

## MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: January 4, 2018  
ATTENTION: Members, Medical Board of California  
SUBJECT: Licensing Program Summary  
STAFF CONTACT: April Alameda, Chief of Licensing

### PROGRAM UPDATE:

This report is intended to provide the Members with an update on the Licensing Program at the Medical Board of California (Board). No action is needed at this time. The Licensing Program continues to meet weekly goals and to ensure licenses are issued promptly. In the second quarter of fiscal year 2017/2018 the Licensing Program consistently met weekly goals with no overtime. The Licensing Program has completed procedures for the physician's and surgeon's application review and will direct its focus to update and develop procedures for all other application types within the Licensing Program.

The Licensing Program's strategic goal for reviewing physician's and surgeon's license and postgraduate training authorization letter applications has remained under the 45-day review time since May of 2016. Licensing staff has continued to exceed this goal and has maintained a review time of 28 days since November of 2016. In addition, licensing staff continues to process all incoming mail within an average of seven days.

A detailed listing of the Licensing Program's statistics is included following this report.

### STAFFING:

The Licensing Program has recently hired a staff services manager I for the Licensing Operations Unit and two management services technician's for the United States/Canada graduate application review.

The Licensing Program is actively recruiting for two positions: office technician for the Licensing Support Unit and a program technician II for the Consumer Information Unit (CIU).

### CONSUMER INFORMATION UNIT:

CIU continues to handle a heavy call volume. Due to the additional cross training and assistance received when the call volume is high, there has been a decrease of 525 calls abandoned from the last quarter. In addition, to improve customer service, a phone has been placed in the lobby area for non-English speaking walk-in consumers, applicants, or licensees to utilize. They now have the ability to call the language line from the Board's lobby and the interpreter will inform the Board staff of the needs of the person at the counter to assist them more efficiently.

Medical Board of California  
Licensing Program Summary  
January 4, 2018

SPECIALTY BOARD APPLICATIONS:

The Board has two pending application from a specialty board requesting approval by the Board.

INTERNATIONAL MEDICAL SCHOOLS:

The Licensing Program has four Self-Assessment Reports pending. Specifically, all four reports are with a medical consultant for review and recommendation. There were 77 schools pending recognition at the beginning of the second quarter. During the second quarter one Self-Assessment Report was given to a medical consultant for review, 19 new recognition requests were received, and 14 schools were recognized. There are currently 82 schools pending recognition at the end of the second quarter.

OUTREACH:

The Licensing Outreach Manager attended the following licensing outreach events:

October 6	Cedars-Sinai Medical Center – Los Angeles, 39 residents.
October 20	St. Mary’s Medical Center – San Francisco, 35 residents.
November 1	Kaiser Permanente’ – Los Angeles, 86 residents.
November 2	Loma Linda University, 56 residents.
November 3	LAC/USC Medical Center – Los Angeles, 16 residents.

There was no outreach activity in December, 2017.

<b>CONSUMER INFORMATION UNIT FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Total Calls Answered	<b>34,258</b>	18,270	15,988		
Calls Requesting Call Back	<b>15,566</b>	8,600	6,966		
Calls Abandoned	<b>11,605</b>	6,065	5,540		
<b>CONSUMER INFORMATION UNIT FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Total Calls Answered	<b>73,694</b>	18,359	16,463	19,516	19,356
Calls Requesting Call Back	<b>25,097</b>	6,288	3,994	6,871	7,944
Calls Abandoned	<b>19,552</b>	6,111	3,245	4,662	5,534

<b>PHYSICIAN &amp; SURGEON DATA FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
*Applications Received	<b>4,187</b>	2,342	1,845		
Initial Reviews Completed	<b>4,093</b>	2,015	2,078		
Pending	<b>N/A</b>				
Reviewed	<b>N/A</b>				
Not Reviewed	<b>N/A</b>				
(SR2s Pending)	<b>N/A</b>				
Licenses Issued	<b>3,239</b>	1,823	1,416		
Renewals Issued	<b>34,122</b>	17,259	16,863		

\*Applications Received does not include applications received with monies that have not been deposited as this process may take several weeks.

