

MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: October 11, 2016
ATTENTION: Members, Medical Board of California (Board)
SUBJECT: Licensing Program Summary
STAFF CONTACT: Curtis J. Worden, Chief of Licensing

STAFFING:

The Licensing Program was not fully staffed and several staff scheduled vacations in the first quarter of fiscal year (FY) 2016-17. Staff continued to work hard in the first quarter of FY 2016-17 to meet the needs of applicants for physician's and surgeon's (P&S) licenses or postgraduate training authorization letters (PTAL), licensees and consumers.

Two Licensing Managers are retiring by the end of the year. Both positions have been advertised and interviews will be scheduled in November.

Licensing currently has the following vacancies:

- Office Technician (Call Center)
- Office Technician (P&S Application File Setup)
- Management Services Technician (US/CAN P&S Application Review)
- Associate Governmental Program Analyst (Senior Review)

Staff in training:

- 2 - Staff Services Analysts (IMG P&S Application Review)
- 1 - Staff Services Manager I
- Office Technician (Cashing)

STATISTICS:

The statistics are on pages BRD 7C - 3 through BRD 7C - 10. The statistics have been obtained from the call center phone system, tracked manually, or from the BreEZe system.

Notable statistics include:

- Consumer Information Unit telephone calls answered: 18,359
 - 1,026 less calls answered than the previous quarter
- Consumer Information Unit telephone calls requesting a call back: 6,288
 - 2,210 less call back requests than the previous quarter
- Consumer Information Unit telephone calls abandoned: 6,111
 - 2,284 less abandon calls than the previous quarter

Note: The phone system was down for several hours one day.

- P&S applications received in FY 2016-17 to date: 2,178
 - 13 more than the previous quarter
- P&S applications initial review completed: 2,105
 - 60 less applications reviewed than the previous quarter
- P&S licenses issued: 1,801
 - 137 less licenses issued than the previous quarter
 - 564 more licenses issued than in the first quarter of FY 15/16

Licensing met its goal of performing initial reviews of all new P&S applications within 45 days of receipt by the Board for all 13 weeks in the first quarter of FY 2016-17.

INTERNATIONAL MEDICAL SCHOOLS:

The statistics for the international medical school reviews are on page BRD 7C - 5. The review of international medical schools continues to be a significant workload for the Board. The Board received one new Self-Assessment Report and there are currently seven Self-Assessment Reports that are pending.

SPECIALTY BOARD APPLICATIONS:

The Board has one pending application from a specialty board requesting approval by the Board.

OUTREACH:

The Licensing Outreach Manager has attended the following licensing workshops and when appropriate, residents from affiliated hospitals are invited to attend.

License Fairs:

July 28: San Joaquin General Hospital: 30 residents
 July 29: UC Davis: 40 residents
 Aug 16-17: UCLA, Olive View, and affiliated hospitals/clinics: approximately 75 residents
 Aug 23-24: UCSF, Zuckerberg General Hospital, and affiliated hospitals/clinics: approximately 80 residents
 Aug 31: Highland Hospital/Alameda County: approximately 45 residents
 Sept 8: California Pacific Medical Center (SF): approximately 40 residents
 Sept 13: USC: approximately 30 residents
 Sept 16: Cedars Sinai: approximately 45 residents
 Sept 20: Kaiser Permanente, Fontana (with some from Arrowhead and UCR): approximately 30 residents
 Sept 21: St Mary's Long Beach: approximately 20 residents
 California Hospital: approximately 20 residents
 Sept 22: Kaiser Permanente, San Diego: approximately 10 residents
 UCSD: approximately 45 residents
 Sept 23: UCSD: approximately 30 residents
 Sept 30: UCI: approximately 90 residents

Resident Orientation:

July 1: Loma Linda: 60 residents
 UCI: 75 residents
 UCLA: 100 residents

CONSUMER INFORMATION UNIT FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Total Calls Answered	18,359	18,359			
Calls Requesting Call Back	6,288	6,288			
Calls Abandoned	6,111	6,111			
Address Changes Completed	1,229	1,229			

CONSUMER INFORMATION UNIT FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Total Calls Answered	77,532	19,692	18,804	19,651	19,385
Calls Requesting Call Back	32,727	12,788	5,731	5,710	8,498
Calls Abandoned	27,687	8,913	4,374	6,005	8,395
Address Changes Completed	4,363	1,438	950	969	1,006

PHYSICIAN & SURGEON DATA FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
*Applications Received	2,178	2,178			
Initial Reviews Completed	2,105	2,105			
Pending	N/A				
Reviewed	N/A				
Not Reviewed	N/A				
(SR2s Pending)	N/A	55			
Licenses Issued	1,801	1,801			
Renewals Issued	16,717	16,717			

*The Applications Received stat does not include applications received with monies not cleared as this process may take several weeks.

