

**Enforcement Data Markers
All Case Types**

Data represents average days to complete Complaint and Investigation processes for records closed during reported time frames.	FY 2008/2009		FY 2009/2010		FY 2010/2011		FY 2011/2012		FY 2012/2013 1st Qtr		FY 2012/2013 2nd Qtr	
	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records
	Complaint Processes											
Complaint Received by Board → Analyst Assigned/Initial Review Conducted	10	6761	11	6869	9	7513	12	7699	9	2141	8	1974
Analyst Assigned/Initial Review Conducted → Request Medical Release	25	1216	24	1360	28	1567	42	1557	29	395	28	354
Request Medical Release → Medical Release Returned	29	1044	26	1166	25	1321	27	1281	29	327	29	310
Medical Release Returned → Request Records from Subject/Provider	7	687	7	802	11	888	17	865	14	222	15	192
Request Records from Subject/Provider → Records Received from Subject/Provider	39	1759	38	1879	35	1906	35	2015	34	548	32	469
Records Received from Subject/Provider → Complaint to Medical Consultant	15	1617	16	1865	17	1768	21	1798	23	456	20	377
Complaint to Medical Consultant → Complaint Returned from Medical Consultant	54	1934	54	2120	52	2129	45	2164	39	535	31	467
Complaint Returned from Medical Consultant → Case Closed/Complaint to Investigation	7	1932	4	2114	5	2126	4	2151	5	534	7	464
Investigative Processes												
Complaint to Investigation → Complainant Interview Completed	103	349	102	424	110	490	89	531	95	132	71	132
Complainant Interview Completed → Subpoena Served	173	42	237	43	172	44	202	45	155	18	161	18
Complainant Interview Completed → Medical Records Requested with Release	76	141	88	170	59	194	87	203	69	49	75	60
Subpoena Served → All Records Received	124	120	100	178	88	166	82	146	90	40	60	27
Medical Records Requested with Release → All Records Received	95	372	92	406	85	420	64	416	67	114	43	109
All Records Received → Case to Medical Consultant for Review	78	227	84	318	70	369	59	322	50	79	52	75
Case to Medical Consultant for Review → Subject Interview Attempted	110	374	109	488	77	558	76	532	87	109	73	111
Subject Interview Attempted → Subject Interview Completed	66	712	53	880	53	961	51	1046	57	255	46	244
Subject Interview Completed → Case Sent to Expert Review	97	412	81	511	72	580	57	626	60	147	48	147
Case Sent to Expert Review → Case Back from Expert Review	79	510	72	601	63	658	61	701	78	171	55	172
Case Back from Expert Review → Case Closed or Referred for Action	39	495	31	585	30	656	29	705	35	169	32	174