<b>PHYSICIAN &amp; SURGEON DATA FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Applications Received	<b>8,027</b>	2,197	1,959	2,141	1,730
Initial Reviews Completed	<b>7,686</b>	2,105	2,148	1,941	1,492
Total Pending	<b>N/A</b>				
Reviewed	<b>N/A</b>				
Not Reviewed	<b>N/A</b>				
(SR2s Pending)	<b>N/A</b>	55	49	47	69
Licenses Issued	<b>6,805</b>	1,801	1,485	1,603	1,916
Renewals Issued	<b>67,253</b>	16,717	16,250	16,904	17,382

<b>Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Received		2	4		
Reviewed		2	4		
Not Eligible		0	0		
Licensed		2	3		

<b>Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Received	5	0	1	4	0
Reviewed	5	0	1	4	0
Not Eligible	0	0	0	0	0
Licensed	2	0	0	1	1

<b>SR 2 - CATEGORIES FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Alcohol/Drugs	5	1	4		
PG/Medical Knowledge	39	23	16		
Convictions	17	9	8		
Other	56	38	18		

<b>SR 2 - CATEGORIES FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Alcohol/Drugs	18	6	2	5	5
PG/Medical Knowledge	84	22	14	22	26
Convictions	37	17	7	3	10
Other	138	61	24	20	33

<b>INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Schools Pending Recognition at Beginning of Quarter	N/A	74	77		
Pending Self-Assessment Reports (included pending above)	N/A	5	4		
New Self-Assessment Reports Received (included pending above)	0	0	0		
New Unrecognized Schools Received	29	10	19		
School Recognized Pursuant to CCR 1314(a)(1)	20	6	14		
School Recognized Pursuant to CCR 1314(a)(2)	1	1	0		
TOTAL Schools Pending Recognition at End of Quarter	N/A	77	82		

<b>INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Schools Pending Recognition at Beginning of Quarter	N/A	123	135	145	155
Pending Self-Assessment Reports (included pending above)	N/A	7	7	7	6
New Self-Assessment Reports Received (included pending above)	0	0	0	0	0
New Unrecognized Schools Received	82	31	14	16	21
School Recognized Pursuant to CCR 1314(a)(1)	51	17	4	6	24
School Recognized Pursuant to CCR 1314(a)(2)	3	2	0	0	1
TOTAL Schools Pending Recognition at End of Quarter	N/A	135	145	155	151

<b>SPECIALTY BOARD APPLICATIONS FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Applications Received	0	0	0		
Applications Pending	N/A	2	2		

<b>SPECIALTY BOARD APPLICATIONS FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Applications Received	1	0	0	0	1
Applications Pending	N/A	1	1	1	2

<b>RESEARCH PSYCHOANALYST FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
RP Applications Received	4	2	2		
RP Licenses Issued	4	0	4		

<b>RESEARCH PSYCHOANALYST FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
RP Applications Received	6	4	1	1	0
RP Licenses Issued	6	4	0	2	0

<b>LICENSED MIDWIVES FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Applications Received	18	9	9		
Applications Pending	N/A	6	6		
Applications Withdrawn	0	0	0		
Licenses Issued	19	10	9		
Licenses Renewed	87	43	44		

<b>LICENSED MIDWIVES FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Applications Received	31	4	10	6	11
Applications Pending	N/A	4	6	3	4
Applications Withdrawn	1	1	0	0	0
Licenses Issued	30	3	8	9	10
Licenses Renewed	185	47	42	42	54

<b>FICTITIOUS NAME PERMITS FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
P&S - FNP Received	722	334	388		
P&S - FNP Issued	607	358	249		
P&S - FNP Pending	N/A	N/A	N/A	N/A	N/A
P&S - FNP Renewed	2,746	1,353	1,393		
Podiatric FNP Received	9	4	5		
Podiatric FNP Issued	12	7	5		
Podiatric FNP Pending	N/A	N/A	N/A	N/A	N/A
Podiatric FNP Renewed	78	42	36		

<b>FICTITIOUS NAME PERMITS FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
P&S - FNP Received	1185	330	330	254	271
P&S - FNP Issued	1,216	304	259	312	341
P&S - FNP Pending	N/A	N/A	N/A	N/A	N/A
P&S - FNP Renewed	5,295	1,657	880	1,313	1,445
Podiatric FNP Received	12	3	2	4	3
Podiatric FNP Issued	21	0	6	7	8
Podiatric FNP Pending	N/A	N/A	N/A	N/A	N/A
Podiatric FNP Renewed	103	28	35	32	8

<b>POLYSOMNOGRAPHY FY 17/18</b>					
	FY 17/18	Q1	Q2	Q3	Q4
<b>Trainee</b>					
Applications Received	13	8	5		
Registrations Issued	14	6	8		
Registrations Renewed	8	4	4		
<b>Technician</b>					
Applications Received	13	7	6		
Registrations Issued	15	8	7		
Registrations Renewed	25	16	9		
<b>Technologist</b>					
Applications Received	34	20	14		
Registrations Issued	36	20	16		
Registrations Renewed	105	60	45		

