MEDICAL BOARD STAFF REPORT

DATE REPORT ISSUED: ATTENTION: SUBJECT: STAFF CONTACT: January 14, 2019 Members, Medical Board of California Therapy Never Includes Sexual Behavior Brochure Kimberly Kirchmeyer, Executive Director

REQUESTED ACTION:

Review the revised brochure and provide any edits to it and then make a motion to approve the brochure for publication, with a delegation for staff to make technical edits as needed to finalize the document.

BACKGROUND INFORMATION:

Over the last year, Board staff has had several meetings with the Board of Psychology, the Board of Behavioral Sciences, and the Osteopathic Medical Board of California regarding a complete revision of the brochure previously entitled "Professional Therapy Never Includes Sex." In addition, based upon these discussions, AB 2968 (Levine, Chapter 778) was passed last year regarding this brochure. This bill updated and modernized the information in the brochure for victims of psychotherapist-patient sexual impropriety. The law, effective January 1, 2019, also requires the Board (and other Department of Consumer Affairs boards) to disseminate the brochure.

The attached document contains all of the proposed changes to the brochure. The Board has previously provided input on the brochure, however, a few additional edits have been made to comply with changes in the law and to incorporate changes from other boards. Changes not previously approved by the Board appear in color and require your review and consideration.

Printer Friendly Version

1• CONSUMERS

- 2• MEDIA
- **3• PUBLICATIONS**
- 4• ONLINE SERVICES

5 Professional Therapy Never Includes Sexual Behavior

6

7 State of California

8 Department of Consumer Affairs

- 9 Copyright © 20112018, Department of Consumer Affairs
- 10 California's lawmakers, licensing boards, and ethical therapists want the public to know that

11 professional therapy never includes sexual contact between a therapist and a client. It also never

12 includes inappropriate sexual suggestions, or any other kind of sexual behavior between a therapist

13 and a client. Sexual contact of any kind between a therapist and a client is unethical and illegal in the

14 state-State of California. Additionally, with regard to former clients, sexual contact within two years

after termination of therapy is also illegal and unethical. It is always the responsibility of the therapist to

- 16 ensure that sexual contact with a client, whether consensual or not, does not occur.
- 17 Dear Reader:
- 18 As a reader of "Professional Therapy Never Includes Sexual Contact," you may be a California

19 consumer concerned about the conduct of your therapist. You may be a licensed therapist, or training

- 20 to become a therapist. In any case, it's good to know more about the high standards of professional
- 21 conduct expected and required in the therapy relationship.

22 Consumers are looking for professionals they can trust. Therapists value the trust of their patients.

23 When this mutual trust is violated by sexual exploitation, everyone loses. The patient loses an

24 opportunity for improved health and becomes a victim. The therapist stops being a healer and

25 becomes a victimizer. And the profession itself loses when the good reputation of the many is

- 26 diminished by the illegal conduct of a few.
- 27 The California Department of Consumer Affairs is dedicated to working with its professional licensing
- 28 board partners to protect and educate consumers. If you are a victim of sexual abuse by a therapist,
- 29 it's important for you to report your experience to the board that licenses your therapist.
- 30 This booklet offers guidance and resources for consumers. For more consumer guidelines and
- 31 information, you may contact the appropriate licensing board or professional association, or contact
- 32 the Department of Consumer Affairs at 1-800-952-5210 or www.dca.ca.gov.
- 33 California Department of Consumer Affairs
- 34 Publishing Information
- 35 The 2011 edition of "Professional Therapy Never Includes Sexual Contact" is published by the
- 36 California Department of Consumer Affairs. This publication is a joint project of the California Board of
- 37 Psychology, the California Board of Behavioral Sciences and the Department of Consumer Affairs'
- 38 Office of Publications, Design & Editing.
- 39 This booklet is available in the "Publications" section of the Department of Consumer Affairs' Web 40 sitewebsite at www.dca.ca.gov.
- 41 Single copies of the publication are available at no charge from the boards listed above and from
- 42 Publications Office, California Department of Consumer Affairs, P.O. Box 989004, West Sacramento,
- 43 CA 95798-0004.

44 This booklet may be copied, if (1) the meaning of copied text is not changed or misrepresented, (2)

- 45 credit is given to the California Department of Consumer Affairs, and (3) all copies are distributed free
- 46 of charge.
- 47 Acknowledgments
- 48 The Department of Consumer Affairs, the Board of Psychology and the Board of Behavioral Sciences
- 49 wish to thank former Senator Diane Watson, whose Senate Task Force on Psychotherapist and
- 50 Patient Sexual Relations prompted the development of "Professional Therapy Never Includes Sex" in 51 1990.
- 52 Copyright © 2017, Department of Consumer Affairs

53 California law requires that the Department of Consumer Affairs provide an informational brochure for 54 victims of psychotherapist-patient sexual contact and their advocates.