PHYSICIAN & SURGEON DATA FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	7,763	2,262	1,732	2,094	1,675
Initial Reviews Completed	7,687	1,645	1,975	1,902	2,165
Total Pending	N/A				
Reviewed	N/A				
Not Reviewed	N/A				
(SR2s Pending)	N/A	35	38	51	53
Licenses Issued	6,316	1,237	1,425	1,716	1,938
Renewals Issued	66,778	17,123	16,237	16,712	16,706

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Beginning	3	3			
Received	0	0			
Reviewed	0	0			
Not Eligible	0	0			
Licensed	0	0			

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Beginning	N/A	7	9	5	4
Received	5	4	0	1	0
Reviewed	5	4	0	1	0
Not Eligible	0	0	0	0	0
Licensed	8	2	4	2	0

SR 2 - CATEGORIES FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Alcohol/Drugs	6	6			
PG/Medical Knowledge	22	22			
Convictions	17	17			
Other	61	61			

SR 2 - CATEGORIES FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Alcohol/Drugs	29	7	8	10	4
PG/Medical Knowledge	61	16	23	16	6
Convictions	41	17	8	11	5
Other	128	31	32	31	34

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	123			
Pending Self-Assessment Reports (included pending above)	N/A	7			
New Self-Assessment Reports Received (included pending above)	0	0			
New Unrecognized Schools Received	31	31			
School Recognized Pursuant to CCR 1314(a)(1)	17	17			
School Recognized Pursuant to CCR 1314(a)(2)	2	2			
TOTAL Schools Pending Recognition at End of Quarter	N/A	135			

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	107	114	123	122
Pending Self-Assessment Reports	N/A	7	7	7	7
New Self-Assessment Reports Received	1	0	0	0	1
New Unrecognized Schools Received	45	13	13	7	12
School Recognized Pursuant to CCR 1314(a)(1)	29	6	4	8	11
School Recognized Pursuant to CCR 1314(a)(2)	0	0	0	0	0
TOTAL Schools Pending Recognition at End of Quarter	N/A	114	123	122	124

SPECIALTY BOARD APPLICATIONS FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Applications Received		0	0	0	0
Applications Pending	N/A	1	0	0	0

SPECIALTY BOARD APPLICATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	1	0	1	0	0
Applications Pending	N/A	1	1	1	1

RESEARCH PSYCHOANALYST FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
RP Applications Received	4	4			
RP Licenses Issued	4	4			

RESEARCH PSYCHOANALYST FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
RP Applications Received	6	1	2	3	0
RP Licenses Issued	9	3	1	4	1

Licensing Program Report

WORKLOAD REPORT
as of September 30, 2016

Fiscal Year 2016-2017

LICENSED MIDWIVES FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Applications Received	4	4			
Applications Pending	N/A	4			
Applications Withdrawn	1	1			
Licenses Issued	3	3			
Licenses Renewed	47	47			

LICENSED MIDWIVES FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	26	5	4	12	5
Applications Pending	N/A	2	3	1	2
Applications Withdrawn	1	1	0	0	0
Licenses Issued	29	8	3	14	4
Licenses Renewed	170	37	43	50	40

FICTITIOUS NAME PERMITS FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
P&S - FNP Received	330	330			
P&S - FNP Issued	304	304			
P&S - FNP Pending	N/A	361			
P&S - FNP Renewed	1,657	1,657			
Podiatric FNP Received	3	3			
Podiatric FNP Issued	0	0			
Podiatric FNP Pending	N/A	7			
Podiatric FNP Renewed	28	28			

FICTITIOUS NAME PERMITS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
P&S - FNP Received	1289	375	295	318	301
P&S - FNP Issued	1,243	324	268	337	314
P&S - FNP Pending	N/A	N/A	N/A	N/A	N/A
P&S - FNP Renewed	5,104	1,337	1,121	1,357	1,289
Podiatric FNP Received	18	6	7	1	4
Podiatric FNP Issued	26	6	9	6	5
Podiatric FNP Pending	N/A	N/A	N/A	N/A	N/A
Podiatric FNP Renewed	156	36	35	44	41

