

## MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: October 13, 2017  
ATTENTION: Members, Medical Board of California (Board)  
SUBJECT: Licensing Program Summary  
STAFF CONTACT: April Alameda, Staff Services Manager II

### PROGRAM UPDATE:

The Licensing Program continues to work diligently to meet weekly goals and to ensure licenses are issued promptly. Staff continued to work hard in the first quarter of Fiscal Year 2017/2018 and consistently accomplished weekly goals with no overtime. The Licensing Program continues to create and update existing procedures to ensure all tasks are completed in the most efficient manner.

The Licensing Program's strategic goal for reviewing Physician's and Surgeon's License and PTAL applications has remained under the 45 day review time since May of 2016. Licensing staff has continued to exceed this goal for the first quarter of Fiscal Year 2017/2018 and has maintained a review time of 30 days or under since November of 2016. During the first quarter, the average number of days to complete the initial review of a Physician's and Surgeon's License and PTAL applications is 28 days. In addition, licensing staff continues to process all incoming mail within an average of seven days.

A detailed listing of the Licensing Program's statistics is included following this report.

### STAFFING:

The Licensing Program recently hired a Staff Services Analyst for the international medical graduate application review and an Office Technician for licensing support.

The Licensing Program is actively recruiting for four positions: Staff Services Manager I for Licensing Operations, two Management Services Technicians for the United States/Canada graduate application review and a Program Technician II for the Consumer Information Unit.

### CONSUMER INFORMATION UNIT:

The Consumer Information Unit (CIU) continues to work diligently to handle the heavy call volume. In an effort to address the high volume of calls during certain times, additional staff have been cross trained. This will allow management to redirect staff as needed. In addition, management has identified various training for CIU staff to improve productivity and customer service.

### SPECIALTY BOARD APPLICATIONS:

The Board has two pending applications from specialty boards requesting approval by the Board.

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INTERNATIONAL MEDICAL SCHOOLS:

The Licensing Program has five Self-Assessment Reports pending. Specifically, three are pending additional information from the medical school and two reports are with a medical consultant for review and recommendation. As reported at the last Board meeting, staff identified 83 international medical schools that have failed to respond to Board's initial letter and follow-up requests for additional information to continue with the review process to recognize their school in California.

OUTREACH:

The Licensing Outreach Manager and Licensing Manager have attended the following licensing workshops:

July 14	UC Davis Medical Center, 72 residents
August 16	Highland Hospital – Oakland, 30 residents
August 23	UC San Francisco, 80 residents
August 24	Zuckerberg General Hospital - San Francisco, 55 residents
September 20	UC San Francisco, 60 residents
September 21	California Pacific Medical Center – San Francisco, 60 residents
September 25	UC Irvine, 50 residents
September 26	UC Los Angeles Medical Center, 50 residents
September 27	UC Los Angeles Medical Center – Sylmar, 15 residents
September 28	UC San Diego – Veteran's Affairs Hospital, 40 residents
September 29	UC San Diego – Hillcrest Medical Center, 55 residents

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<b>CONSUMER INFORMATION UNIT FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Total Calls Answered	18,270	18,270			
Calls Requesting Call Back	8,600	8,600			
Calls Abandoned	6,065	6,065			
<b>CONSUMER INFORMATION UNIT FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Total Calls Answered	73,694	18,359	16,463	19,516	19,356
Calls Requesting Call Back	25,097	6,288	3,994	6,871	7,944
Calls Abandoned	19,552	6,111	3,245	4,662	5,534

<b>PHYSICIAN &amp; SURGEON DATA FY 17/18</b>					
	<b>FY 17/18</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
*Applications Received	2,186	2,186			
Initial Reviews Completed	2,015	2,015			
Pending	N/A				
Reviewed	N/A				
Not Reviewed	N/A				
(SR2s Pending)	N/A				
Licenses Issued	1,822	1,822			
Renewals Issued	17,259	17,259			

\*Applications Received does not include applications received with monies that have not been deposited as this process may take several weeks.