- 55 California's lawmakers, licensing boards, professional associations and ethical therapists want such
- 56 inappropriate sexual behavior stopped. This booklet was developed to help patients who have been
- 57 sexually exploited by their therapist. It outlines their rights and options for reporting what happened. It
- 58 also defines therapist sexual exploitation, gives warning signs of unprofessional behavior, presents a
- 59 "Patient Bill of Rights," and answers some frequently asked questions.
- 60
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- 79 —

80 INTRODUCTION

81 Professional psychotherapy never includes sex. It also never includes verbal sexual advances or any

82 other kind of sexual contact or behavior. Sexual contact of any kind between a therapist and a patient

83 is unethical and illegal in the state of California. Additionally, with regard to former patients, sexual

84 contact within two years after termination of therapy is also illegal and unethical.

85 Sexual behavior between a therapist and a <u>patientclient</u> can <u>also be</u> harmful to the <u>patientclient</u>. Harm 86 may arise from the therapist's exploitation of the <u>patientclient</u> to fulfill his or her own needs or desires, 87 and from the therapist's loss of the objectivity necessary for effective therapy. All therapists are trained 88 and educated to know that this kind of behavior is <u>illegal and unethical</u> inappropriate and can result in 89 the reveastion of their preference.

89 the revocation of their professional license.

90 Therapists are trusted and respected, and it is common for patients to admire and feel attracted to

91 them. by their clients, and it is not uncommon for clients to admire and feel attracted to them. However,

92 a therapist who accepts or encourages the expression of these feelings through sexual behavior with

93 <u>the therapist client</u> these normal feelings in a sexual way - or tells a <u>patientclient</u> that sexual 94 involvement is part of therapy - is illegal, unethical, and it violates the therapeutic relationship, and

94 involvement is part of therapy - is illegal, unethical, and it violates the therapeutic relationship, and
 95 engages in conduct that may be illegal and unethical. using the trusting therapeutic relationship to take

95 <u>engages in conduct that may be linegal and unetrical, using the trusting therapeutic relationship to take</u> 96 advantage of the patient. Once sexual involvement begins, therapy for the patient ends. The original

97 issues that brought the patient to therapy are postponed, neglected, and sometimes lost. This kind of

98 abusive behavior can cause harmful, long-lasting, emotional and psychological effects to the client.

99 Many people who endure this kind of abusive behavior from therapists suffer harmful, long-lasting

100 emotional and psychological effects. Family life and friendships are often disrupted, or sometimes 101 ruined.

102 California's lawmakers, licensing boards, professional associations and ethical therapists want such

103 inappropriate sexual behavior stopped. This booklet was developed to help patients who have been

104 sexually exploited by their therapists. It outlines their rights and options for reporting what happened. It

105 also defines therapist sexual exploitation, gives warning signs of unprofessional behavior, presents a

- 106 "Patient Bill of Rights," and answers some frequently asked questions.
- 107

108 **DEFINITION OF TERMS**

109 Throughout this booklet, the terms "therapist," "therapy" and "<u>patientclient</u>" will be used. "Therapist" 110 refers to anyone who is licensed to practice psychotherapy, or is training to become licensed, and 111 includes:

112	٠	Psychiatrists (physicians practicing psychotherapy) Physicians and Surgeons (Ppsychiatrists)
113	٠	Psychologists
114	٠	Registered p Psychologists
115	٠	Psychological iInterns
116	٠	Psychological a Assistants
117	٠	Licensed e <u>C</u> linical s Social ₩ <u>W</u> orkers
118	٠	Registered a Associate e <u>C</u> linical s Social ₩ <u>W</u> orkers
119	٠	Licensed m Marriage and f amily t <u>T</u> herapists
120	٠	Registered Associate Mmarriage MMarriage and F-family tTherapists registered interns and
121		trainees
122	٠	Licensed p Professional c Clinical c Ounselors
123	٠	<u>Registered Associate</u>
124	٠	Licensed Educational Psychologists
125	٠	Registered Research Psychoanalysts