<b>POLYSOMNOGRAPHY FY 16/17</b>					
	FY 16/17	Q1	Q2	Q3	Q4
<b>Trainee</b>					
Applications Received	26	4	12	6	4
Registrations Issued	25	4	7	9	5
Registrations Renewed	20	3	6	4	7
<b>Technician</b>					
Applications Received	20	3	8	3	6
Registrations Issued	39	15	6	8	10
Registrations Renewed	37	7	13	6	11
<b>Technologist</b>					
Applications Received	51	16	16	9	10
Registrations Issued	45	2	15	18	10
Registrations Renewed	409	121	111	91	86

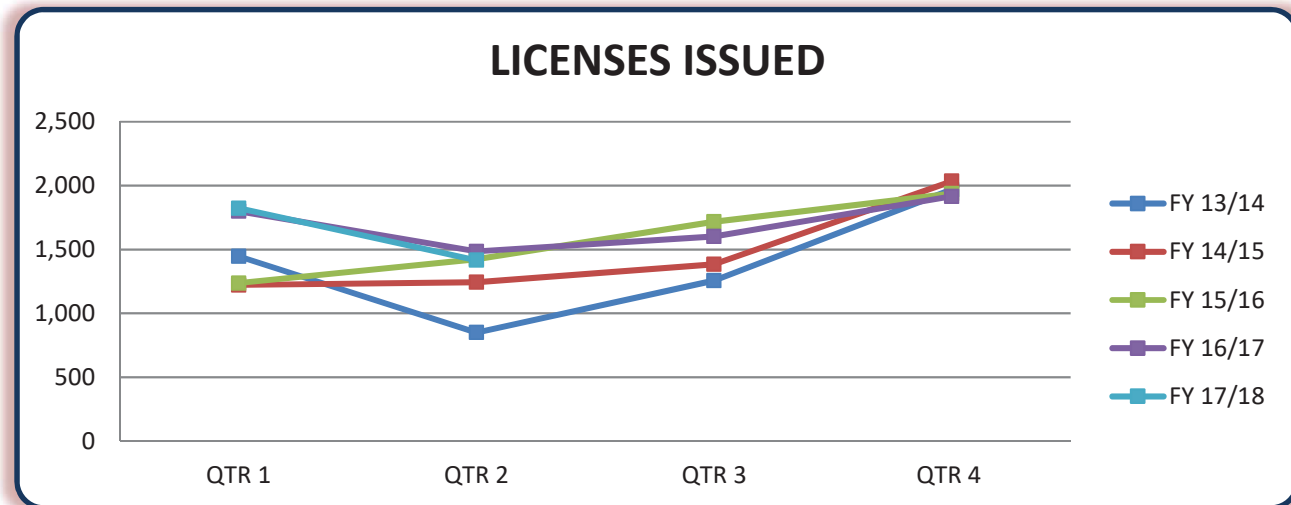
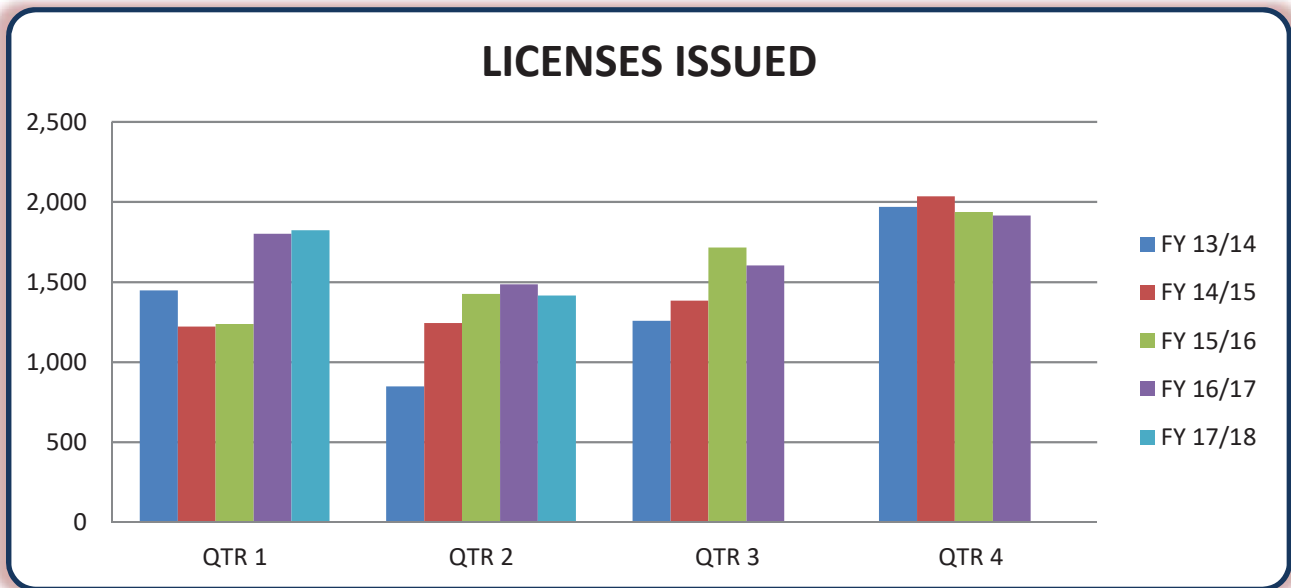
<b>SPECIAL PROGRAMS</b>																				
<b>FY 17/18</b>																				
Permit	Applications Received				Applications Reviewed				Permits Issued				Permits Renewed				Applications Withdrawn or Denied			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	9	5			7	7			7	9			18	13			0	0		
2112	0	1			0	0			0	0			1	0			0	0		
2113	2	6			3	4			10	3			6	12			1	1		
2168	0	2			0	1			0	0			3	1			0	0		
2072	0	0			0	0			0	0			0	0			0	0		
1327	0	0			0	0			0	0			0	0			0	0		

