

MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: January 6, 2016
 ATTENTION: Members, Medical Board of California
 SUBJECT: Licensing Program Summary
 STAFF CONTACT: Curtis J. Worden, Chief of Licensing

STAFFING:

The Licensing Program staffing level during the second quarter was low due to staff being out of the office for unplanned leaves, vacations, and several vacant positions. However, staff continued to work hard in the second quarter of fiscal year (FY) 2015-16 to meet the needs of applicants for physician's and surgeon's (P&S) licenses or postgraduate training authorization letters (PTAL), licensees and consumers.

Licensing currently has the following vacancies:

- 1 Office Assistant - Cashiering
- 1 Office Technician – Cashiering (in the final hiring process)
- 3 Management Services Technician - US/CAN P&S Application Reviewer (in the final hiring process)
- 1 Staff Services Analyst (in the final hiring process)
- 1 Staff Services Manager II - Licensing

Staff Training:

All of the above listed vacant positions will be in training during the third quarter.

STATISTICS:

The statistics are on pages BRD 6C - 3 through BRD 6C - 10. Please note that a few of the statistics normally provided are unavailable at this time due to the unavailability of reports in the BreEZe system. The statistics that have been provided have been obtained from the call center phone system, tracked manually, or from the BreEZe system.

Notable statistics include:

- Consumer Information Unit telephone calls answered: 18,804
 - 888 less calls answered than the previous quarter
- Consumer Information Unit telephone calls abandoned: 4,374
 - 4,539 less abandon calls than the previous quarter
- Consumer Information Unit telephone calls requesting a call back: 5,731
 - 7,057 less call back requests than the previous quarter
- P&S applications initial review completed: 1,553
- P&S licenses issued: 1,425
 - This is an increase of 188 licenses issued from the previous quarter.

Licensing did not meet its goal of performing initial reviews of all new P&S applications within 45 days of receipt by the Board for nine (9) weeks out of the 13 weeks in the second quarter of

FY 2015-16. The highest number of days the initial goal was exceeded was 23 days. Licensing had several staff out of the office during this time frame. Staff is working to reduce these numbers.

INTERNATIONAL MEDICAL SCHOOLS:

The statistics for the International Medical School Reviews are on page BRD 6C – 5. The review of International Medical Schools continues to be a demanding workload for the Board. The Board did not receive any new Self-Assessment Reports and there are currently seven Self-Assessment Reports that are pending. The Board will review one medical school for recognition of an International Program at the January 22, 2016 Board meeting.

PHYSICIAN SPECIALTY BOARD APPLICATIONS:

The Board has two pending applications from a physician specialty board requesting approval by the Board.

OUTREACH:

The Licensing Outreach Manager has attended the following licensing workshops and when appropriate, residents from affiliated hospitals are invited to attend:

License Fairs:

- October 9: Kaiser Los Angeles (and surrounding hospitals/clinics); approximately 85 residents
- October 16: Cedars Sinai; approximately 45 residents
- October 21: St Mary's Long Beach; approximately 30 residents
- October 22: Children's Hospital LA; approximately 45 residents
- October 28-29: UCLA (and affiliated hospitals/clinics); approximately 60 residents
- October 29: Olive View/UCLA; approximately 20 residents
- November 3: LAC and USC; approximately 40 residents
- November 4: Loma Linda; approximately 100 residents
- November 5-6: combined license fair for Kaiser Fontana, Arrowhead, UCRiverside; approximately 30 residents
- November 18: an in-service workshop for program coordinators at UCSF; approximately 45-50 staff

**WORKLOAD REPORT
as of December 31, 2015**

CONSUMER INFORMATION UNIT FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Total Calls Answered	38,496	19,692	18,804		
Calls Requesting Call Back	18,519	12,788	5,731		
Calls Abandoned	13,287	8,913	4,374		
Address Changes Completed	2,388	1,438	950		

CONSUMER INFORMATION UNIT FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Total Calls Answered	78,260	22,092	17,177	19,034	19,957
Calls Requesting Call Back	42,728	11,376	9,081	12,358	9,913
Calls Abandoned	34,104	9,204	7,193	10,087	7,620
Address Changes Completed	12,063	5,231	3,369	2,235	1,228