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- 126 The terms "therapy," "therapist" and "patient" in this booklet also refer to educational psychology,
- 127 educational psychologists and their clients. Though educational psychologists do not practice
- 128 psychotherapy, these licensed professionals work with clients, performing educational evaluations,
- 129 diagnosis, and test interpretation.
- 130 "Therapy" includes any type of mental health counseling from any of the licensed or registered
- 131 <u>professionals, therapists</u> listed above. <u>"Client" "Patient"</u> refers to anyone receiving therapy, or 132 counseling, or other services.
- 133 According to California laws:

134 Any act of sexual contact, sexual abuse, sexual exploitation, sexual misconduct or sexual relations by

a therapist with a patient client is unprofessional, illegal, as well as unethical, as set forth in Business

136 and Professions Code sections 726, 729, 2960(o), 4982(k), 4992.3(l), 4989.54(n), and 4999.90(k).

- 137 "Sexual contact" means the touching of an intimate part of another person, including sexual138 intercourse.
- 139 <u>"Sexual behavior" means inappropriate contact or communication of a sexual nature. This definition</u>
 140 <u>does not include the provision of appropriate therapeutic interventions relating to sexual issues.</u>
- 141 "Touching" means physical contact with another person either through the person's clothes or directly142 with the person's skin.
- "Intimate part" means the sexual organ, anus, groin or buttocks of any person, and the breast of afemale.
- <u>"License" includes certificate, registration or other means to engage in a business or profession</u>
 regulated by Chapter 1, General Provisions, section 475 of the Business and Professions Code.
- 147 <u>"Sexual behavior" means inappropriate contact or communication of a sexual nature.</u>
- 148 Sexual exploitation can include sexual intercourse, sodomy, oral copulation, or any other sexual

149 contact between a therapist and a patient or a former patient under certain circumstances. Sexual

150 misconduct includes a much broader range of activity, which may include fondling, kissing, spanking,

- 151 nudity, verbal suggestions, innuendoes or advances. This kind of sexual behavior by a therapist with a
- 152 patient is unethical, unprofessional and illegal.

153 CLIENT RIGHTS

154 You, as a Cclients, have the right to:

155	٠	Request and receive information about the therapist's professional capabilities, including
156		licensure, education, training, experience, professional association membership,
157		specialization and limitations.
158	•	Be treated with dignity and respect.
159	•	A safe environment, free from sexual, physical, and emotional abuse.
160	٠	Ask questions about your therapy or other services from your provider.
161	•	Decline to answer any question or disclose any information you choose not to reveal.
162	•	Request and receive information from the therapist about your progress toward your treatment
163		goals.
164	•	Know the limits of confidentiality and the circumstances in which a therapist is legally required

 Know the limits of confidentiality and the circumstances in which a therapist is legally required to disclose information to others.

167	discuss your case.
168	• Decline a particular type of treatment, or end treatment without obligation or harassment.
169	Refuse electronic recording.
170	Request and (in most cases) receive a summary of your file, including the diagnosis, your
171	progress, and the type of treatment.
172	 Report unethical and illegal behavior by a therapist (see "What You Can Do").
173	Receive a second opinion at any time about your therapy or your therapist's methods.
174	 Receive a copy of your file or hHave a copy of your file transferred to any therapist or agency
175	you choose.
176	WARNING SIGNS
177	In most sexual misconduct abuse or exploitation cases, other inappropriate behavior comes first. While
178	it may be subtle or confusing, it usually feels uncomfortable to the patient <u>client</u> . Some clues or warning
179	signs are:
400	-
180	 Telling sexual jokes or stories.
181	 "Making eyes at" or giving seductive looks to the patient.
182	 Discussing the therapist's sex life or relationships excessively.
183	 Sending obscene images or messages to the client
184	 Sitting too close, initiating hugging, holding the patient or lying next to the patient. <u>Unwanted</u>
185	physical contact.
186	 Excessive out-of-session communication (e.g., text, phone, email, social media, etc.) not
187	related to therapy
188	Another warning sign is "special" treatment by a therapist, such as:
189	 Inviting a patientclient to lunch, dinner, or other social and professional activities.
190	 Dating.
190	 Dating- Changing any of the office's business practices (for example e.g., scheduling late
191	appointments whense no one is around, having sessions away from the office, etc.)-
193	 Confiding in a patientclient (e.g., about the therapist's love life, work problems, loneliness,
194	marital problems, etc.).
195	 Telling a patient that he or she is special, or that the therapist loves him or her-
196	 Relying on a patient client for personal and emotional support.
190	 Giving or receiving significant gifts-
197	• Giving of receiving significant girls-
198	Signs of inappropriate behavior and misuse of power include:
199	 Hiring a patient<u>client</u> to do work for the therapist, or bartering goods or services to pay for
200	
201	 Suggesting or supporting the patient's client's isolation from social support systems, increasing
202	dependency on the therapist .
203	 Providing or using alcohol (or drugs) during sessions.
204	 Any violation of the patient's rights as a consumer (see "Patient Bill of Rights," page 24).