<b>SPECIAL PROGRAMS</b>																				
<b>FY 16/17</b>																				
Permit	Applications Received				Applications Reviewed				Permits Issued				Permits Renewed				Applications Withdrawn or Denied			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	10	3	0	0	10	4	2	5	11	6	2	5	20	10	10	10	0	0	0	0
2112	0	0	1	0	0	0	1	0	1	1	0	1	0	0	0	1	0	0	0	0
2113	4	3	3	2	3	5	3	9	9	4	5	4	15	13	4	9	0	0	0	0
2168	0	0	1	0	0	0	0	0	0	0	1	0	1	3	1	6	0	0	0	0
2072	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1327	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

- 2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)
- 2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)
- 2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)
- 2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)
- 2072 - Special Permit - Correctional Facility
- 1327 - Medical Student Rotations - Non-ACGME Hospital Rotation



PHYSICIAN'S AND SURGEON'S LICENSES ISSUED					
Five Fiscal Year History					
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL
FY 17/18	1,823	1,416			<b>3,239</b>
FY 16/17	1,801	1,485	1,603	1,916	<b>6,805</b>
FY 15/16	1,237	1,425	1,716	1,938	<b>6,316</b>
FY 14/15	1,222	1,243	1,383	2,035	<b>5,883</b>
FY 13/14	1,447	849	1,257	1,969	<b>5,522</b>



<b>*PHYSICIAN'S AND SURGEON'S LICENSE AND PTAL APPLICATIONS RECEIVED</b>					
<b>Five Fiscal Year History</b>					
<b>Fiscal Year</b>	<b>QTR 1</b>	<b>QTR 2</b>	<b>QTR 3</b>	<b>QTR 4</b>	<b>TOTAL</b>
FY 17/18	2,342	1,845			<b>4,187</b>
FY 16/17	2,178	1,859	2,035	1,729	<b>7,801</b>
FY 15/16	2,262	1,732	2,094	1,675	<b>7,763</b>
FY 14/15			1,967	1,516	<b>6,850</b>
FY 13/14					<b>6,308</b>

\*Applications Received does not include applications received with monies that have not been deposited as this process may take several weeks.

<b>Fiscal Year - 2017/2018</b>					
<b>Strategic Plan Goal 5: Organizational Effectiveness</b>					
<b>Objective 5.1: Licensing Applications to be Reviewed Within 45 Days</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Number of Weeks 45 Day Initial Review Goal Not Met	<b>0</b>	0	0		
Number of Weeks	<b>52</b>	13	13	13	13
Highest # of Days Goal Exceeded	<b>N/A</b>	N/A	N/A		

<b>Fiscal Year - 2016/2017</b>					
<b>Strategic Plan Goal 5: Organizational Effectiveness</b>					
<b>Objective 5.1: Licensing Applications to be Reviewed Within 45 Days</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Number of Weeks 45 Day Initial Review Goal Not Met	<b>0</b>	0	0	0	0
Number of Weeks	<b>52</b>	13	13	13	13
Highest # of Days Goal Exceeded	<b>N/A</b>	N/A	N/A	N/A	N/A