**Enforcement Data Markers
All Case Types**

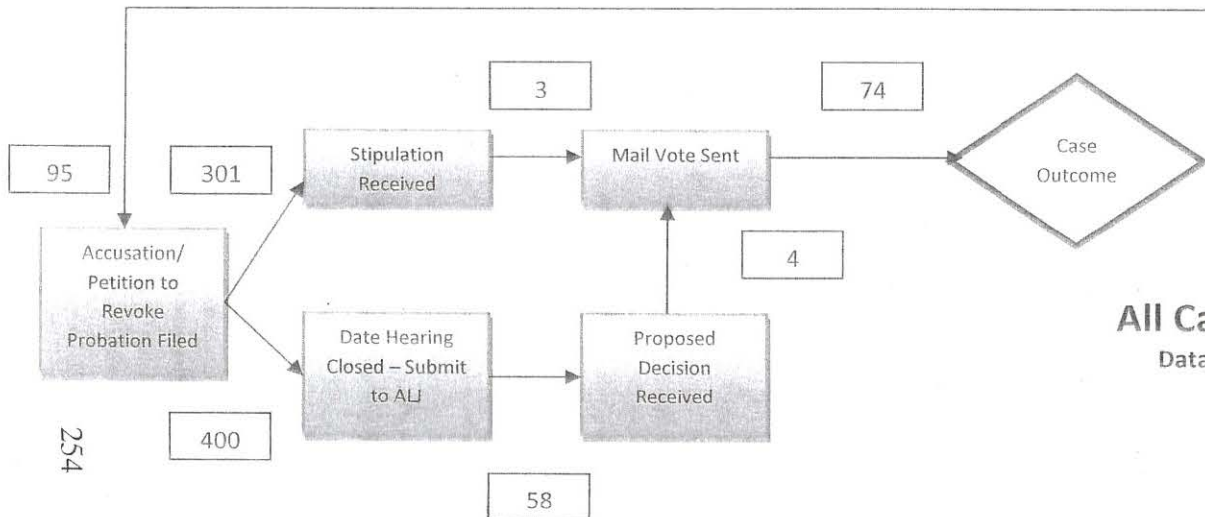
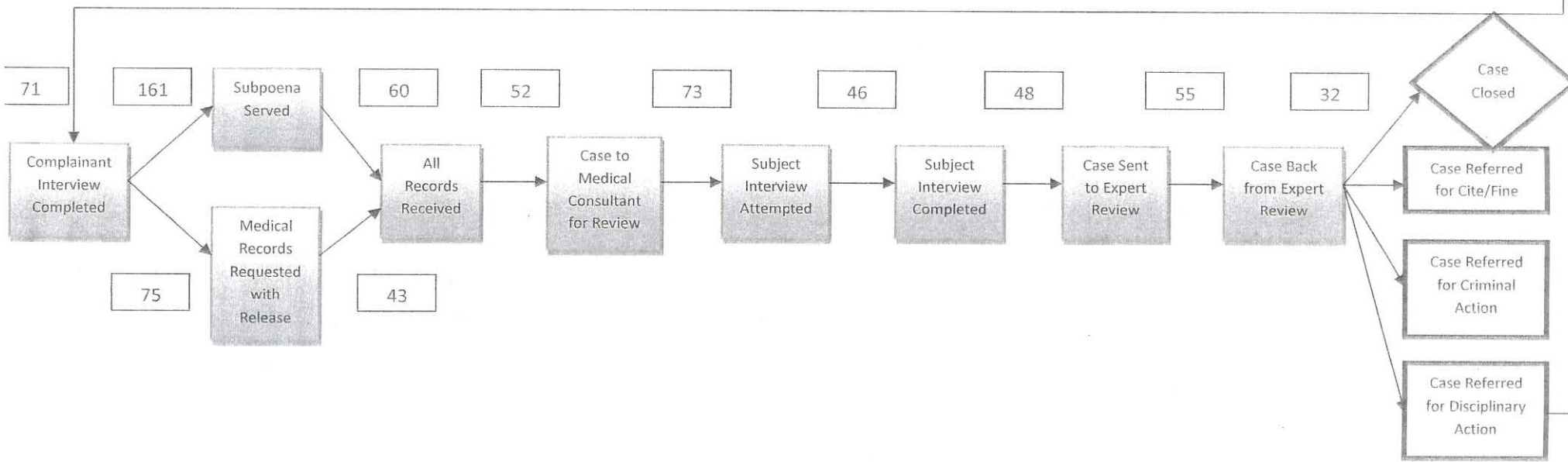
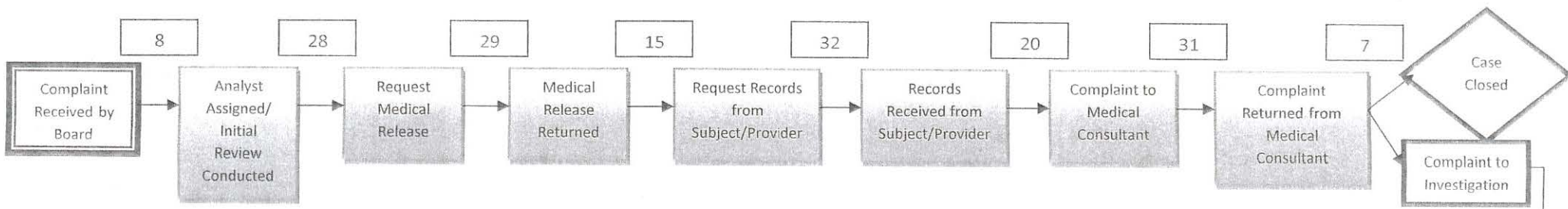
Data represents average days to complete Disciplinary processes for records closed during reported time frames.	FY 2008/2009		FY 2009/2010		FY 2010/2011		FY 2011/2012		FY 2012/2013 1st Qtr		FY 2012/2013 2nd Qtr	
	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records
Case Referred for Action → Accusation/Petition to Revoke Probation Filed	121	239	113	237	103	219	129	284	146	70	95	84
Accusation/Petition to Revoke Probation Filed → Stipulation Received	330	159	291	173	318	142	329	202	294	46	301	53
Stipulation Received → Mail Vote Sent	6	136	6	132	4	124	5	153	5	35	3	39
Accusation/Petition to Revoke Probation Filed → Date Hearing Closed - Submit to ALJ	416	25	370	30	393	44	318	45	484	15	400	15
Date Hearing Closed - Submit to ALJ → Proposed Decision Received	28	35	98	43	39	58	40	63	67	27	58	22
Proposed Decision Received → Mail Vote Sent	5	54	5	53	6	60	6	72	6	27	4	22
Mail Vote Sent → Case Outcome	131	206	87	208	111	205	82	262	109	72	74	75
Data represents overall average days from Receipt to Closure for records closed during reported time frames.	FY 2008/2009		FY 2009/2010		FY 2010/2011		FY 2011/2012		FY 2012/2013 1st Qtr		FY 2012/2013 2nd Qtr	
	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records	Average Days	Number of Records
Complaint Received → Closure in Complaint Unit	84	5278	84	5247	80	5755	91	5687	73	1583	74	1440
Complaint Received → Closure at Field/Referred for Administrative or Criminal Action/Citation Issued	467	1585	464	1747	453	1861	419	2101	396	585	396	558

