

CONSUMER INFORMATION UNIT FY 10/11					
	FY 09/10	Q1	Q2	Q3	Q4
Total Calls Answered	97,450	*26,974			
Calls Requesting Call Back	16,318	*3,792			
Calls Abandoned	17,248	*5,544			
Address Changes Completed	9,700	*3120			

* 1.5 days phone outage; technical issues w/dropped calls.

PHYSICIAN & SURGEON DATA FY 10/11					
	FY 09/10	Q1	Q2	Q3	Q4
Applications Received	5,822	1,568			
Initial Reviews Completed	3,530	1,208			
Total Pending		5,291			
Reviewed		4,460			
Not Reviewed		831			
(SR2s Pending)		98			
Licenses Issued	5,111	1,447			
Renewals Issued	60,814	16,168			

SPECIAL PROGRAMS FY 10/11																				
Permit	Applications Received				Applications Reviewed				Permits Issued				Permits Renewed				Total Pending			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
2111	19				18				16				13				4			
2112	0				0				0				0				0			
2113	7				5				4				20				6			
2168	0				0				0				3				1			
2072	0				0				0				0				0			
1327	1				1				0				0				1			

2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

2112 - Hospital Fellowship Program Non-Citizen (does not satisfy postgraduate training required for licensure)

2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)

2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)

2072 - Special Faculty Permit - Correctional Facility

1327 - Special Faculty Permit - Hospital

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 10/11					
	<i>FY 09/10</i>	Q1	Q2	Q3	Q4
New Applications Received	3	0			
Total Pending Applications	6	6			

LICENSED MIDWIVES FY 10/11					
	<i>FY 09/10</i>	Q1	Q2	Q3	Q4
Applications Received	16	12			
Applications Pending		4			
Licenses Issued	19	9			
Licenses Renewed	74	30			

OPTICAL REGISTRATIONS FY 10/11					
	<i>FY 09/10</i>	Q1	Q2	Q3	Q4
Business Registrations Issued	142	16			
Pending Applications Business		25			
Out-of-State Business Registrations Issued	1	0			
Pending Applications Out of State Bus.	0	0			
Spectacle Lens Registrations Issued	221	42			
Pending Applications-Spectacle Lens		62			
Contact Lens Registrations Issued	98	19			
Pending Applications-Contact Lens		20			
Spectacle Lens Registrations Renewed	906	200			
Contact Lens Registrations Renewed	366	81			

RESEARCH PSYCHOANALYST (RP) FY 10/11					
	<i>FY 09/10</i>	Q1	Q2	Q3	Q4
RP Applications Received	4	3			
RP Licenses Issued	3	2			

FICTITIOUS NAME PERMITS (FNP) FY 10/11					
	<i>FY 09/10</i>	Q1	Q2	Q3	Q4
P&S - FNP Issued	1,100	310			
P&S - FNP Pending		66			
Podiatric FNP Issued	18	7			
Podiatric FNP Pending	1	1			

SPECIALTY BOARD APPLICATIONS FY 10/11					
	<i>FY 09/10</i>	Q1	Q2	Q3	Q4
Applications Received	1	0			
Applications Pending		1			

Licensing Program Weekly Application Production

Week Ending -->	24-Jul	31-Jul	7-Aug	14-Aug	21-Aug	28-Aug	4-Sep	11-Sep	18-Sep	25-Sep	2-Oct	9-Oct	16-Oct
Number of Workdays -->	5	5	5	5	4	4	5	3	4	4	5	4	4
Applications Received													
US/CAN	61	80	53	67	65	86	133	58	80	84	70	94	61
IMG - License	15	16	16	18	22	26	21	5	7	15	5	22	13
IMG - PTAL	28	32	30	38	29	31	39	15	41	38	30	18	31
Total	104	128	99	123	116	143	193	78	128	137	105	134	105
Applications Completed (License or PTAL Issued)													
US/CAN - Licensed	119	61	104	47	65	83	99	60	71	52	106	72	48
IMG - Licensed	23	27	38	16	17	26	33	19	30	28	36	24	15
Total - Licensed	142	88	142	63	82	109	132	79	101	80	142	96	63
Total - PTAL's Issued	22	46	43	32	16	47	54	25	33	52	34	33	27
Applications Processed (Initial Review Completed)													
Application Complete Upon Initial Review (ready for licensure)													
US/CAN	3	2	1	3	9	14	12	2	9	6	19	27	14
IMG - License	0	0	0	0	2	0	0	0	0	1	0	1	0
IMG - PTAL	0	6	1	0	1	0	2	1	1	1	0	1	0
Subtotal	3	8	2	3	12	14	14	3	10	8	19	29	14
Initial Review (Application Deficient)													
US/CAN	39	41	49	34	46	62	59	35	65	58	57	81	81
IMG - License	11	13	14	3	9	16	21	13	8	16	16	57	20
IMG - PTAL	13	23	29	6	7	21	23	29	24	27	35	74	37
Subtotal	63	77	92	43	62	99	103	77	97	101	108	212	138
Total	66	85	94	46	74	113	117	80	107	108	127	241	152
Inventory Awaiting Initial Review - Current as of -->													
NEW: 0-30 days	382	419	428	447	452	361	547	533	542	544	459	525	494
AGING: 31-60 days	149	135	143	202	227	243	217	245	249	275	311	159	190
AGING: 61-90 days	0	0	0	0	1	1	0	0	3	7	0	0	0
BACKLOG: Over 90 days	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	531	554	571	649	680	605	764	778	794	826	770	684	684
Date of Oldest US Appl Awaiting Initial Review-->													
Number of calendar days for US Initial Reviews				34	34	34	34	33	34	37	37	36	37
Date of Oldest IMG Appl Awaiting Initial Review-->													
Number of calendar days for IMG Initial Reviews				57	55	54	54	55	59	63	55	49	49
Date of Oldest US Pending Mail Awaiting Review-->													
Number of calendar days for US Pending Mail				3	3	5	5	5	4	8	7	8	7
Date of Oldest IMG Pending Mail Awaiting Review-->													
Number of calendar days for IMG Pending Mail				9	19	12	11	12	17	15	14	16	16

*Note: Live data numbers are subject to change depending on the date that they are ran. All data on the report is ran weekly reflecting a Sunday through Saturday reporting period with the exception of the *Inventory Awaiting Initial Review* section. The data in the *Inventory Awaiting Initial Review* section reflects current data when the report is ran on the following Tuesday.