

Introducing: Licensed Midwife Quality Care Program

A Joint Initiative of CAM and CALM

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CAM & CALM President



CAM Recently Grew into Two Organization



California Association of
Midwives (CAM)

Education Foundation
(501c3)

californiamidwives.org

California Association of
Licensed Midwives
(CALM)

Dedicated professional
organization for
California Licensed
Midwives (501c6)

calmidwives.org



Sister organizations
operating in tandem --
for the benefit of the public
and for the benefit of
midwives



Why a quality care program?

- Always room for improvement
- Lack of integration & collaboration undermines safety & quality
- We can't wait for legislative and policy initiatives



What is integration?

Seamless access to appropriate care



How is integration related to quality?

Integration is associated with better safety and outcomes



A tale of two cities

- Variations in transfers of care and collaboration vary wildly
- An organized state-wide program will bring better collaboration and increased safety





A Tale of Two Cities



A Tale of Two Cities



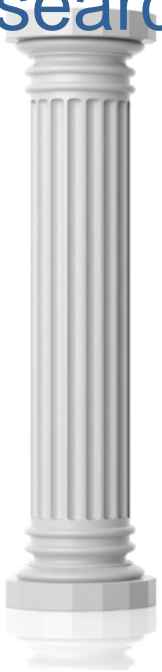


Our Goal: Quality Care Program, Statewide



Four pillars of CALM QA

Data
Collection
and
Research



Professional
Collaboration



Professional
Clinical
Guidelines



Education and
Training



Data Collection and Research



Professional Collaboration



Professional Collaboration

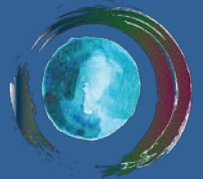
- Starts with education and building professional relationships
- CALM Transitions (akin to WA Smooth Transitions)
 - Dialogue for learning
 - Invitation to create agreements
 - Builds cultural competency (on both sides)



Professional Clinical Guidelines

Fundamental expectation in the health care
professions

Protects and serves everyone



Education and Training



Education and Training

- Midwives are not doulas! Doh!
- CPM credential is the beginning, entry level
 - Advanced skills
 - Training in communication and handoffs

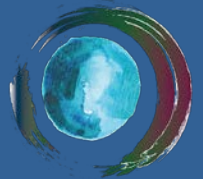


Accountability



Elements of Accountability

- Protected peer review
- Incident review (with targeted education)
- Surveys:
 - Patient to hospital
 - Patient to midwife
 - Midwife to hospital
 - Physician to midwife



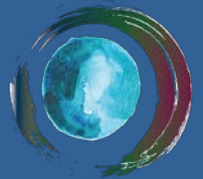
What is next? How can I help?

Midwives: support CALM QA program in your communities

Physicians: help build bridges and opportunities for dialogue

Health care advocates: ask your hospital to bring a CALM Transitions workshop to your hospital

Policy makers: create and support initiatives to support integration





KEEP
CALM

AND

CALL A
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