

Health Quality Investigations Unit



HQIU Renewed Focus

- Consumer Protection
- Identifying and prioritizing ISO cases and those that present the biggest threat to the public
- Avoiding time gaps in investigations
- Providing high quality, thorough investigations
- Investigator Retention

HQIU UPCOMING EVENTS

- Replacement cell phones are being programmed and distributed to HQIU offices (November 2015)
- CNOA (California Narcotic Officers' Association) Training-San Francisco (November 2015)
- Medical Consultant Statewide Meeting (Target Date January 2016)
- 805 Joint Training with HQIU investigators and HQE DAGS (Target Date February 2016)

HQIU UPCOMING EVENTS

- Field Training Officer (FTO) pay differential has been approved by the Director and has been forwarded to CalHR for final processing.
- HQIU Retention Pay Proposal was submitted to the Director and it will be included in the collective bargaining process set for Spring 2016.
- Numerous hiring panels are taking place throughout the state to fill vacancies.

ELECTRONIC CASE BINDER



- Developed by Detective Dan Pearce of the San Diego Sheriff's Department.
- Adopted by San Diego Sheriff's Homicide Unit, San Diego P.D. Homicide Unit, and the San Diego District Attorney's Office.
- Recommended to HQIU by San Diego HQIU Investigator Steve Brewer.
- Given to HQIU free of charge.



- 133 pounds
- 14 binders
- 2.5 cases of paper
- **EQUALS ON AVERAGE:**
- \$250



- No Binders
- No Paper
- EQUALS
ON
AVERAGE:
- \$7

CASE NUMBER:	800-2015-00248XX
CASE NAME:	Subject Physician
LICENSE NUMBER:	
INVESTIGATOR:	
PHONE NUMBER:	(111) 222-3333
FIELD OFFICE:	HQIU San Bernardino
STATUTE DATE:	3/15/18
DEP. ATTORNEY GENERAL	
EXPERT:	

[illegible]

Current Vacancies

- There are currently 25 Investigator vacancies out of 76 Investigator positions (33%)
- 16 Investigator candidates have been identified and are in background
- There are 6 more anticipated Investigator vacancies (Investigators in background with other agencies)
- SROA hiring rules have resulted in an unprecedented exit of many Investigators who received job reinstatement offers from the agencies that previously laid them off

Current Vacancies

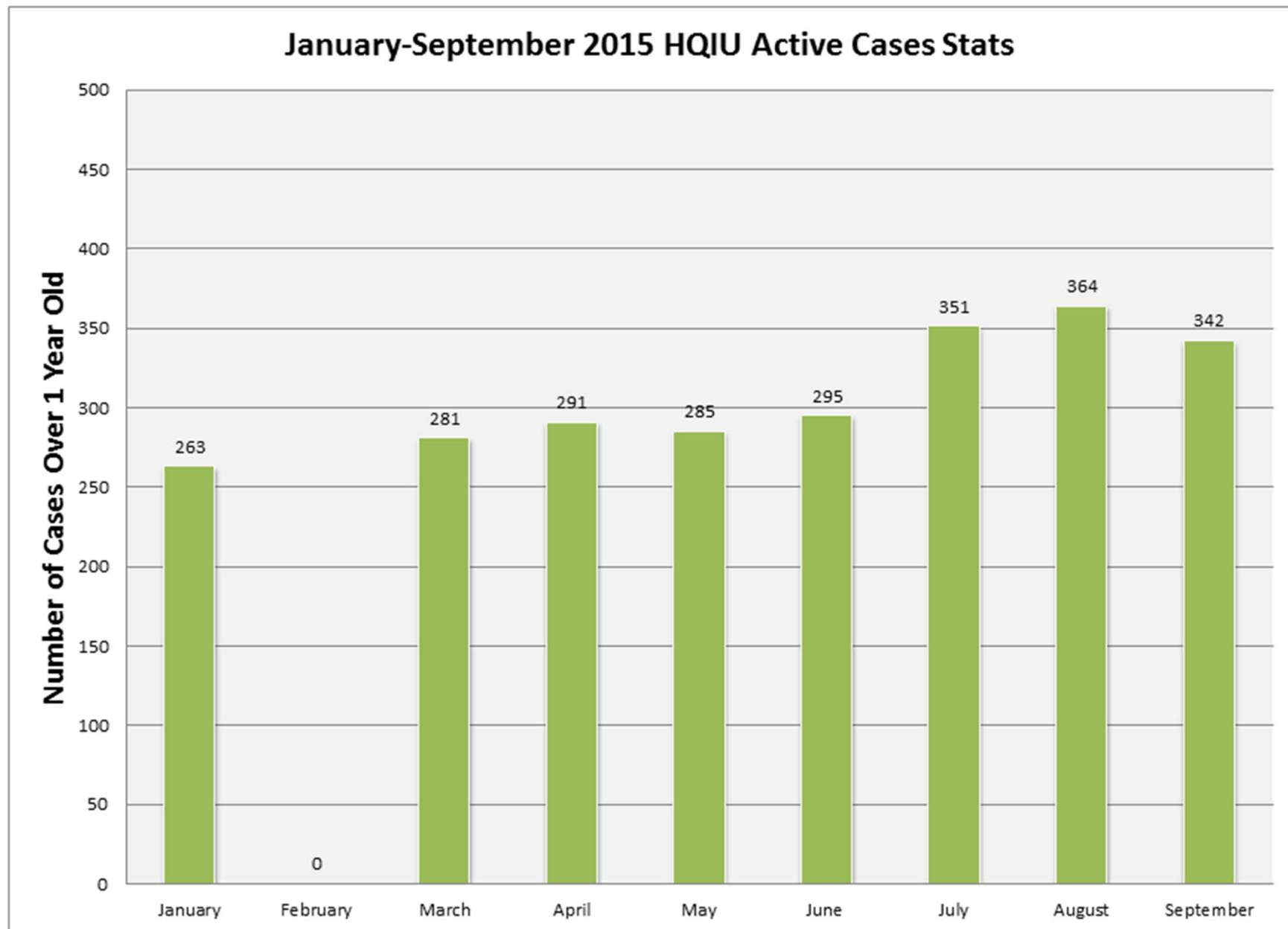
- Retention Pay Proposal is crucial to retaining investigators
- We currently have 25 vacancies, retention pay is worth the investment in investigators who are highly specialized
- The cost of continually re-hiring investigators is almost equal to the amount of the retention pay proposal.