Know if there are supervisors, consultants, students, or others with whom your therapist will

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205 Therapy is meant to be a guided learning experience, during which therapists help patients to find their 206 own answers and feel better about themselves and their lives. A patient should never feel intimidated 207 or threatened by a therapist's behavior.

- If you are experiencing any of these warning signs, <u>you have the right to file a complaint with the</u>
 appropriate licensing board and consult with another therapist. trust your own feelings. Check on
- 210 discuss the therapist's behavior with a different therapist, or with any of the agencies in "Where To

211 Start." (see page 10). Depending on what you find out, you may want to find another therapist and 212 report the inappropriate behavior to the proper licensing board. 213 WHAT IF IT'S ME? COMMON REACTIONS TO SEXUAL MISCONDUCT BY A 214 THERAPIST 215 If a therapist has engaged in any sexual behavior or contact with you, you may experience some or all 216 of the following feelings or reactions: 217 If you have been sexually abused or exploited by your therapist, you may be feeling confused. You 218 may feel: 219 Intimidation or threatened 220 Guilty and responsibility - even though it is the therapist's responsibility to keep • 221 sexual behavior out of therapy-222 • Mixed feelings about the therapist – e.g., protectiveness, anger, love, betrayal-223 Isolated Isolation and emptyemptiness. • 224 Distrustful of others' feelings or intentions, or your own feelings-• 225 Fearful that no one will believe you. or understand what happened, or that someone will find • 226 out. 227 Confused about dependency, control and power. Feeling victimized or violated . 228 Experiencing traumatic symptoms, e.g., anxiety, nightmares, obsessive thoughts, depression, • 229 or suicidal or homicidal thoughts 230 You may even have nightmares, obsessive thoughts, depression, or suicidal or homicidal thoughts. 231 You may feel overwhelmed as you try to decide what to do or whom to tell. 232 It's essential that you face what happened. This may be painful, but it is the first major step in healing 233 and recovering from the experience. You may have positive and negative feelings at the same time, 234 such as starting to feel personal control, being afraid of what may happen in the future, remembering 235 the experience, and feeling relieved that the sexual relationship is over. 236 The second step in the healing process is to decide what YOU want to do next. Try to be open-minded 237 about your options. 238 Remember: It doesn't matter if you, the patient, started or wanted the sexual involvement with the 239 therapist. Therapists are responsible for keeping sexual intimacy out of the therapy relationship and 240 are trained to know how to handle a patient's sexual attractions and desires. 241 WHERE TO START 242 You may need to (1) talk to someone who will understand what you're going through, (2) get 243 information on whether the therapist's behavior was illegal and/or unethical, and (3) find out what you 244 can do about it. Three places to get help are: 245 Licensing Boards In the Department of Consumer Affairs, three different boards license 246 therapists. They can give general information on appropriate behavior for therapists and your 247 rights for reporting what happened, as well as how to file a complaint (see page 13 for 248 licensing board contact information). 249 Sexual Assault/Crisis Centers - These centers have staff trained in all types of sexual abuse 250 and exploitation. They can provide general information on appropriate behavior for therapists, 251 crisis services, your rights for reporting what happened, and names of therapists and support 252 groups that may be helpful. Centers are located throughout California. Look in your telephone

- 253 book under "sexual assault center" or "crisis intervention service."
- Professional Associations Each licensed therapy profession has at least one professional association. Associations can provide general information on appropriate behavior for

therapists, your rights for reporting what happened, and how to file a complaint. They can
 provide names of therapists who may be helpful (see pages 16-17 for association contact
 information).

259 WHAT YOU CAN DO

You can deal with your situation in several different ways. Take time to explore all of your rights and
 options. It may help to decide what your goals are:

Reporting the Therapist - Perhaps you want to prevent the therapist from hurting other patients. You may want to make it known that sexual exploitation is always wrong. If this is your decision, you have several reporting options (see page 12). What happened to you may be is illegal and unethical and you should report it to the appropriate licensing board as soon as possible in order for the board to take appropriate action within the statute of limitations.