POLYSOMNOGRAPHY FY 16/17					
	FY 16/17	Q1	Q2	Q3	Q4
Trainee					
Applications Received	4	4			
Registrations Issued	4	4			
Registrations Renewed	1	3			
Technician					
Applications Received	3	3			
Registrations Issued	15	15			
Registrations Renewed	7	7			
Technologist					
Applications Received	16	16			
Registrations Issued	2	2			
Registrations Renewed	121	121			

POLYSOMNOGRAPHY FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Trainee					
Applications Received	5	N/A	N/A	N/A	5
Registrations Issued	7	N/A	N/A	N/A	7
Registrations Renewed	1	N/A	N/A	N/A	1
Technician					
Applications Received	5	N/A	N/A	N/A	5
Registrations Issued	7	N/A	N/A	N/A	7
Registrations Renewed	5	N/A	N/A	N/A	5
Technologist					
Applications Received	11	N/A	N/A	N/A	11
Registrations Issued	12	N/A	N/A	N/A	12
Registrations Renewed	11	N/A	N/A	N/A	11

Licensing Program Report

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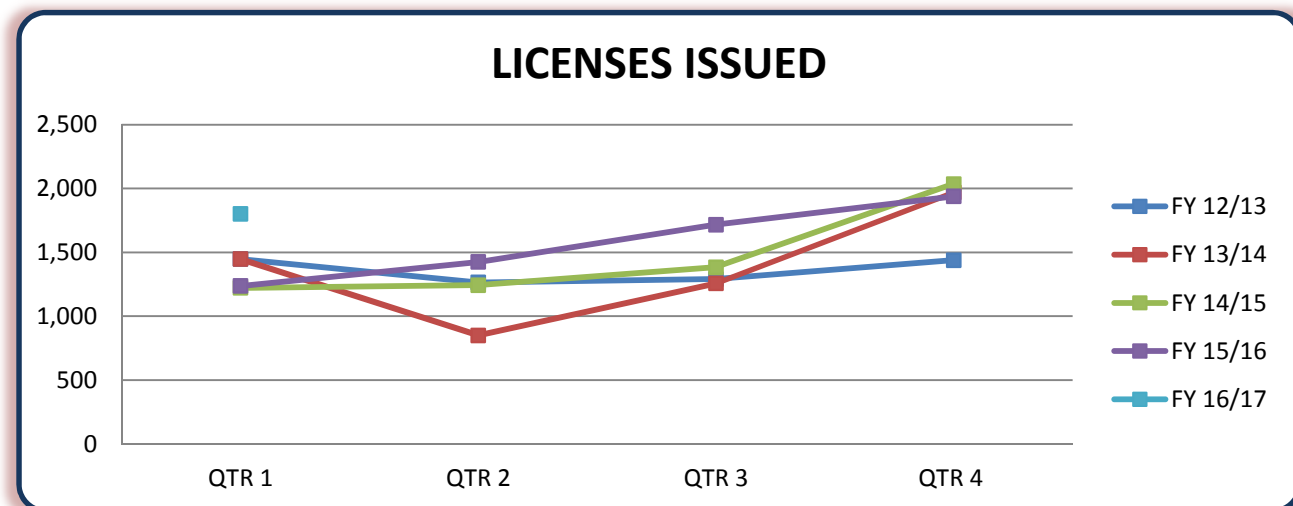
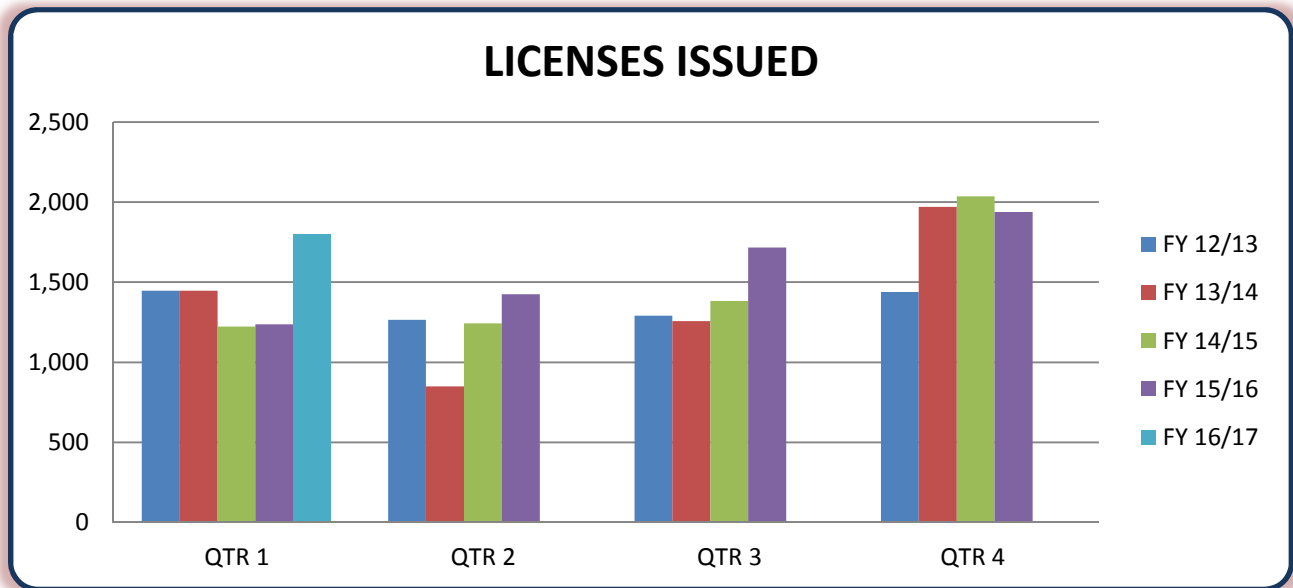
Fiscal Year 2016-2017