PHYSICIAN & SURGEON DATA FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	4,158	2,494	1,664		
Initial Reviews Completed	2,894	1,341	1,553		
Total Pending	0	N/A			
Reviewed	0	N/A			
Not Reviewed	0	N/A			
(SR2s Pending)	73	35	38		
Licenses Issued	2,662	1,237	1,425		
Renewals Issued	33,360	17,123	16,237		

PHYSICIAN & SURGEON DATA FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	6,850			1,967	1,516
Initial Reviews Completed	N/A				
Total Pending	N/A				
Reviewed	N/A				
Not Reviewed	N/A				
(SR2s Pending)	N/A			16	21
Licenses Issued	5,873	1,222	1,243	1,391	2,017
Renewals Issued	33,341			16,675	16,666

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Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Beginning	N/A	7	9		
Received	4	4	0		
Reviewed	4	4	0		
Not Eligible	0	0	0		
Licensed	6	2	4		

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Received	6	3	0	2	1
Reviewed	8	2	1	2	3
Not Eligible	0	0	0	0	0
Licensed	0	0	0	0	0

SR 2 - CATEGORIES FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Alcohol/Drugs	15	7	8		
PG/Medical Knowledge	39	16	23		
Convictions	25	17	8		
Other	63	31	32		

SR 2 - CATEGORIES FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Alcohol/Drugs	33	10	4	14	5
PG/Medical Knowledge	105	42	19	25	19
Convictions	39	14	10	7	8
Other	112	34	29	24	25

**WORKLOAD REPORT
as of December 31, 2015**

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	107	114		
Pending Self-Assessment Reports (included above)	N/A	7	7		
New Self-Assessment Reports Received	0	0	0		
New Unrecognized Schools Received	26	13	13		
School Recognized Pursuant to CCR 1314(a)(1)	10	6	4		
School Recognized Pursuant to CCR 1314(a)(2)	0	0	0		
TOTAL Schools Pending Recognition at End of Quarter	N/A	114	123		

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	101	106	102	111
Pending Self-Assessment Reports (included above)	N/A	6	7	7	7
New Self-Assessment Reports Received	1	1	0	0	0
New Unrecognized Schools Received	59	22	12	16	9
School Recognized Pursuant to CCR 1314(a)(1)	54	18	16	7	13
School Recognized Pursuant to CCR 1314(a)(2)	0	0	0	0	0
TOTAL Schools Pending Recognition at End of Quarter	N/A	106	102	111	107

*Three CCR 1314.1(a)(2) school files were closed due to lack of response to the Board's requests for information.

SPECIALTY BOARD APPLICATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	1	0	1		
Applications Pending	N/A	1	2		

SPECIALTY BOARD APPLICATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	0	0	0	0	0
Applications Pending	N/A	1	1	1	1

RESEARCH PSYCHOANALYST FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
RP Applications Received	3	1	2		
RP Licenses Issued	4	3	1		

RESEARCH PSYCHOANALYST FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
RP Applications Received	12	4	2	2	4
RP Licenses Issued	3	1	0	2	0

Licensing Program Report

**WORKLOAD REPORT
as of December 31, 2015**

Fiscal Year 2015-2016

LICENSED MIDWIVES FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	9	5	4		
Applications Pending	N/A	2	3		
Applications Withdrawn	1	1	0		
Licenses Issued	11	8	3		
Licenses Renewed	80	37	43		

LICENSED MIDWIVES FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	45	3	20	16	6
Applications Pending	N/A	2	7	10	6
Applications Withdrawn	1	0	1	0	0
Licenses Issued	42	5	14	13	10
Licenses Renewed	153	43	39	29	42

FICTITIOUS NAME PERMITS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
P&S - FNP Received	670	375	295		
P&S - FNP Issued	592	324	268		
P&S - FNP Pending	N/A	N/A	N/A		
P&S - FNP Renewed	2,458	1,337	1,121		
Podiatric FNP Received	13	6	7		
Podiatric FNP Issued	15	6	9		
Podiatric FNP Pending	N/A	N/A	N/A		
Podiatric FNP Renewed	71	36	35		

FICTITIOUS NAME PERMITS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
P&S - FNP Received	N/A			322	364
P&S - FNP Issued	N/A			255	339
P&S - FNP Pending	N/A			N/A	N/A
P&S - FNP Renewed	N/A			1,371	1,319
Podiatric FNP Received	N/A			5	9
Podiatric FNP Issued	N/A			7	4
Podiatric FNP Pending	N/A			N/A	N/A
Podiatric FNP Renewed	N/A			30	37

