### WORKLOAD REPORT

as of June 30, 2010

AMBULATORY SURGERY	CENTER APP	ROVA	LS FY (	9/10	
	Q1	Q2	Q3	Q4	FY
Renewal Applications Received	0	4	n/a	0	n/a
Renewal Applications Issued	0	4	n/a	0	n/a

\* Approval granted for three (3) years

CONSUMER INFORMATION UNIT FY 09/10												
	Q1	Q2	Q3	Q4	FY							
Total Calls Answered	27,117	22,049	23,579	24,705	97,450							
Calls Requesting Call Back	4,951	3,021	4,491	3,855	16,318							
Calls Abandoned	4,967	3,336	4,834	4,111	17,248							
Address Changes Completed	3,346	2,302	2,217	1,835	9,700							

PHYSICIAN &	SURGEON DATA	FY 09	/10	_	
	Q1	Q2	Q3	Q4	FY
Applications Received	1,651	1,555	1,274	1,342	5,822
Initial Reviews Completed	n/a	n/a	1,658	1,872	3,530
Total Pending	n/a	n/a	6,716	5,772	Marker 1
Reviewed	n/a	n/a	n/a	5,386	
Not Reviewed	n/a	n/a	n/a	386	Correct.
SR2s	n/a	n/a	73	65	No.
Licenses Issued	1,107	1,132	1,425	1,447	5,111
Renewals Issued	14,883	15,668	15,447	14,816	60,814

					SPE		LPR	OGR	AMS	FY	09/	10								
Permit	A	pplic	ations	:	Applications			Permits			Permits				Total		Total			
Category	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q3	Q4	Q3	Q4
2111*	12	4	3	16	12	4	3	16	17	10	3	7	17	11	6	8	6	0	0	0
2112	1	0	0	1	1	0	0	1	1	1	0	0	1	0	0	0	0	1	0	0
2113	5	1	3	11	5	1	0	11	13	4	1	9	13	18	18	22	8	0	3	0
2168	1	0	0	0	1	0	0	0	0	0	2	0	0	1	1	1	1	1	0	0
2072	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1327	1	0	0	0	1	0	0	0	0	0	0	0	0	2	0	1	0	0	0	0

\*2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)

2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)

2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)

2072 - Special Faculty Permit - Correctional Facility

1327 - Special Faculty Permit - Hospital

\*\*Number of service the standard stand

\*\*Number of requests over the 10-working day regulatory timelines for reviewing an application

n/a - Not applicable

# WORKLOAD REPORT

as of June 30, 2010

INTERNATIONAL MEDICAL SCHOOL API	PLICA	TIONS	FY 09/1	10
	Q1	Q2	Q3	Q4
New Applications Received in Quarter	0	1	0	2
Pending Assignment to Consultant in Previous Quarte	2	3	1	1
Applications to Consultant in Current Quarter	1	1	3	1
Total Pending Applications	3	4	4	6

LICENSED MIDWIVES FY 09/10												
Not be	Q1	Q2	Q3	Q4	FY							
Applications Received	2	0	10	4	16							
Applications Pending	n/a	1	0	2	The second							
Licenses Issued	2	2	10	5	19							
Licenses Renewed	18	4	29	23	74							

OPTICAL REGISTRA	TIONS FY	09/10	1		
	Q1	Q2	Q3	Q4	FY
Business Registrations Issued	19	60	8	55	142
Pending Applications Business	n/a	n/a	82	30	-
Out-of-State Business Registrations Issued	1	0	0	0	1
Pending Applications Out of State Bus.	n/a	n/a	0	0	0
Spectacle Lens Registrations Issued	56	18	71	76	221
Pending Applications-Spectacle Lens	n/a	n/a	47	38	
Contact Lens Registrations Issued	36	11	26	25	98
Pending Applications-Contact Lens	n/a	n/a	22	7	
Spectacle Lens Registrations Renewed	214	200	242	250	906
Contact Lens Registrations Renewed	82	93	77	114	366

RESEARCH PSYCHOANALYST (RP) FY 09/10												
	Q1	Q2	Q3	Q4	FY							
RP Applications Received	0	0	0	4	4							
RP Licenses Issued	0	1	0	2	3							

FICTITIOUS NAME PERMITS (FNP) FY 09/10											
	Q1	Q2	Q3	Q4	FY						
P&S - FNP Issued	276	227	210	387	1,100						
P&S - FNP Pending	n/a	n/a	242	86	The State						
Podiatric FNP Issued	6	6	1	5	18						
Podiatric FNP Pending	0	0	1	1	Wind Har						

SPECIALTY BOARD APPL	ICATION	S FY 09	9/10		
	Q1	Q2	Q3	Q4	FY
Applications Received (Emergency Medicine) *	0	0	0	0	0

\*Application received in 1999 and is incomplete.