SPECIAL PROGRAMS																								
FY 16/17																								
Permit	Applications Received				Applications Reviewed				Permits Issued				Permits Renewed				Total Pending				Applications Withdrawn or Denied			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	10				10				11				20				10				0			
2112	0				0				1				0				0				0			
2113	4				3				9				15				15				0			
2168	0				0				0				1				4				0			
2072	0				0				0				0				0				0			
1327	0				0				0				0				0				0			

SPECIAL PROGRAMS																								
FY 15/16																								
Permit	Applications Received				Reviewed				Permits Issued				Permits Renewed				Total Pending				Applications Withdrawn or			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	22	3	6	7	13	12	5	7	14	11	8	4	14	6	11	9	17	9	7	10	0	0	0	0
2112	1	1	0	1	1	1	0	0	0	1	0	0	0	0	0	1	1	1	2	0	0	0	0	
2113	6	6	12	7	4	4	8	8	5	10	4	5	18	10	10	9	15	11	19	21	0	0	0	0
2168	0	2	0	1	0	2	0	0	2	0	1	0	2	2	2	2	0	2	1	2	0	0	0	0
2072	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1327	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	

- 2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)
- 2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)
- 2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)
- 2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)
- 2072 - Special Permit - Correctional Facility
- 1327 - Medical Student Rotations - Non-ACGME Hospital Rotation

PHYSICIAN'S AND SURGEON'S LICENSES ISSUED					
Five Fiscal Year History					
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL
FY 16/17	1,801				1,801
FY 15/16	1,237	1,425	1,716	1,938	6,316
FY 14/15	1,222	1,243	1,383	2,035	5,883
FY 13/14	1,447	849	1,257	1,969	5,522
FY 12/13	1,447	1,264	1,291	1,438	5,440



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Fiscal Year 2015-2016

*PHYSICIAN'S AND SURGEON'S LICENSE AND PTAL APPLICATIONS RECEIVED					
Five Fiscal Year History					
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL
			BRD 7C - 10		
FY 16/17	2,178				2,178
FY 15/16	2,262	1,732	2,094	1,675	7,763
FY 14/15			1,967	1,516	6,850
FY 13/14					6,308
FY 12/13	1,722	1,715	1,708	1,552	6,697

*The Applications Received stat does not include applications received with monies not cleared as this process may take several weeks.

Fiscal Year - 2016/2017					
Strategic Plan Goal 5: Organizational Effectiveness					
Objective 5.1: Licensing Applications to be Reviewed Within 45 Days					
	FY 16/17	Q1	Q2	Q3	Q4
Number of Weeks 45 Day Initial Review Goal Not Met	0	0			
Number of Weeks	52	13	13	13	13
Highest # of Days Goal Exceeded	N/A	N/A			

Fiscal Year - 2015/2016

Strategic Plan Goal 5: Organizational Effectiveness					
Objective 5.1: Licensing Applications to be Reviewed Within 45 Days					
	FY 15/16	Q1	Q2	Q3	Q4
Number of Weeks 45 Day Initial Review Goal Not Met	38	10	9	13	6
Number of Weeks	52	13	13	13	13
Highest # of Days Goal Exceeded	N/A	19	23	13	11