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OPTICAL REGISTRATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
RDO - Business Registrations Issued	38	18	20		
RDO - Pending Applications Business	N/A	15	16		
CLS - Out-of-State - Business Registrations Issued	0	0	0		
CLS - Pending Out of State Applications -Business	2	1	1		
Spectacle Lens Registrations Issued	138	62	76		
Spectacle Lens - Pending Applications	N/A	26	31		
Contact Lens Registrations Issued	36	15	21		
Contact Lens - Pending Applications	N/A	5	6		
Spectacle Lens Registrations Renewed	462	214	248		
Contact Lens Registrations Renewed	199	93	106		

OPTICAL REGISTRATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
RDO - Business Registrations Issued	N/A			17	13
RDO - Pending Applications Business	N/A			14	26
CLS - Out-of-State - Business Registrations Issued	N/A			0	0
CLS - Pending Out of State Applications -Business	N/A			1	1
Spectacle Lens Registrations Issued	N/A			62	62
Spectacle Lens - Pending Applications	N/A			45	35
Contact Lens Registrations Issued	N/A			18	26
Contact Lens - Pending Applications	N/A			13	5
Spectacle Lens Registrations Renewed	N/A			239	287
Contact Lens Registrations Renewed	N/A			111	130

Licensing Program Report

**WORKLOAD REPORT
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Fiscal Year 2015-2016

SPECIAL PROGRAMS FY 15/16																								
Permit	Applications Received				Applications Reviewed				Permits Issued				Permits Renewed				Total Pending				Applications Withdrawn or Denied			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	22	3			13	12			14	11			14	6			17	9			0	0		
2112	1	1			1	1			0	1			0	0			1	1			0	0		
2113	6	6			4	4			5	10			18	10			15	11			0	0		
2168	0	2			0	2			2	0			2	2			0	2			0	0		
2072	0	0			0	0			0	0			0	0			0	0			0	0		
1327	0	0			0	0			0	0			0	0			0	0			0	0		

SPECIAL PROGRAMS FY 14/15																								
Permit	Applications Received				Reviewed				Permits Issued				Permits Renewed				Total Pending				Applications Withdrawn or			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	18	10	3	6	16	12	7	6	12	11	10	4	11	13	3	6	15	14	7	9	0	0	0	0
2112	0	0	1	0	0	0	0	1	1	1	0	1	0	0	0	0	1	0	1	0	0	0	0	0
2113	1	3	6	6	11	3	4	8	8	9	4	5	21	12	7	12	17	11	13	14	0	0	0	0
2168	0	2	0	0	2	2	0	0	0	0	3	0	4	3	1	4	3	5	2	2	0	0	0	0
2072	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1327	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0

2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)