<b>PHYSICIAN &amp; SURGEON DATA FY 16/17</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Applications Received	8,027	2,197	1,959	2,141	1,730
Initial Reviews Completed	7,686	2,105	2,148	1,941	1,492
Total Pending	N/A				
Reviewed	N/A				
Not Reviewed	N/A				
(SR2s Pending)	N/A	55	49	47	69
Licenses Issued	6,805	1,801	1,485	1,603	1,916
Renewals Issued	67,253	16,717	16,250	16,904	17,382

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Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 17/18					
	FY 17/18	Q1	Q2	Q3	Q4
Beginning	N/A	8			
Received		2			
Reviewed		2			
Not Eligible		0			
Licensed		2			

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Beginning	N/A	3	3	5	8
Received	5	0	1	4	0
Reviewed	5	0	1	4	0
Not Eligible	0	0	0	0	0
Licensed	2	0	0	1	1

SR 2 - CATEGORIES FY 17/18					
	FY 17/18	Q1	Q2	Q3	Q4
Alcohol/Drugs	1	1			
PG/Medical Knowledge	23	23			
Convictions	9	9			
Other	38	38			

SR 2 - CATEGORIES FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Alcohol/Drugs	18	6	2	5	5
PG/Medical Knowledge	84	22	14	22	26
Convictions	37	17	7	3	10
Other	138	61	24	20	33

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INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 17/18					
	FY 17/18	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	74			
Pending Self-Assessment Reports (included pending above)	N/A	5			
New Self-Assessment Reports Received (included pending above)	0	0			
New Unrecognized Schools Received	10	10			
School Recognized Pursuant to CCR 1314(a)(1)	6	6			
School Recognized Pursuant to CCR 1314(a)(2)	1	1			
TOTAL Schools Pending Recognition at End of Quarter	N/A	77			

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	123	135	145	155
Pending Self-Assessment Reports (included pending above)	N/A	7	7	7	6
New Self-Assessment Reports Received (included pending above)	0	0	0	0	0
New Unrecognized Schools Received	82	31	14	16	21
School Recognized Pursuant to CCR 1314(a)(1)	51	17	4	6	24
School Recognized Pursuant to CCR 1314(a)(2)	3	2	0	0	1
TOTAL Schools Pending Recognition at End of Quarter	N/A	135	145	155	151

SPECIALTY BOARD APPLICATIONS FY 17/18					
	FY 17/18	Q1	Q2	Q3	Q4
Applications Received	0	0			
Applications Pending	N/A	2			

SPECIALTY BOARD APPLICATIONS FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Applications Received	1	0	0	0	1
Applications Pending	N/A	1	1	1	2

RESEARCH PSYCHOANALYST FY 17/18					
	FY 17/18	Q1	Q2	Q3	Q4
RP Applications Received	2	2			
RP Licenses Issued	0	0			

RESEARCH PSYCHOANALYST FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
RP Applications Received	6	4	1	1	0
RP Licenses Issued	6	4	0	2	0

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LICENSED MIDWIVES FY 17/18					
	FY 17/18	Q1	Q2	Q3	Q4
Applications Received	8	8			
Applications Pending	N/A	1			
Applications Withdrawn	0	0			
Licenses Issued	10	10			
Licenses Renewed	43	43			

LICENSED MIDWIVES FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Applications Received	31	4	10	6	11
Applications Pending	N/A	4	6	3	4
Applications Withdrawn	1	1	0	0	0
Licenses Issued	30	3	8	9	10
Licenses Renewed	185	47	42	42	54

FICTITIOUS NAME PERMITS FY 17/18					
	FY 17/18	Q1	Q2	Q3	Q4
P&S - FNP Received	279	279			
P&S - FNP Issued	358	358			
P&S - FNP Pending	N/A	N/A	N/A	N/A	N/A
P&S - FNP Renewed	1,353	1,353			
Podiatric FNP Received	4	4			
Podiatric FNP Issued	7	7			
Podiatric FNP Pending	N/A	N/A	N/A	N/A	N/A
Podiatric FNP Renewed	42	42			

FICTITIOUS NAME PERMITS FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
P&S - FNP Received	1185	330	330	254	271
P&S - FNP Issued	1,216	304	259	312	341
P&S - FNP Pending	N/A	N/A	N/A	N/A	N/A
P&S - FNP Renewed	5,295	1,657	880	1,313	1,445
Podiatric FNP Received	12	3	2	4	3
Podiatric FNP Issued	21	0	6	7	8
Podiatric FNP Pending	N/A	N/A	N/A	N/A	N/A
Podiatric FNP Renewed	103	28	35	32	8



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POLYSOMNOGRAPHY FY 17/18					
	FY 17/18	Q1	Q2	Q3	Q4
<b>Trainee</b>					
Applications Received	4	4			
Registrations Issued	8	8			
Registrations Renewed	4	4			
<b>Technician</b>					
Applications Received	1	1			
Registrations Issued	9	9			
Registrations Renewed	16	16			
<b>Technologist</b>					
Applications Received	10	10			
Registrations Issued	26	26			
Registrations Renewed	60	60			

