

**Complaints Received by Type and Source  
Physicians and Surgeons Only**

<b>Fiscal Year 2017-2018</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	85	225	888	3,563	N/A	74	1,628	169	<b>6,632</b>
<b>B&amp;P Code</b>	3	7	16	945	N/A	105	27	0	<b>1,103</b>
<b>Licensee/Prof. Group</b>	12	24	143	46	N/A	14	114	19	<b>372</b>
<b>Government Agency</b>	13	427	7	112	N/A	182	829	83	<b>1,653</b>
<b>Misc./Anonymous</b>	43	112	175	290	N/A	71	287	150	<b>1,128</b>
<b>Totals</b>	<b>156</b>	<b>795</b>	<b>1,229</b>	<b>4,956</b>	<b>N/A</b>	<b>446</b>	<b>2,885</b>	<b>421</b>	<b>10,888</b>

<b>Fiscal Year 2016-2017</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	91	156	739	3,534	N/A	47	1,478	116	<b>6,161</b>
<b>B&amp;P Code</b>	3	2	24	805	N/A	116	27	1	<b>978</b>
<b>Licensee/Prof. Group</b>	34	29	112	54	N/A	18	74	26	<b>347</b>
<b>Government Agency</b>	17	217	6	126	N/A	232	472	101	<b>1,171</b>
<b>Misc./Anonymous</b>	16	104	140	227	N/A	60	280	135	<b>962</b>
<b>Totals</b>	<b>161</b>	<b>508</b>	<b>1,021</b>	<b>4,746</b>	<b>N/A</b>	<b>473</b>	<b>2,331</b>	<b>379</b>	<b>9,619</b>

<b>Fiscal Year 2015-2016</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	73	96	482	3,460	9	36	1,370	137	<b>5,663</b>
<b>B&amp;P Code</b>	1	112	5	737	4	112	28	0	<b>999</b>
<b>Licensee/Prof. Group</b>	12	24	51	40	14	17	102	29	<b>289</b>
<b>Government Agency</b>	16	32	4	79	97	235	337	81	<b>881</b>
<b>Misc./Anonymous</b>	20	76	131	212	1	46	232	129	<b>847</b>
<b>Totals</b>	<b>122</b>	<b>340</b>	<b>673</b>	<b>4,528</b>	<b>125</b>	<b>446</b>	<b>2,069</b>	<b>376</b>	<b>8,679</b>

**Complaints Received by Type and Source  
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<b>Fiscal Year 2014-2015</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	60	46	369	3,260	22	27	1,549	155	<b>5,488</b>
<b>B&amp;P Code</b>	0	8	3	659	112	101	19	0	<b>902</b>
<b>Licensee/Prof. Group</b>	9	14	21	66	11	25	98	24	<b>268</b>
<b>Government Agency</b>	6	21	3	106	77	217	374	84	<b>888</b>
<b>Misc./Anonymous</b>	16	36	100	210	8	38	213	100	<b>721</b>
<b>Totals</b>	<b>91</b>	<b>125</b>	<b>496</b>	<b>4,301</b>	<b>230</b>	<b>408</b>	<b>2,253</b>	<b>363</b>	<b>8,267</b>

<b>Fiscal Year 2013-2014</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	84	13	332	3,004	25	177	1,583	118	<b>5,336</b>
<b>B&amp;P Code</b>	1	6	0	827	7	66	23	0	<b>930</b>
<b>Licensee/Prof. Group</b>	23	38	13	48	21	47	115	29	<b>334</b>
<b>Government Agency</b>	21	0	2	112	259	294	430	82	<b>1,200</b>
<b>Misc./Anonymous</b>	17	5	30	142	16	67	198	54	<b>529</b>
<b>Totals</b>	<b>146</b>	<b>62</b>	<b>377</b>	<b>4,133</b>	<b>328</b>	<b>651</b>	<b>2,349</b>	<b>283</b>	<b>8,329</b>