Current Vacancies

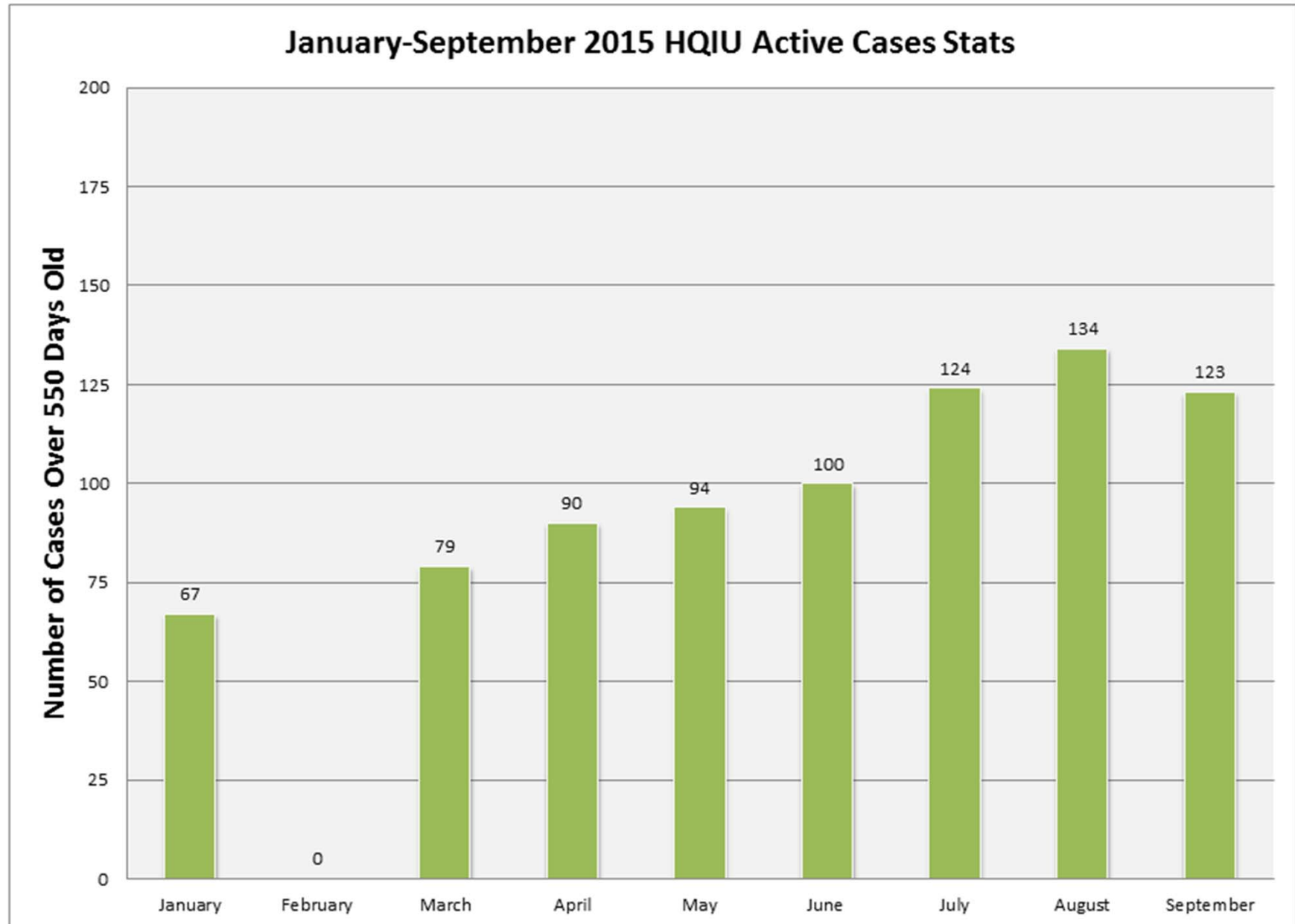
- Investigators who have stayed need our support
- Caseloads have doubled
- Ideal caseload is 15-18 complex cases per Investigator
- In many areas of the state Investigators are assigned 30+ complex cases
- We will focus on identifying/working priority cases and eliminating time gaps in non priority cases
- Offer overtime to keep up with the workload

