

MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: October 14, 2015
 ATTENTION: Members, Medical Board of California
 SUBJECT: Licensing Program Summary
 STAFF CONTACT: Curtis J. Worden, Chief of Licensing

STAFFING:

The Licensing Program experienced staff being out of the office due to vacations and other unplanned leaves, in addition to several vacant positions. However, staff continued to work hard in the first quarter of fiscal year (FY) 2015-16 to meet the needs of applicants for physician's and surgeon's (P&S) licenses or postgraduate training authorization letters (PTAL), licensees and consumers.

Licensing currently has the following vacancies:

- 1 Office Technician – Cashiering
- 3 Management Services Technician - US/CAN P&S Application Reviewer

Staff Currently Training:

- 1 Management Services Technician – US/CAN P&S Application Reviewer
- 1 Staff Services Analyst – IMG P&S Application Review

STATISTICS:

The statistics are on pages BRD 8D - 3 through BRD 8D - 10. Please note that a few of the statistics normally provided are unavailable at this time due to the unavailability of reports in the BreZE system. The statistics that have been provided have been obtained from the call center phone system, tracked manually, or from the BreZE system.

Notable statistics include:

- Consumer Information Unit telephone calls answered: 19,692
 - 265 less calls answered than the previous quarter
- Consumer Information Unit telephone calls abandoned: 8,913
 - 1,293 more abandon calls than the previous quarter
- Consumer Information Unit telephone calls requesting a call back: 12,788
 - 2,875 more call back requests than the previous quarter
- P&S applications initial review completed: 1,341 (hand count)
- P&S licenses issued: 1,237
 - This is a decrease of 780 licenses issued from the previous quarter.

Licensing did not meet its goal of performing initial reviews of all new P&S applications within 45 days of receipt by the Board for 10 weeks out of the 13 weeks in the first quarter of FY 2015-16. The highest number of days the initial goal was exceeded was 19 days. Licensing had several staff out of the office during this time frame. Staff have been working overtime to reduce these numbers.

INTERNATIONAL MEDICAL SCHOOLS:

The statistics for the International Medical School Reviews are on page BRD 8D – 5. The review of International Medical Schools continues to be a demanding workload for the Board. The Board did not receive any new Self-Assessment Reports and there are currently seven Self-Assessment Reports that are pending. The Board will review one medical school for a possible site visit at the October 30, 2015 Board meeting.

PHYSICIAN SPECIALTY BOARD APPLICATIONS:

The Board has one pending application from a physician specialty board requesting approval by the Board.

OUTREACH:

The Licensing Outreach Manager has attended the following licensing workshops and when appropriate, residents from affiliated hospitals are invited to attend, and CURES signups were also offered:

Orientation for upperclass residents and fellows:

- Loma Linda: about 75 residents
- UCI: about 60 residents
- UCLA: about 75 residents

License Fairs:

- August 5: License Fair (Day 1) at UCSF; approximately 95 residents
- September 9: UCSF for those residents rotating through SF General and Mission Bay hospitals; approximately 35 residents
- Sept 10: California Pacific Medical Center (SF); approximately 35 residents
- Sept 17-18: UCSD (including San Diego Veterans Administration, Rady Children's Hospital, and the UCSD Medical Center); approximately 100 residents

On September 24, 2015, Curtis Worden, Chief of Licensing and Anthony Salgado, Licensing Manager attended a Licensing Fair at UCSF; approximately 65 residents participated.

On September 29, 2015, Curtis Worden, Chief of Licensing, gave a presentation to the ACGME Coordinators at the UCI Medical Center in Orange, California; approximately 20 coordinators attended.

On September, 30, 2015, Curtis Worden, Chief of Licensing, attended a Licensing Fair at the UCI Medical Center in Orange, California; approximately 75 residents attended.

All trips are planned in consideration of the Governor's Executive Order to limit and condense travel to reduce costs.

**WORKLOAD REPORT
as of September 30, 2015**

CONSUMER INFORMATION UNIT FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Total Calls Answered	19,692	19,692			
Calls Requesting Call Back	12,788	12,788			
Calls Abandoned	8,913	8,913			
Address Changes Completed	1,438	1,438			

CONSUMER INFORMATION UNIT FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Total Calls Answered	78,260	22,092	17,177	19,034	19,957
Calls Requesting Call Back	42,728	11,376	9,081	12,358	9,913
Calls Abandoned	34,104	9,204	7,193	10,087	7,620
Address Changes Completed	12,063	5,231	3,369	2,235	1,228

PHYSICIAN & SURGEON DATA FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	2,494	2,494			
Initial Reviews Completed	1,341	1,341			
Total Pending	0	N/A			
Reviewed	0	N/A			
Not Reviewed	0	N/A			
(SR2s Pending)	35	35			
Licenses Issued	1,237	1,237			
Renewals Issued	17,123	17,123			

PHYSICIAN & SURGEON DATA FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	6,850			1,967	1,516
Initial Reviews Completed	N/A				
Total Pending	N/A				
Reviewed	N/A				
Not Reviewed	N/A				
(SR2s Pending)	N/A			16	21
Licenses Issued	5,873	1,222	1,243	1,391	2,017
Renewals Issued	33,341			16,675	16,666