<b>Fiscal Year 2012-2013</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	24	113	1,189	2,497	0	41	909	129	<b>4,902</b>
<b>B&amp;P Code</b>	0	6	0	827	0	113	24	0	<b>970</b>
<b>Licensee/Prof. Group</b>	7	18	26	45	0	30	156	25	<b>307</b>
<b>Government Agency</b>	14	53	13	70	59	280	452	132	<b>1,073</b>
<b>Misc./Anonymous</b>	2	12	12	32	0	19	42	88	<b>207</b>
<b>Totals</b>	<b>47</b>	<b>202</b>	<b>1,240</b>	<b>3,471</b>	<b>59</b>	<b>483</b>	<b>1,583</b>	<b>374</b>	<b>7,459</b>

**Complaints Received by Type and Source  
Physicians and Surgeons Only**

<b>Fiscal Year 2011-2012</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	14	128	744	2,447	0	62	877	80	<b>4,352</b>
<b>B&amp;P Code</b>	2	9	0	821	0	94	23	1	<b>950</b>
<b>Licensee/Prof. Group</b>	7	6	24	48	0	34	127	24	<b>270</b>
<b>Government Agency</b>	6	57	4	47	80	368	512	105	<b>1,179</b>
<b>Misc./Anonymous</b>	6	25	12	15	0	22	45	47	<b>172</b>
<b>Totals</b>	<b>35</b>	<b>225</b>	<b>784</b>	<b>3,378</b>	<b>80</b>	<b>580</b>	<b>1,584</b>	<b>257</b>	<b>6,923</b>

<b>Fiscal Year 2010-2011</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	42	68	1,047	2,427	0	55	1,041	138	<b>4,818</b>
<b>B&amp;P Code</b>	0	1	0	757	0	86	25	0	<b>899</b>
<b>Licensee/Prof. Group</b>	11	13	20	50	0	42	137	32	<b>305</b>
<b>Government Agency</b>	8	20	7	84	64	247	401	96	<b>927</b>
<b>Misc./Anonymous</b>	20	15	11	29	0	13	45	40	<b>173</b>
<b>Totals</b>	<b>81</b>	<b>117</b>	<b>1,085</b>	<b>3,377</b>	<b>64</b>	<b>443</b>	<b>1,649</b>	<b>306</b>	<b>7,122</b>

<b>Fiscal Year 2009-2010</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	80	64	859	2,216	0	45	812	83	<b>4,159</b>
<b>B&amp;P Code</b>	0	4	0	912	0	119	23	0	<b>1,058</b>
<b>Licensee/Prof. Group</b>	39	5	37	49	0	29	88	25	<b>272</b>
<b>Government Agency</b>	17	28	9	94	69	224	406	55	<b>902</b>
<b>Misc./Anonymous</b>	14	15	16	16	0	17	44	26	<b>148</b>
<b>Totals</b>	<b>150</b>	<b>116</b>	<b>921</b>	<b>3,287</b>	<b>69</b>	<b>434</b>	<b>1,373</b>	<b>189</b>	<b>6,539</b>

**Complaints Received by Type and Source  
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<b>Fiscal Year 2008-2009</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	136	77	833	2,117	0	42	746	74	<b>4,025</b>
<b>B&amp;P Code</b>	0	0	0	900	0	97	41	0	<b>1,038</b>
<b>Licensee/Prof. Group</b>	14	10	44	32	0	62	99	11	<b>272</b>
<b>Government Agency</b>	44	21	13	105	66	224	443	28	<b>944</b>
<b>Misc./Anonymous</b>	11	15	21	24	0	15	39	33	<b>158</b>
<b>Totals</b>	<b>205</b>	<b>123</b>	<b>911</b>	<b>3,178</b>	<b>66</b>	<b>440</b>	<b>1,368</b>	<b>146</b>	<b>6,437</b>

<b>Fiscal Year 2007-2008</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	193	75	1,162	2,043	0	40	786	94	<b>4,393</b>
<b>B&amp;P Code</b>	2	1	0	859	0	81	46	1	<b>990</b>
<b>Licensee/Prof. Group</b>	35	14	52	42	2	27	80	22	<b>274</b>
<b>Government Agency</b>	37	28	10	94	45	229	471	82	<b>996</b>
<b>Misc./Anonymous</b>	39	10	25	14	0	13	52	33	<b>186</b>
<b>Totals</b>	<b>306</b>	<b>128</b>	<b>1,249</b>	<b>3,052</b>	<b>47</b>	<b>390</b>	<b>1,435</b>	<b>232</b>	<b>6,839</b>