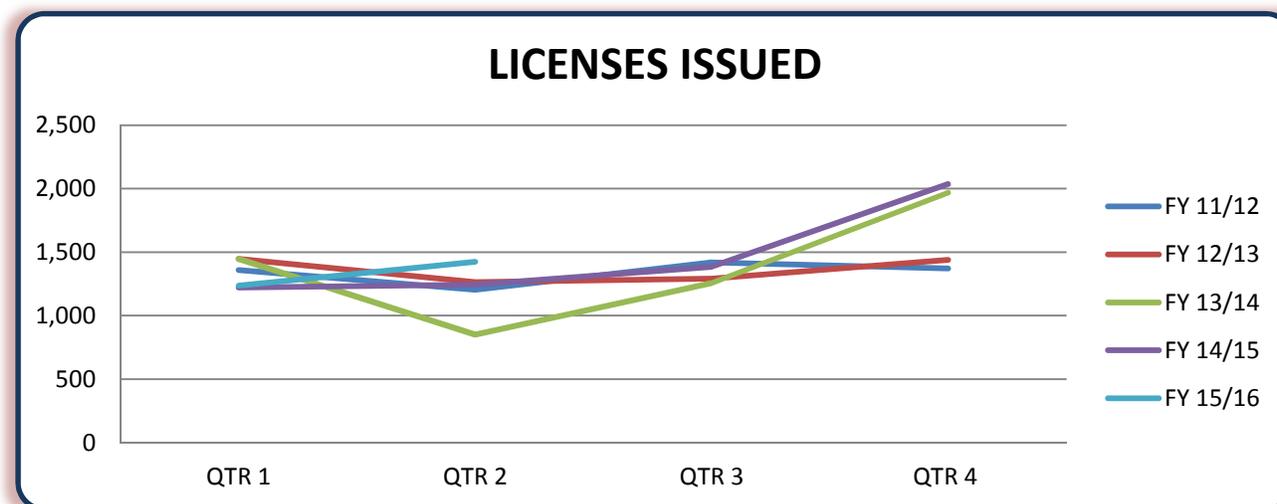
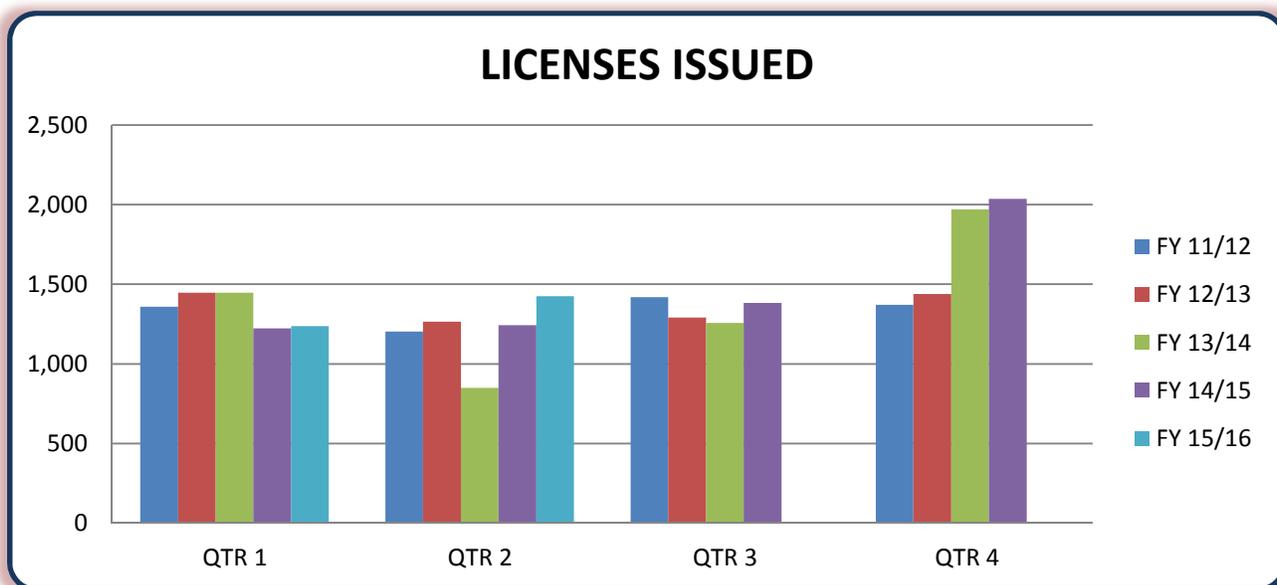
2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)

2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)

2072 - Special Permit - Correctional Facility

1327 - Medical Student Rotations - Non-ACGME Hospital Rotation

PHYSICIAN'S AND SURGEON'S LICENSES ISSUED					
Five Fiscal Year History					
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL
FY 15/16	1,237	1,425			2,662
FY 14/15	1,222	1,243	1,383	2,035	5,883
FY 13/14	1,447	849	1,257	1,969	5,522
FY 12/13	1,447	1,264	1,291	1,438	5,440
FY 11/12	1,358	1,203	1,419	1,371	5,351



Licensing Program Report

WORKLOAD REPORT
as of December 31, 2015

Fiscal Year 2015-2016

*PHYSICIAN'S AND SURGEON'S LICENSE AND PTAL APPLICATIONS RECEIVED					
Five Fiscal Year History					
Fiscal Year	QTR 1	QTR 2	QTR 3	QTR 4	TOTAL
FY 15/16	2,494	1,664			4,158
FY 14/15			1,967	1,516	6,850
FY 13/14					6,308
FY 12/13	1,722	1,715	1,708	1,552	6,697
FY 11/12	1,711	1,666	1,862	1,390	6,629