POLYSOMNOGRAPHY FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
<b>Trainee</b>					
Applications Received	26	4	12	6	4
Registrations Issued	25	4	7	9	5
Registrations Renewed	20	3	6	4	7
<b>Technician</b>					
Applications Received	20	3	8	3	6
Registrations Issued	39	15	6	8	10
Registrations Renewed	37	7	13	6	11
<b>Technologist</b>					
Applications Received	51	16	16	9	10
Registrations Issued	45	2	15	18	10
Registrations Renewed	409	121	111	91	86

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SPECIAL PROGRAMS FY 17/18																								
Permit	Applications Received				Applications Reviewed				Permits Issued				Permits Renewed				Total Pending				Applications Withdrawn or Denied			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	7				7				7				18				3				0			
2112	0				0				0				1				0				0			
2113	3				3				10				6				3				0			
2168	0				0				0				3				0				0			
2072	0				0				0				0				0				0			
1327	0				0				0				0				0				0			

SPECIAL PROGRAMS FY 16/17																								
Permit	Applications Received				Applications Reviewed				Permits Issued				Permits Renewed				Total Pending				Applications Withdrawn or Denied			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	10	3	0	0	10	4	2	5	11	6	2	5	20	10	10	10	10	7	5	0	0	0	0	
2112	0	0	1	0	0	0	1	0	1	1	0	1	0	0	0	1	0	0	1	0	0	0	0	
2113	4	3	3	2	3	5	3	9	9	4	5	4	15	13	4	9	15	14	3	1	0	0	0	
2168	0	0	1	0	0	0	0	0	0	0	1	0	1	3	1	6	1	1	1	1	0	0	0	
2072	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1327	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

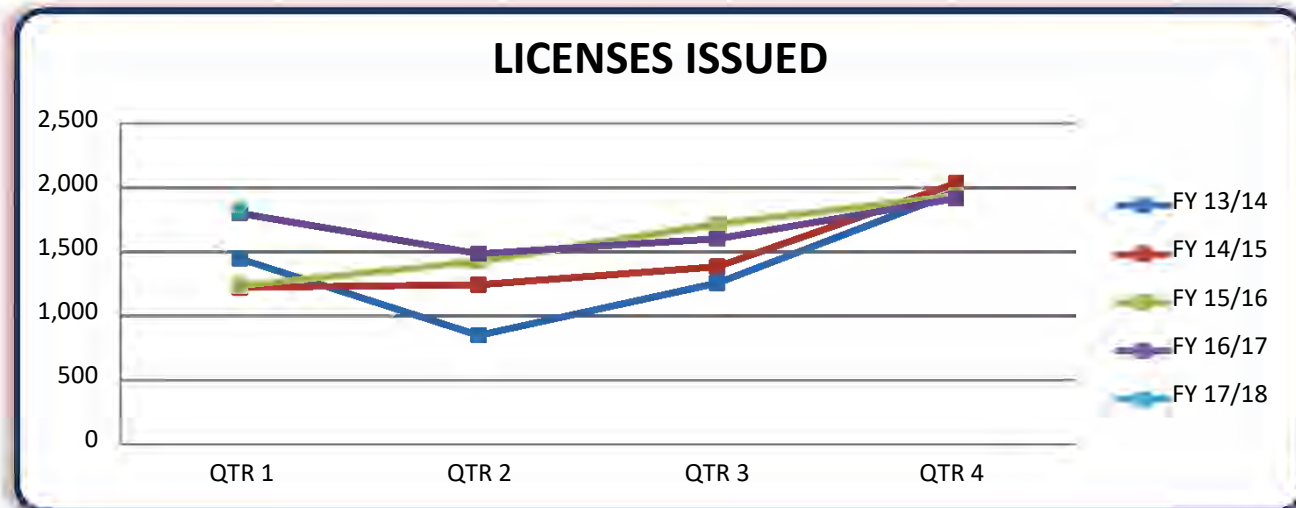
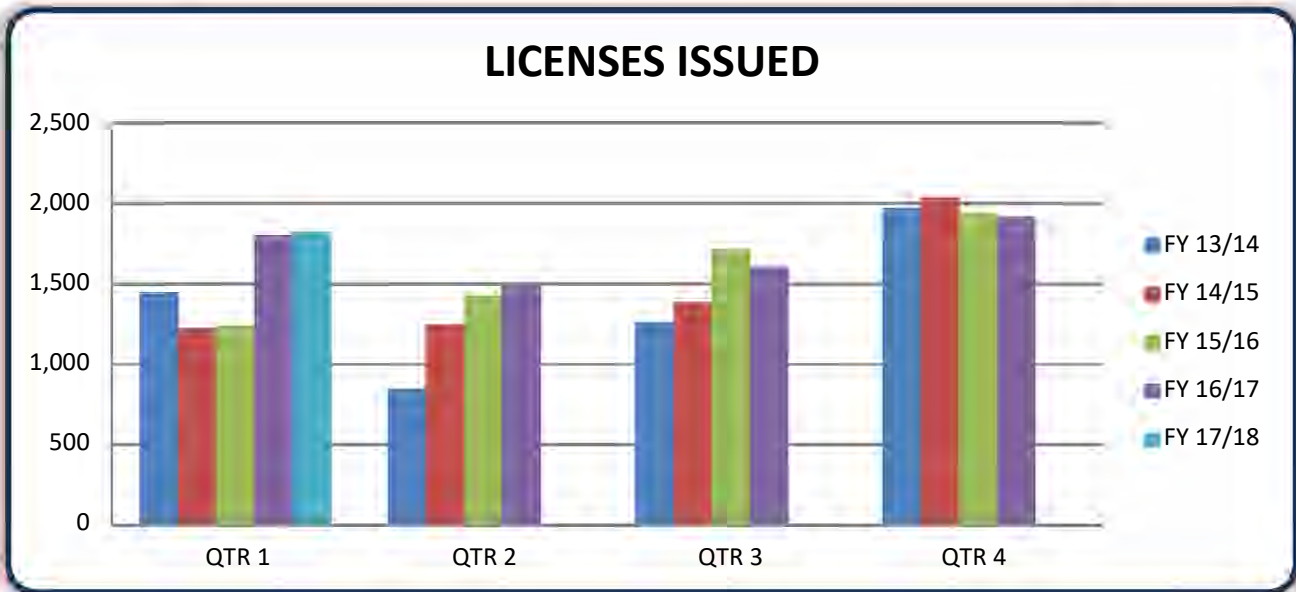
- 2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)
- 2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)
- 2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)
- 2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)
- 2072 - Special Permit - Correctional Facility
- 1327 - Medical Student Rotations - Non-ACGME Hospital Rotation