## Licensing Program Weekly Application Production

week ending>	3-Apr	10-Apr	17-Apr	24-Apr	1-May	8-May	15-May	22-May	29-May	5-Jun	12-Jun	19-Jun	26-Jun	3-Jul
Number of Workdays>	3	4	4	5	4	4	4	4	5	4	4	4	5	5
Applications Received								1. 1 m - 1						
US/CAN	46	53	63	41	59	47	45	139	51	25	35	36	55	50
IMG - License	17	5	22	19	16	12	15	12	16	12	14	16	18	19
IMG - PTAL	37	4	24	26	19	24	26	24	27	22	30	25	26	25
Total	100	62	109	86	94	83	86	175	94	59	79	77	99	94
Applications Completed (License or PTAL Issued)												1000		
US/CAN - Licensed	125	74	89	56	101	173	57	69	91	144	53	52	51	162
IMG - Licensed	43	12	19	18	23	36	19		22	46	25	23	26	59
PTAL's Issued	NA	11	11	20	19	12	21	29	32	18	39	41	48	35
Total	168	97	119	94	143	221	97	125	145	208	117	116	125	256
Applications Processed (Initial Review Completed)														
Application Complete Upon Initial Review (ready for licensure)														
US/CAN	5	11	9	13	5	6	6	10	7	3	4	2	2	1
IMG - License	0	0	1	0	1	0	1	0	0	0	0	0	0	0
IMG - PTAL	0	0	0	2	2	1	0	1	0	2	2	0	3	0
Subtotal	5	11	10	15	8	7	7	11	7	5	6	2	5	1
Initial Review (Application Deficient)														
US/CAN	31	49	89	121	83	88	96	83	148	97	82	94	83	58
IMG - License	12	16	25	17	32	19	30	21	44	22	21	11	19	16
IMG - PTAL	7	11	10	16	24	25	29	33	53	34	41	11	30	20
Subtotal	50	76	124	154	139	132	155	137	245	153	144	116	132	94
Total	55	87	134	169	147	139	162	148	252	158	150	118	137	95
Inventory Waiting Initial Review	and the second													_
NEW: 0-30 days	453	439	505	437	460	374	342		428	416	395	309	328	299
AGING: 31-60 days	415	415	408	427	394	456	486	383	256	168	141	195	160	142
AGING: 61-90 days	185	193	152	136	93	56	3	2	0	0	0	0	0	(
BACKLOG: Over 90 days	0	0	0	0	0	0	0	0	0	0	0	0	0	(
	1053	1047	1065	1000	947	886	831	839	684	584	536	504	488	441
Date of Oldest Application Awaiting Initial Review	01/25/10	01/25/10	02/04/10	02/16/10	02/26/10	03/03/10	03/15/10		04/13/10	04/26/10	05/03/10	05/05/10	05/13/10	05/18/10
Days out of Compliance	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Age (in days) - Oldest Application Awaiting Review	70	77	73	68	65	66	62	59	47	41	41	46	45	47
Date of Oldest Pending Mail Awaiting Review	03/09/10	03/12/10	03/16/10	03/26/10	04/05/10	04/13/10	04/20/10		04/26/10	05/04/10			06/15/10	06/22/10
Age (in Days) - Oldest Pending Mail Awaiting Review	25	28	33	29	27	26	26	33	34	33	33	18	12	12

#### GME Residents Needing Licensure

week ending>	27-Feb	6-Mar	13-Mar	20-Mar	27-Mar	3-Apr	10-Apr	17-Apr	24-Apr	1-May	8-May	15-May	22-May	29-May	5-Jun	12-Jun	19-Jun	26-Jun	3-Jul
Number of Workdays>	4	4	4	4	5	4	4	4	4	4	4	4	4	5	4	4	4	5	5
Pending Applications																			
Applications Reviewed & Pending	691	656	660	638	647	638	521	495	513	494	427	380	397	286	218	199	172	153	118
Applications Not Reviewed	162	162	151	109	111	94	163	77	46	39	40	44	25	7	7	2	0	1	C
Applications Not Received	184	191	153	149	139	144	79	73	64	47	3	2	1	2	2	2	2	1	1
Applications Not Reviewed and Not Rcvd				1- 231						1.	1000			12.000					1.22
Total Pending	1037	1009	964	896	897	876	763	645	623	680	470	426	413	295	227	203	174	155	119
Licenses Issued	671	741	786	824	838	863	1016	1061	1080	1110	1191	1245	1280	1394	1461	1491	1517	1536	1572
Total Names Identified by GME Offices	1708	1750	1750	1720	1735	1739	1779	1706	1703	1690	1661	1658	1677	1680	1688	1694	1691	1691	1691

#### TOTAL PENDING 119

- 61 Incorrectly identified by hospital as needing licensure by 1 July.38 Missing documents/fees
- 13 SR2s
- 4 SR1s
- 3 Birthmonth: August +

L	IC	EN	ISES	SISS	SU	ED
		_			-	

	FY 06/07	FY 07/08	FY 08/09	FY 09/10	TOTAL
US	3835	3484	3452	3846	14617
IMG	1449	1288	1179	1002	4918
PTAL *	2	17	56	261	336
TOTAL	5286	4789	4687	5109	19871

Oct Newsletter 4787 (+2)

Oct Newsletter 4688 (-1)

PTAL \* STILL WORKING ON CAPTURING DATA

#### **APPLICATIONS REVIEWED**

	FY 06/07	FY 07/08	FY 08/09	FY 09/10	TOTAL
US	4184	3542	3446	4758	15930
IMG	1191	1016	897	1060	4164
PTAL *	1103	937	919	1461	4420
TOTAL	6478	5495	5262	7279	24514

PTAL \* STILL WORKING ON CAPTURING DATA

### **APPLICATIONS RECEIVED**

	FY 06/07	FY 07/08	FY 08/09	FY 09/10	TOTAL
US	3783	4010	3951	3882	15626
IMG	1135	1080	1024	884	4123
PTAL *	1038	999	1133	1197	4367
TOTAL	5956	6089	6108	5963	24116

Oct Newsletter 6192 (-103)

Oct Newsletter 6169 (-61)

PTAL \* STILL WORKING ON CAPTURING DATA