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268 It is important to note that reporting misconduct is time sensitive. What can be done in response to the 269 report of misconduct usually depends on who the misconduct is reported to and the length of time 270 between the misconduct and when the report was filed.

- Such a time limit is called a "statute of limitations." As you consider your options, be aware of these
 time limits.
- Your Recovery You may also want to explore and process what happened between you and the therapist. If you decide to do this, you can look into therapy or support groups (see pages 20-21).
- Moving On You may wish simply to move on past this experience as quickly as possible and get on with your life. Remember you have the right to decide what is best for you.
- 279 _____
- 280 If you decide to report a therapist's behavior that you believe is unethical and illegal, there are four
 281 different ways to do so. All of these reporting options are affected by time limits, so you should
 282 consider reporting misconduct at the earliest appropriate opportunity. You may choose one or more of
- the options listed below. These options and their time limits are discussed in more detail on the following pages:
- Administrative Action File a complaint with the therapist's licensing board. (See "More
 About Administrative Action, page 13.)
- Professional Association Action File a complaint with the ethics committee of the therapist's professional association. (See "More About Professional Association Action," page 15.)
- 290 Civil Action File a civil lawsuit. (See "More About Civil Action," page 18.)
- Criminal Action File a complaint with local law enforcement. (See "More About Criminal Action, page 19.)
- 293 More About Administrative Action
- In California, there are four (4)three (3) boards that license and regulate therapists. Three California
 boards license and regulate therapists:
- 296 Board of Behavioral Sciences
- 297 1625 N. Market Blvd., Suite S-200
- 298 Sacramento, CA 95834
- 299 (916) 574-7830
- 300 www.bbs.ca.gov

- 301 This board licenses and regulates <u>licensed</u> educational psychologists; licensed clinical social workers;
- 302 registered associate clinical social workers; licensed marriage and family therapists; registered
- 303 <u>associate marriage and family therapist-interns;</u> licensed professional clinical counselors; and
- 304 registered-professional associate professional clinical counselors interns.
- 305 Board of Psychology
- 306 2005 Evergreen Street, Suite 1400
- 307 Sacramento, CA 95815
- 308 <u>1625 N. Market Blvd., Suite N-215</u>
- 309 Sacramento, CA 95834
- 310 (916) 263-2699(916) 574-7720
- 311 www.psychboard.ca.govwww.psychology.ca.gov
- 312 This board licenses and regulates psychologists, psychological assistants, and registered
- 313 psychologists.

314 Medical Board of California

- 315 2005 Evergreen Street, Suite 1200
- 316 Sacramento, CA 95815
- 317 (916) 263-2389
- 318 www.mbc.ca.gov
- 319 This board licenses and regulates allopathic (MD) physicians and surgeons, including (psychiatrists)
- 320 and research psychoanalysts.

321 Osteopathic Medical Board of California

- 322 1300 National Drive, Suite 150
- 323 <u>Sacramento, CA 95834-1991</u>
- 324 <u>(916) 928-8390</u>
- 325 www.ombc.ca.gov
- 326 This board licenses and regulates osteopathic (DO) physicians and surgeons (psychiatrists).

327 The purpose of these licensing boards is to protect the health, safety and welfare of consumers.

328 Licensing boards have the powerauthority to discipline therapists by using the administrative law

329 process. Depending on the violation, the board may revoke or suspend a license, and/or place a

330 license on probation with terms and conditions the licensed professional must follow. When a license is

- 331 revoked, the therapist cannot legally practice.
- In many cases, the California Business and Professions Code requires revocation of a therapist's
 license or registration whenever sexual misconduct is admitted or proven.
- 334 It is best to report any case of therapist-patient sexual exploitation as soon as possible, since delays
- 335 may restrict the disciplinary options available to the board. Time limits require a licensing board to
- 336 initiate disciplinary action by filing an "accusation" against a licensed professional accused of sexual
- 337 misconduct:
- 338 within three years from the date the board discovered the alleged sexual misconduct, or
- 339 within 10 years from the date the alleged sexual misconduct occurred.
- 340 That means an accusation of sexual misconduct against a therapist can't be filed more than 10 years
- 341 after the alleged incident. For complaints involving allegations other than sexual misconduct, the
- 342 licensing board must file an accusation within seven years from the date of the alleged offense.