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PHYSICIAN'S AND SURGEON'S LICENSES ISSUED					
Five Fiscal Year History					
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL
FY 17/18	1,822				<b>1,822</b>
FY 16/17	1,801	1,485	1,603	1,916	<b>6,805</b>
FY 15/16	1,237	1,425	1,716	1,938	<b>6,316</b>
FY 14/15	1,222	1,243	1,383	2,035	<b>5,883</b>
FY 13/14	1,447	849	1,257	1,969	<b>5,522</b>



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<b>*PHYSICIAN'S AND SURGEON'S LICENSE AND PTAL APPLICATIONS RECEIVED</b>					
<b>Five Fiscal Year History</b>					
<b>Fiscal Year</b>	<b>QTR 1</b>	<b>QTR 2</b>	<b>QTR 3</b>	<b>QTR 4</b>	<b>TOTAL</b>
FY 17/18	2,186				<b>2,186</b>
FY 16/17	2,178	1,859	2,035	1,729	<b>7,801</b>
FY 15/16	2,262	1,732	2,094	1,675	<b>7,763</b>
FY 14/15			1,967	1,516	<b>6,850</b>
FY 13/14					<b>6,308</b>

\*Applications Received does not include applications received with monies that have not been deposited as this process may take several weeks.

<b>Fiscal Year - 2017/2018</b>					
<b>Strategic Plan Goal 5: Organizational Effectiveness</b>					
<b>Objective 5.1: Licensing Applications to be Reviewed Within 45 Days</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Number of Weeks 45 Day Initial Review Goal Not Met	<b>0</b>	<b>0</b>			
Number of Weeks	<b>52</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>
Highest # of Days Goal Exceeded	<b>N/A</b>	<b>N/A</b>			

<b>Fiscal Year - 2016/2017</b>					
<b>Strategic Plan Goal 5: Organizational Effectiveness</b>					
<b>Objective 5.1: Licensing Applications to be Reviewed Within 45 Days</b>					
	<b>FY 16/17</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Number of Weeks 45 Day Initial Review Goal Not Met	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Number of Weeks	<b>52</b>	<b>13</b>	<b>13</b>	<b>13</b>	<b>13</b>
Highest # of Days Goal Exceeded	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>