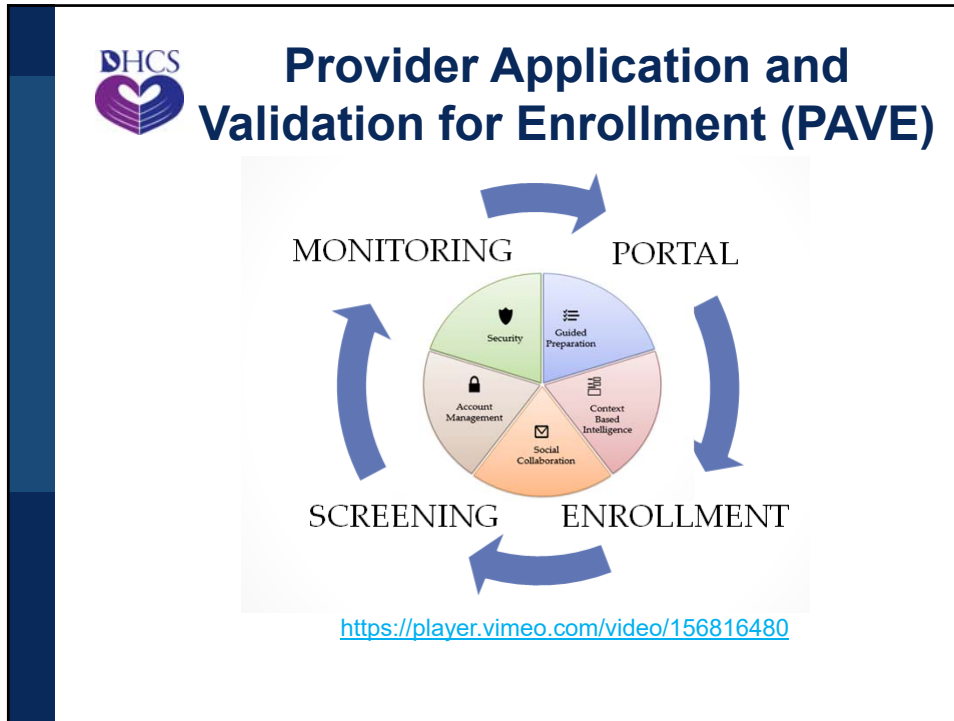
- Individual Billing Provider
- Group Provider
- Rendering Provider
- Ordering/Referring/  
Prescribing (ORP) Provider
- Licensed Substance Use  
Disorder Treatment  
Professional
- Facility-Based Provider
- Clinic-Based Provider
- Hospital-Based Provider

### Types of Enrollment Actions

- New Enrollment
- Change of Ownership
- Change of Business Address
- Revalidation (every 5 years)

### Life Of An Application

- Physician, Osteopath and Physician  
group within 90 days.
- RTP - 60 days (provider & PED)
- Referral to Audits and Investigations  
(A&I) - no longer on a time clock.
- Once A&I submits findings PED takes  
action.



**DHCS** **Provider Application and Validation for Enrollment (PAVE)**

**PAVE Statistics**  
Since November 18, 2016

- 29,000 PAVE Users
- 25,000 Business Profiles
- 19,000 Applications Submitted
- 8,000 Applications In Progress
- 80% down to 30% Return to Provider (Deficiency) Rate
- 45 Day Average Application Processing Time
- 90-180 Paper Application Processing Time
- 4.4 out of 5 Star Rating from Providers

Post-Release 2.0 Provider Survey:  
Average time to complete paper app – 1.75 hours  
Average time to complete PAVE app – 0.7 hours

**DHCS**

## Monthly Monitoring

PAVE 2.0

Monitoring

My Alerts | Alert Details | Impacted Providers | Resolutions

Assigned (448) | Unassigned (422) | Team (949) | Closed (2432)

Party Name: Pending Acceptance (Superv...

Relevance	Alert Number	NPI	Party Name	Workflow Category	Alert Status	Workflow Status	Date Received	Last Activity Date	Tiered Alerts
Medium	20248	0000000000	CONTRACTS - MEDICAL	SAM	Confirmed	Pending Acceptance (Supervise)	02/20/15	12/28/14	1
Medium	20276	0000000000	REGULATORY - MEDICAL	SAM	Confirmed	Pending Acceptance (Supervise)	02/20/15	08/19/15	2
Medium	20284	0000000000	CONTRACTS - MEDICAL	SAM	Confirmed	Pending Acceptance (Supervise)	02/20/15	03/30/15	2
High	21355	0000000000	OSG LEAD	OSG LEAD	Confirmed	Pending Acceptance (Supervise)	02/20/15	04/24/15	0
High	21373	0000000000	OSG LEAD	OSG LEAD	Confirmed	Pending Acceptance (Supervise)	02/20/15	04/23/15	0
High	21544	0000000000	OSG LEAD	OSG LEAD	Confirmed	Pending Acceptance (Supervise)	02/20/15	03/30/15	0
High	21621	0000000000	OSG LEAD	OSG LEAD	Confirmed	Pending Acceptance (Supervise)	02/20/15	12/09/15	2
High	21648	0000000000	OSG LEAD	OSG LEAD	Confirmed	Pending Acceptance (Supervise)	02/20/15	07/08/15	1
High	21674	0000000000	OSG LEAD	OSG LEAD	Confirmed	Pending Acceptance (Supervise)	02/20/15	08/20/15	0
High	21945	0000000000	OSG LEAD	OSG LEAD	Confirmed	Pending Acceptance (Supervise)	02/20/15	09/27/15	7

My Alert Workload by Watchlist

My Alert Workload by Workflow Status

My Alert Workload: 440

**DHCS**

## Addressing Inappropriate Opioid Prescribing in Medi-Cal

- **Managed Care Quality and Monitoring Division**
  - Opioid Focused Study with the DHCS External Quality Review Organization
  - The Focused Study will produce Managed Care Plan-specific reports on risky prescribing, Opioid Use Disorder prevalence and MAT availability
- **Drug Utilization Review Board**
  - Educational outreach provided to certain high-risk prescribers



## Addressing Inappropriate Opioid Prescribing in Medi-Cal

- **Audits and Investigations**

- Provides statewide oversight of opioid billing, prescribing, and use
- Over prescribers of non-opioid medications are identified through peer comparison.
- Over prescribers of opioids are identified through a calculation involving Morphine Milligram Equivalent (MME) based on the Center for Disease Control (CDC) MME prescribing guidelines.  
<https://www.cdc.gov/drugoverdose/resources/data.html>
- DHCS clinical staff review medical necessity and appropriateness of the level of care.
- Works with the Federal opioid taskforce (DEA and federal and state law enforcement agencies).



## Encouraging Appropriate Opioid Prescribing in Medi-Cal

- **Pharmacy Benefits Division**

- Academic Detailing program
- Quantity Limits of Opioids

- **SUD MAT Expansion Project 1.0 and 2.0**

- Serves individuals with Opioid Use Disorder, prevents overdoses, and treats OUD as chronic disease
- Provider education and training available
- For questions regarding the MAT Expansion Project,  
email: [DHCSMATExpansion@dhcs.ca.gov](mailto:DHCSMATExpansion@dhcs.ca.gov).



Questions??