MEDICAL BOARD OF CALIFORNIA
Enforcement Processing Timeframes
2012 Strategic Plan Objective 5.2

Enforcement Process	2008/2009		2009/2010		2010/2011		2011/2012		2012/2013 Qtr 1		2012/2013 Qtr 2	
	# Cases ¹	AVG ²	# Cases	AVG	# Cases	AVG	# Cases	AVG	# Cases	AVG	# Cases	AVG
Complaint	6426	75	6563	76	7008	74	7217	83	1980	67	1844	63
% of Complaints Below 50 days (Goal: 50-60%)	43%		41%		35%		42%		48%		50%	
Investigation	1100	349	1290	328	1411	312	1545	264	406	267	394	269
Discipline												
AG Processing to Preparation of an Accusation	240	103	304	106	294	107	333	103	73	83	79	70
Other Stages of the Legal Process (e.g., after charges filed)	228	381	232	368	216	417	280	396	67	440	80	412

¹ Some cases closed were opened in a prior fiscal year.
(Footnote applies to all years provided on report)

² Average time (calendar days) in processing complaints during the fiscal year, for all cases, from date of original receipt of the complaint, for each stage of discipline, through completion of judicial review. **(Footnote applies to all years provided on report)**



All Case Types – FY 2012/2013 Qtr 2

Data represents average days to complete process for records closed during timeframe.

ENFORCEMENT TIMEFRAMES

FISCAL YEARS	2006 - 2007		2007 - 2008		2008 - 2009		2009 - 2010		2010 - 2011		2011 - 2012		2012 - 2013 *	
	AVERAGE	MEDIAN	AVERAGE	MEDIAN	AVERAGE	MEDIAN	AVERAGE	MEDIAN	AVERAGE	MEDIAN	AVERAGE	MEDIAN	AVERAGE	MEDIAN
COMPLAINT PROCESSING	54	49	61	49	75	63	76	63	74	77	83	64	65	51
INVESTIGATION	307	289	324	272	349	309	328	292	312	283	264	225	269	243
TOTAL MBC														
DAYS	361	338	385	321	424	372	404	355	386	360	347	289	334	294
YEARS	0.99	0.93	1.05	0.88	1.16	1.02	1.11	0.97	1.06	0.99	0.95	0.79	0.92	0.81
AG PREP FOR ACC	127	76	121	58	103	63	106	66	107	72	104	78	77	68
OTHER LEGAL	446	350	471	324	381	311	368	312	417	324	396	351	426	353
TOTAL AG														
DAYS	573	426	592	382	484	374	474	378	524	396	500	429	503	421
YEARS	1.57	1.17	1.62	1.05	1.33	1.02	1.30	1.04	1.44	1.08	1.37	1.18	1.38	1.15
TOTAL MBC & AG														
DAYS	934	764	977	703	908	746	878	733	910	756	847	718	837	715
YEARS	2.56	2.09	2.68	1.93	2.49	2.04	2.41	2.01	2.49	2.07	2.32	1.97	2.29	1.96