343 How to File a the Complaint Process Works

- 344 The licensing boards can give you information about the complaint filing process and discuss your
- 345 situation with you. To file a complaint, you can request a complaint form, write a letter, or start the
- 346 complaint process online with the appropriate licensing board. With your complaint, be sure to include
- 347 your name, address, and telephone number; the therapist's name, address, and telephone number; a
- 348 description of your complaint; copies of any available documentation (for example, letters, bill receipts,
- 349 canceled checks, or pictures); and names, addresses and telephone numbers of any witnesses.

- 350 Each complaint is evaluated and investigated, and you and the therapist will be notified if the board
- 351 has sufficient evidence to initiate disciplinary action. You and the therapist will be interviewed
- 352 separately.

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353 Most cases are settled by a stipulated agreement - the therapist typically admits to the violation(s) and

354 accepts the disciplinary action, no hearing is held, and the patient does not have to testify. In the event

355 that your case is not settled by a stipulated agreement, a hearing will be held by an administrative law

- 356 judge, and you will be required to testify. When the judge makes a decision about the case, the board
- 357 will then decide whether to accept this decision or to issue its own decision.
- 358 It is board policy to use only initials, rather than full names, to identify patients in public disciplinary
- 359 documents. However, hearings are open to the public, and there is a possibility that confidentiality may

360 be jeopardized during the investigation process or at the hearing itself. If you are concerned about this,

361 discuss it with the licensing board investigator.

362 The disciplinary process may take about two years from the time a complaint is received to the time a

- 363 final decision is made. Sometimes the process takes longer. Keep in mind that you cannot receive
- 364 monetary compensation from the therapist by using this option, but you may affect the therapist's
- 365 ability to practice and thereby protect other patients from similar misconduct.
- You can submit your complaint online or in writing using the forms on the board's website to start the
 process. You should provide as much information as possible, but it is especially helpful to provide
 additional the following information, if available, such as:
 - Detailed description of the conduct you are reporting.
- Copies of materials that support your complaint, e.g., e-mails, text messages, correspondence between you and the therapist, photographs or other images you shared with or received from the therapist, etc.
- 373 The board will require a signed release form, authorizing the board to obtain your records from the

374 therapist. These records are required for official use, including investigation and possible

- administrative proceedings regarding any violations of the law. Your complaint will be evaluated,
 investigated, and you will be notified of the outcome.
- 377 <u>The following are possible outcomes of your complaint:</u>
- Revocation or surrender of the therapist's license: This results in the loss of license and right to practice.
 Probation: The therapist's license may be placed on probation for a defined period of time.
 - Probation: The therapist's license may be placed on probation for a defined period of time, with terms and conditions that must be complied with, in order to continue to practice.
- with terms and conditions that must be complied with, in order to continue to practice
 Case closed and no action taken against the therapist's license: the board could not substantiate a violation of the laws and regulations.

<u>It is board policy to use only initials, rather than full names, to identify clients in public disciplinary</u>
 <u>documents. However, hearings are open to the public, and you may be asked to testify. All disciplinary</u>
 actions are public information.

In addition to filing a complaint with the appropriate regulatory board, you may also have civil remedies
 and criminal recourse legal remedies available to you in regard to this incident.

389 More About Professional Association Action

390 Many therapists join professional associations - organizations that provide education and guidance to

- 391 members of a profession. Each association has ethics guidelines, and all such guidelines state that 392 sexual involvement with patients is unacceptable and unethical.
- 393 If your therapist is a member of a professional association, you may file a formal complaint with the
- 394 association. After investigating the complaint, the association may recommend disciplinary actions that
- 395 may include removal of the therapist from its membership. Removing a therapist from the association
- 396 will let other members know about the person's unethical behavior, but it will not keep the therapist

- 397 **from practicing**. Only a licensing board or court action can do that. In addition, the action will not
- 398 result in monetary recovery for you (only a civil action can do that), and will not result in criminal action 399 against the therapist.
- 400 Each association has different ways of filing complaints. Call or write the appropriate association for
- 401 this information. To find out which association, if any, the therapist belongs to, call the therapist's office
- 402 and request this information; have a friend call the office or therapist for you; or check with the different
 403 associations.

404 **Professional Associations**

- 405 Most professional association ethics committees will typically review only those complaints that include
- 406 allegations made within one year of the date of the alleged misconduct.
- 407 Contact the appropriate association for specifics on reporting professional misconduct, or to get more 408 general information.