Data Parameters

- Statistical figures comparing case age information cannot be obtained from Breeze Reports. These limitations necessitated staff manually compiling data.
- There is no retrievable data for February 2015, and also no retrievable data for July/August 2014.
- The following slides are monthly comparisons that were manually calculated based on month end statistics.



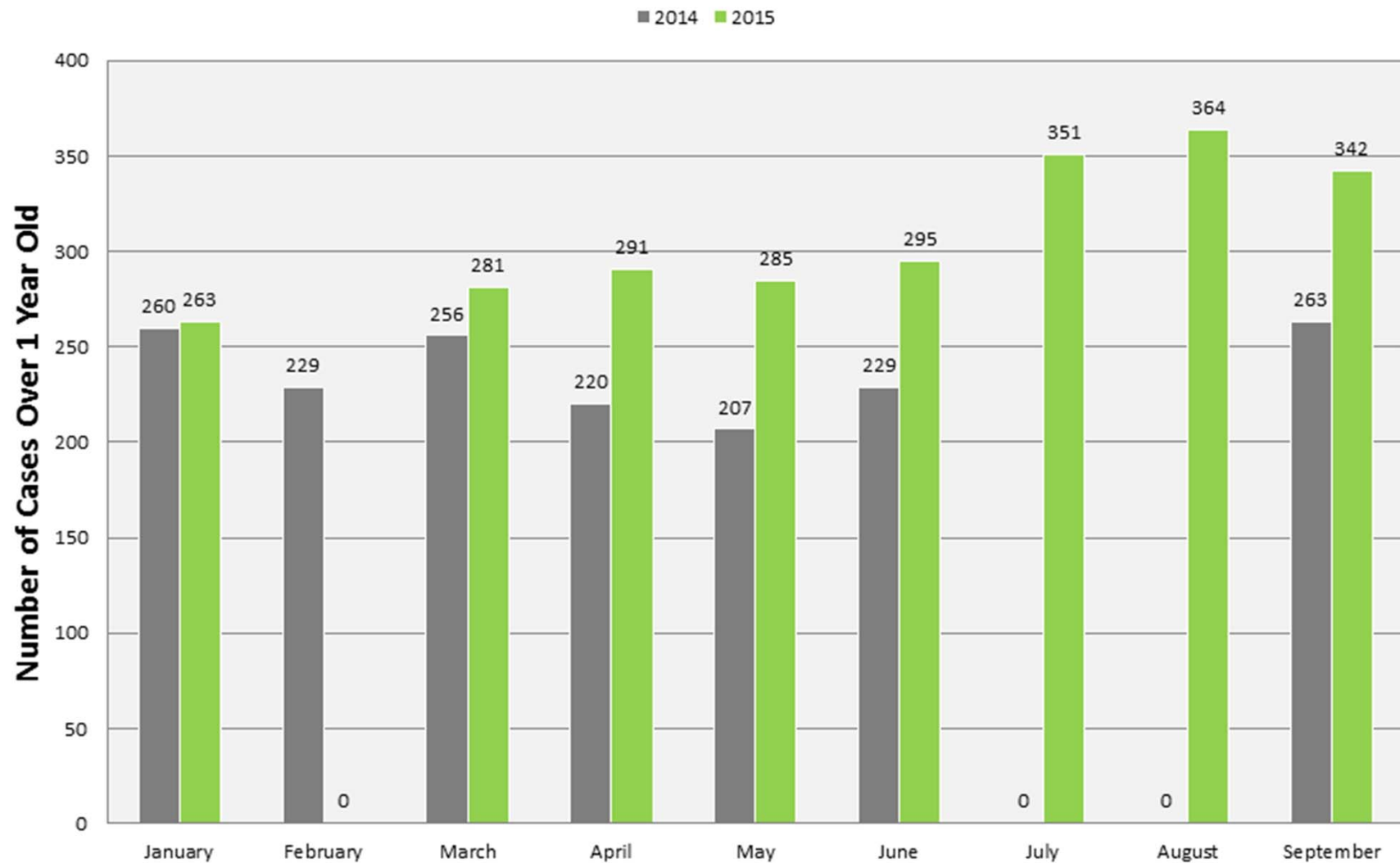
This data has been manually calculated and has not been verified by the MBC data integrity analyst.