Years calculated using 365 days per year

Data source: MBC Annual Reports, except 2012-2013

* Data through 12/31/2012

**Medical Board of California
Suspension Orders Issued
by Suspension Type**

Suspension Order Type	FY 04/05	FY 05/06	FY 06/07	FY 07/08	FY 08/09	FY 09/10	FY 10/11	FY 11/12	FY 12/13 *
Automatic Suspension Order	5	1	5	0	3	7	4	6	3
PC 23 Order	8	4	8	6	15	7	12	12	14
Out of State Suspension Order	15	14	8	11	18	18	21	17	4
Agreement - No Practice/Restriction	2	6	5	2	3	3	2	0	2
Suspension/Cease Practice Issued by Chief	5	5	3	1	2	1	3	4	2
Interim Suspension Order	31	32	22	18	22	22	28	35	17
Temporary Suspension Order	1	0	0	1	0	0	1	0	0
Totals	67	62	51	39	63	58	71	74	42

* Suspensions Issued through 12/31/2012

Medical Board of California
Investigation Prosecution Timeframes*

	2005		2006		2007		2008		2009		2010		2011	2012
	Prior to VE	All	VE	All	VE	All	VE	All	VE	All	VE	All	All	All
Calendar Day Age from Case Assigned to Case Closed Not Resulting in Prosecution														
Average	271	299	138	330	268	374	358	383	381	333	333	296	263	
Median	252	285	134	304	269	335	324	346	346	298	297	273	230	
Record Count	827	703	192	648	539	609	588	673	672	664	663	857	794	
Calendar Day Age from Request to Suspension Order Granted														
Average	51	44	4	34	38	19	19	52	39	40	40	43	73	
Median	17	3	2	22	23	10	10	23	23	1	1	17	24	
Record Count	24	21	11	17	13	21	17	17	16	27	27	31	51	
Calendar Day Age from Request to Receipt of Medical Records														
Average	58	53	37	59	57	63	58	73	73	64	64	67	46	
Median	32	31	26	31	31	28	28	32	32	29	29	30	28	
Record Count	475	376	228	264	259	256	252	243	243	257	257	246	236	
Calendar Day Age from Request to Physician Interview Completed														
Average	48	51	43	52	50	63	63	52	52	46	46	52	47	
Median	36	42	38	37	36	41	42	37	37	34	34	38	35	
Record Count	597	453	172	406	371	473	466	696	696	582	582	729	664	
Calendar Day Age from Request to Receipt of Expert Opinion														
Average	51	47	35	51	43	50	50	48	48	47	47	58	57	
Median	41	35	31	36	35	39	38	36	35	37	37	39	38	
Record Count	519	424	82	344	270	374	359	426	424	415	415	599	447	
Calendar Day Age from Case Assigned to Completed Investigation and Accusation Filed														
Average	556	554	140	543	340	565	493	584	578	589	588	552	495	
Median	525	504	120	523	339	541	486	575	569	616	616	533	457	
Record Count	187	149	17	198	95	157	131	189	186	200	199	239	231	
Calendar Day Age from Accusation Filed to Disciplinary Outcome**														
Average	608	602	85	576	188	561	243	473	339	426	340	425	449	
Median	526	466	99	426	182	384	238	351	309	326	304	391	367	
Record Count	212	195	3	226	29	203	80	198	145	171	156	190	237	

*Excludes Out of State and Headquarters Cases

**Excludes Outcomes where no Accusation Filed

Medical Board of California
Citations Issued & Civil Actions Filed by Calendar Year

	2005	2006	2007	2008	2009	2010	2011	2012
*Citations Issued	80	81	76	109	124	100	98	122
Citations Issued for Failure to Produce Records	0	6	3	3	2	5	6	3
Civil Actions Filed	3	3	1	1	2	1	6	0
Civil Actions Filed for Failure to Produce Records	2	2	1	1	0	0	3	0

*Excludes citations issued for failure to comply with CME audit and for failure to notify Board of change of address