409 Psychiatrist, Physician

- 410 American Psychiatric Association
- 411 1000 Wilson Blvd. Suite 1825
- 412 Arlington, VA 22209
- 413 (888) 357-7924
- 414 www.psychiatry.org
- 415 California Medical Association
- 416 1201 J Street, Suite 200
- 417 Sacramento, CA 95814
- 418 (916) 444-5532
- 419 www.cmanet.org
- 420 California Psychiatric Association
- 421 1029 K Street, Suite 28
- 422 Sacramento, CA 95814
- 423 (916) 442-5196
- 424 www.calpsych.org

425 Licensed Psychologist

- 426 American Psychological Association
- 427 750 First Street, NE
- 428 Washington, DC 20002
- 429 (800) 374-2721
- 430 www.apa.org
- 431 California Psychological Association
- 432 1231 | Street, Suite 204
- 433 Sacramento, CA 95814
- 434 (916) 286-7979
- 435 www.cpapsych.org

436 Licensed Clinical Social Worker

- 437 National Association of Social Workers, California Chapter
- 438 1016 23rd Street
- 439 Sacramento CA 95816
- 440 (916) 442-4565
- 441 www.naswdc.org
- 442 National Association of Social Workers
- 443 750 First Street, NE, Suite 700

- 444 Washington, DC 20002
- 445 (202) 408-8600
- 446 www.naswdc.org
- 447 California Society for Clinical Social Work
- 448 6060 Sunrise Vista Drive, Suite 1300
- 449 Citrus Heights, CA 95610
- 450 (916) 560-9238
- 451 clinicalsocialworksociety.org

452 Licensed Educational Psychologist

- 453 California Association of Licensed Educational Psychologists
- 454 P.O. Box 387
- 455 Aptos, CA 95001
- 456 www.calep.com
- 457 California Association of School Psychologists
- 458 1020 12th Street, Suite 200
- 459 Sacramento, CA 95814
- 460 (916) 444-1595
- 461 www.casponline.org

462 Licensed Marriage and Family Therapist

- 463 American Association for Marriage and Family Therapy
- 464 112 South Alfred Street
- 465 Alexandria, VA 22314-3061
- 466 (703) 838-9808
- 467 www.aamft.org
- 468 American Association for Marriage and Family Therapy, California Division
- 469 Post Office Box 6907
- 470 Santa Barbara, CA 93160
- 471 (800) 662-2638
- 472 (805) 681-1413
- 473 aamftca.org
- 474 California Association of Marriage and Family Therapists
- 475 7901 Raytheon Road
- 476 San Diego, CA 92111
- 477 (858) 292-2638
- 478 www.camft.org

479 Licensed Professional Clinical Counselors

- 480 California Association for Licensed Professional Clinical Counselors
- 481 P.O. Box 280640
- 482 Northridge, CA 91328
- 483 http://calpcc.org/

484 More About Civil Action

485 Suing the Therapist or Their Employer

- 486 Generally, civil lawsuits are filed to seek money for damages or injuries to a patient. For a sexual
- 487 misconduct case, a patient may want to sue the therapist for injuries suffered and for the cost of future
 488 therapy sessions.
- 489 Under California law, you may file a lawsuit against the therapist or the therapist's employer if you
- 490 believe the employer knew or should have known about the therapist's behavior. If the employer is a

- 491 local or state public mental health agency for which the therapist works, you must first file a complaint
- 492 with the agency within six months of the sexual misconduct. Consult with an attorney for specific
- 493 advice.
- 494 If you think you want to file a lawsuit, it is important to consult an attorney as soon as possible, since
- 495 there are different time limits for filing civil lawsuits. Most civil lawsuits must be filed within one year
- 496 after the sexual misconduct occurred.

497 Media Attention

- 498 Once a lawsuit is filed, there is the possibility of media coverage, especially if the patient or therapist is
- 499 well-known. While many cases are settled out of court, some do go to trial, and it can take years 500 before your case is tried.

501 Patients Don't Always Win

502 You should be aware that some cases end up being decided in favor of the therapist, rather than the 503 patient.

504 Finding an Attorney

- Take time to choose an attorney to represent you. You may need to interview several. Here are some
 points to consider:
- Get a list of attorneys from your County Bar Association's referral service. You can also check
 with your local legal aid society for legal assistance.
- Contact a lawyer referral service certified by the State Bar of California. To find a certified lawyer referral service, look in the telephone book yellow pages at the beginning of the "Attorneys" listings, or visit the State Bar Web site at www.calbar.ca.gov.
- 512 Check with the State Bar of California (www.calbar.ca.gov) to make sure the attorney has a
 513 clear license.
- While some attorneys are willing to wait to be paid based on the outcome of the suit
 (contingency basis), some will not.
- Be sure that the attorney has civil litigation experience in the area of medical and/or
 psychological malpractice.
- Make sure that you feel comfortable with your attorney and can trust and confide in him or
 her.