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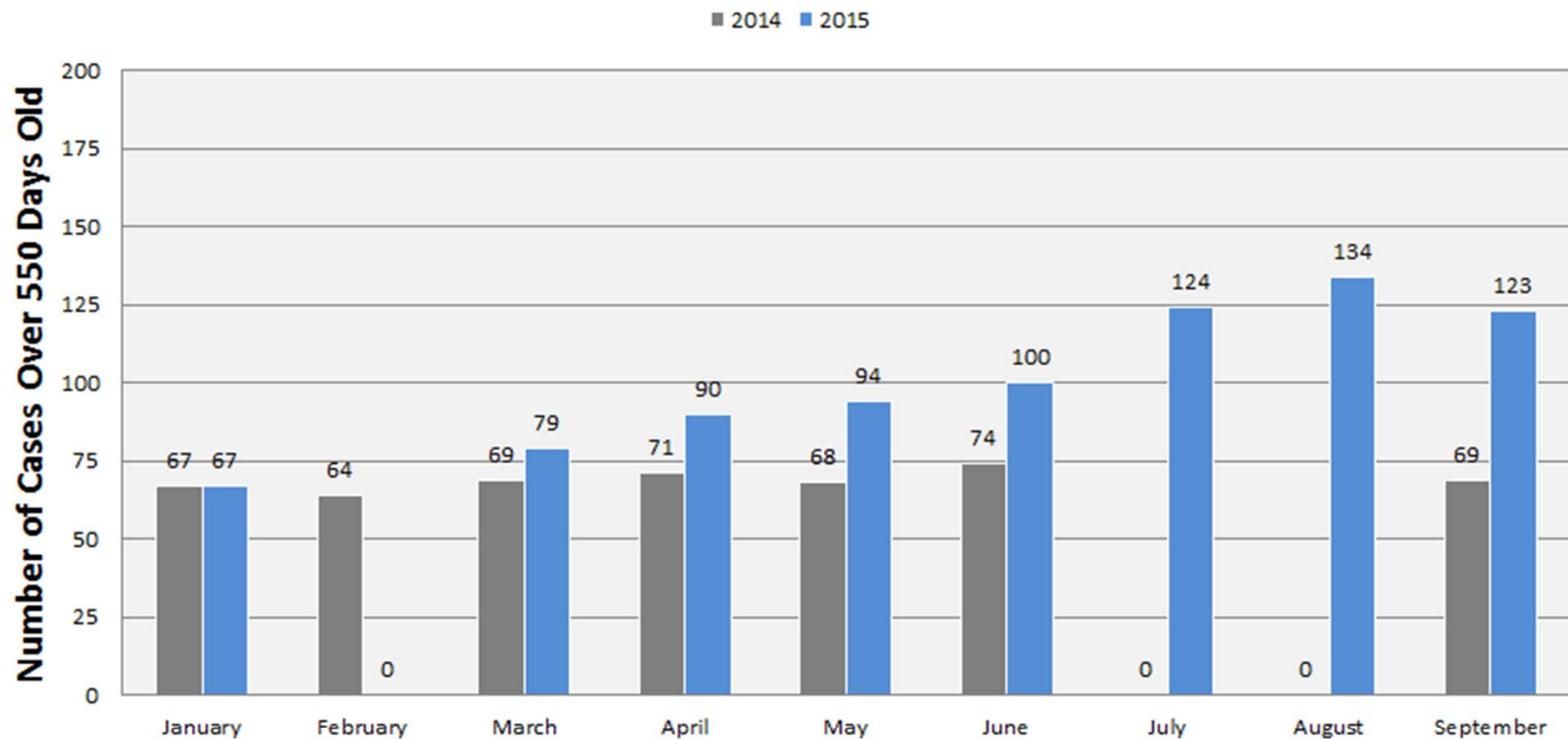
Chart Area

January-September 2014 & 2015 HQU Active Cases Stats Comparison



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