**WORKLOAD REPORT
as of September 30, 2015**

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Beginning	N/A	7			
Received	4	4			
Reviewed	4	4			
Not Eligible	0	0			
Licensed	2	2			

Unrecognized and Disapproved Medical School Applicants (2135.7) - FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Received	6	3	0	2	1
Reviewed	8	2	1	2	3
Not Eligible	0	0	0	0	0
Licensed	0	0	0	0	0

SR 2 - CATEGORIES FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Alcohol/Drugs	7	7			
PG/Medical Knowledge	16	16			
Convictions	17	17			
Other	31	31			

SR 2 - CATEGORIES FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Alcohol/Drugs	33	10	4	14	5
PG/Medical Knowledge	105	42	19	25	19
Convictions	39	14	10	7	8
Other	112	34	29	24	25

**WORKLOAD REPORT
as of September 30, 2015**

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	107			
Pending Self-Assessment Reports (included above)	N/A	7			
New Self-Assessment Reports Received	0	0			
New Unrecognized Schools Received	13	13			
School Recognized Pursuant to CCR 1314(a)(1)	6	6			
School Recognized Pursuant to CCR 1314(a)(2)	0	0			
TOTAL Schools Pending Recognition at End of Quarter	N/A	114			

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	101	106	102	111
Pending Self-Assessment Reports (included above)	N/A	6	7	7	7
New Self-Assessment Reports Received	1	1	0	0	0
New Unrecognized Schools Received	59	22	12	16	9
School Recognized Pursuant to CCR 1314(a)(1)	54	18	16	7	13
School Recognized Pursuant to CCR 1314(a)(2)	0	0	0	0	0
TOTAL Schools Pending Recognition at End of Quarter	N/A	106	102	111	107

*Three CCR 1314.1(a)(2) school files were closed due to lack of response to the Board's requests for information.

SPECIALTY BOARD APPLICATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	0	0			
Applications Pending	1	1			

SPECIALTY BOARD APPLICATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	0	0	0	0	0
Applications Pending	N/A	1	1	1	1

RESEARCH PSYCHOANALYST FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
RP Applications Received	1	1			
RP Licenses Issued	3	3			

RESEARCH PSYCHOANALYST FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
RP Applications Received	12	4	2	2	4
RP Licenses Issued	3	1	0	2	0

Licensing Program Report

**WORKLOAD REPORT
as of September 30, 2015**

Fiscal Year 2015-2016

LICENSED MIDWIVES FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
Applications Received	4	4			
Applications Pending	1	1			
Applications Withdrawn	0	0			
Licenses Issued	9	9			
Licenses Renewed	37	37			

LICENSED MIDWIVES FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Applications Received	45	3	20	16	6
Applications Pending	N/A	2	7	10	6
Applications Withdrawn	1	0	1	0	0
Licenses Issued	42	5	14	13	10
Licenses Renewed	153	43	39	29	42

FICTITIOUS NAME PERMITS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
P&S - FNP Received	375	375			
P&S - FNP Issued	324	324			
P&S - FNP Pending	0	N/A			
P&S - FNP Renewed	1,337	1,337			
Podiatric FNP Received	6	6			
Podiatric FNP Issued	6	6			
Podiatric FNP Pending	0	N/A			
Podiatric FNP Renewed	36	36			

FICTITIOUS NAME PERMITS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
P&S - FNP Received	N/A			322	364
P&S - FNP Issued	N/A			255	339
P&S - FNP Pending	N/A			N/A	N/A
P&S - FNP Renewed	N/A			1,371	1,319
Podiatric FNP Received	N/A			5	9
Podiatric FNP Issued	N/A			7	4
Podiatric FNP Pending	N/A			N/A	N/A
Podiatric FNP Renewed	N/A			30	37

**WORKLOAD REPORT
as of September 30, 2015**

OPTICAL REGISTRATIONS FY 15/16					
	FY 15/16	Q1	Q2	Q3	Q4
RDO - Business Registrations Issued	18	18			
RDO - Pending Applications Business	15	15			
CLS - Out-of-State - Business Registrations Issued	0	0			
CLS - Pending Out of State Applications -Business	1	1			
Spectacle Lens Registrations Issued	62	62			
Spectacle Lens - Pending Applications	26	26			
Contact Lens Registrations Issued	15	15			
Contact Lens - Pending Applications	5	5			
Spectacle Lens Registrations Renewed	214	214			
Contact Lens Registrations Renewed	93	93			

OPTICAL REGISTRATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
RDO - Business Registrations Issued	N/A			17	13
RDO - Pending Applications Business	N/A			14	26
CLS - Out-of-State - Business Registrations Issued	N/A			0	0
CLS - Pending Out of State Applications -Business	N/A			1	1
Spectacle Lens Registrations Issued	N/A			62	62
Spectacle Lens - Pending Applications	N/A			45	35
Contact Lens Registrations Issued	N/A			18	26
Contact Lens - Pending Applications	N/A			13	5
Spectacle Lens Registrations Renewed	N/A			239	287
Contact Lens Registrations Renewed	N/A			111	130