<b>Fiscal Year 2006-2007</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	205	92	1,265	1,909	1	48	833	92	<b>4,445</b>
<b>B&amp;P Code</b>	1	4	0	963	1	40	52	0	<b>1,061</b>
<b>Licensee/Prof. Group</b>	48	16	51	84	9	19	68	32	<b>327</b>
<b>Government Agency</b>	90	37	20	108	63	276	533	58	<b>1,185</b>
<b>Misc./Anonymous</b>	52	9	32	42	0	23	50	33	<b>241</b>
<b>Totals</b>	<b>396</b>	<b>158</b>	<b>1,368</b>	<b>3,106</b>	<b>74</b>	<b>406</b>	<b>1,536</b>	<b>215</b>	<b>7,259</b>

**Complaints Received by Type and Source  
Physicians and Surgeons Only**

<b>Fiscal Year 2005-2006</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	166	132	1,464	1,887	1	41	970	127	<b>4,788</b>
<b>B&amp;P Code</b>	0	2	0	999	1	31	51	0	<b>1,084</b>
<b>Licensee/Prof. Group</b>	34	20	62	49	21	9	148	19	<b>362</b>
<b>Government Agency</b>	68	43	27	116	61	239	532	80	<b>1,166</b>
<b>Misc./Anonymous</b>	26	25	37	39	1	19	60	56	<b>263</b>
<b>Totals</b>	<b>294</b>	<b>222</b>	<b>1,590</b>	<b>3,090</b>	<b>85</b>	<b>339</b>	<b>1,761</b>	<b>282</b>	<b>7,663</b>

<b>Fiscal Year 2004-2005</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	151	135	1,309	1,846	1	47	1,018	94	<b>4,601</b>
<b>B&amp;P Code</b>	1	2	3	1,060	0	24	17	0	<b>1,107</b>
<b>Licensee/Prof. Group</b>	23	13	64	37	2	9	88	20	<b>256</b>
<b>Government Agency</b>	38	50	19	155	56	295	578	75	<b>1,266</b>
<b>Misc./Anonymous</b>	28	12	30	23	0	31	113	36	<b>273</b>
<b>Totals</b>	<b>241</b>	<b>212</b>	<b>1,425</b>	<b>3,121</b>	<b>59</b>	<b>406</b>	<b>1,814</b>	<b>225</b>	<b>7,503</b>

<b>Fiscal Year 2003-2004</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	157	138	1,439	1,964	7	34	939	119	<b>4,797</b>
<b>B&amp;P Code</b>	2	3	0	1,161	0	44	30	0	<b>1,240</b>
<b>Licensee/Prof. Group</b>	37	18	58	39	2	14	87	28	<b>283</b>
<b>Government Agency</b>	46	41	36	191	56	310	812	101	<b>1,593</b>
<b>Misc./Anonymous</b>	48	26	40	51	0	26	77	59	<b>327</b>
<b>Totals</b>	<b>290</b>	<b>226</b>	<b>1,573</b>	<b>3,406</b>	<b>65</b>	<b>428</b>	<b>1,945</b>	<b>307</b>	<b>8,240</b>

**Complaints Received by Type and Source  
Physicians and Surgeons Only**

<b>Fiscal Year 2002-2003</b>									
	<b>Fraud</b>	<b>Health &amp; Safety</b>	<b>Non-Jurisdictional</b>	<b>Gross Negligence/Incompetence</b>	<b>Other Category</b>	<b>Personal Conduct</b>	<b>Unprofessional Conduct</b>	<b>Unlicensed/Unregistered</b>	<b>Total</b>
<b>Public</b>	243	225	1,194	4,800	6	18	1,267	79	<b>7,832</b>
<b>B&amp;P Code</b>	0	4	1	1,284	1	32	63	0	<b>1,385</b>
<b>Licensee/Prof. Group</b>	22	27	48	50	1	11	97	39	<b>295</b>
<b>Government Agency</b>	27	64	41	288	50	360	843	64	<b>1,737</b>
<b>Misc./Anonymous</b>	36	38	33	35	0	25	97	43	<b>307</b>
<b>Totals</b>	<b>328</b>	<b>358</b>	<b>1,317</b>	<b>6,457</b>	<b>58</b>	<b>446</b>	<b>2,367</b>	<b>225</b>	<b>11,556</b>