520 More About Criminal Action

521 Sexual exploitation of patients by therapists is wrong. The law makes it a crime for a therapist to have 522 sexual contact with a patient. For a first offense with only one victim, an offender would probably be 523 charged with a misdemeanor. For this charge, the penalty may be a sentence of up to one year in 524 county jail, or up to \$1,000 in fines, or both. Second and following offenses, or offenses with more than 525 one victim, may be misdemeanors or felonies. The penalty in such felony cases can be up to three 526 years in prison, or up to \$10,000 in fines, or both.

- 527 This law applies to two situations:
- The therapist has sexual contact with a patient during therapy, or
- The therapist ends therapy primarily to start having sexual contact with the patient (unless the therapist has referred the patient to an independent and objective therapist who has been recommended by a third-party therapist).
- 532 To file a criminal complaint against a therapist:
- Contact your local law enforcement agency. Many agencies in larger cities have sexual assault units that handle these complaints.

- Contact your local victim/witness assistance program for help through the legal process. Look
 in your local telephone book under "District Attorney" or call 1-800-VICTIMS (842-8467).
- 537 Once a complaint is filed, it will be investigated by the law enforcement agency, which will give the
- 538 results of the investigation to the district attorney's office. The district attorney's office will decide
- 539 whether there is enough evidence to file criminal charges.
- 540 Time limits, or statutes of limitations, affect this reporting option. If you are considering this option,
- 541 contact your local law enforcement agency. The agency's authority to take action may expire as soon
- 542 as one year from the date the alleged misconduct occurred.

543 WHERE TO GET HELP

544 Many patients who have been sexually exploited by therapists find it difficult to see another therapist

- for help and support. However, for most people, the issues that brought them to therapy were never
 worked on or resolved, and the sexual exploitation created even more issues to handle. If this is your
 situation, therapy may be an important tool in your healing process.
- 548 <u>Therapy may be an important tool in your recovery.</u> Before selecting a <u>new therapist, here are a few</u> 549 <u>considerations-suggestions to support that process: interview several until you find one you are</u>
- 550 comfortable with. Use the "Patient Bill of Rights" as a guide (see page 24). If you are unsure after one
 551 session, either consider a different therapist or set up a follow-up session to clarify your concerns. Do
 552 not feel pressured to stay with one therapist.

553 Finding a Therapist

- 554 Some ways of finding a therapist are:
- Asking someone you know and trust for a referral. who has been in therapy, who feels good about the experience and who has changed in ways you consider positive.
 Calling your local sexual assault center or crisis intervention service (in the telephone book yellow pages). These centers can refer you to therapists experienced in dealing with those who have suffered sexual exploitation or abuse.
 Calling professional associations (see pages 16-17) and asking for referrals to therapists.
- Searching online for a local sexual assault center or crisis intervention service. These centers
 can refer you to therapists experienced in dealing with those who have suffered sexual
 misconduct by a therapist.
- Contacting professional associations and asking for referrals to therapists who specialize in helping those who have suffered sexual misconduct by a therapist.
- 567 <u>Seeking a referral from your primary care physician or insurance provider.</u>

After getting several names, call the appropriate licensing board (see page 13) or visit their Web site for on-line license verification and disciplinary actions. You can also call the professional association (see pages 16-17) and ask if the therapists are licensed and if any disciplinary actions have been filed against them. Check with your county Superior Court to see if there is a record of any malpractice lawsuits filed against the therapists. Visit the board's website to verify the status of the therapist's license.

574 Self-Help Support Groups

575 There is an informal network of self-help support groups throughout California. While there might not 576 be a group in your area specifically focused on sexual exploitation by therapists, there may be groups 577 dealing with more general kinds of sexual abuse. To find out if there are any groups in your area, call 578 your local sexual assault center or crisis intervention service (listed in the telephone book yellow

579 pages).

580 FREQUENTLY ASKED QUESTIONS

581 582	•	Is it normal to feel attracted to mya therapist?
583 584 585 586		Yes. It is normal to feel attracted to someone who is attentive, kind, and caring. This is a common reaction toward someone who is helping you. However, all therapists are trained to be aware of this and to maintain a <u>professional</u> therapy relationship that is beneficial to the <u>patient</u> .
587 588	•	What if I was the one who brought up having sexthe client initiated sexual behavior?
589 590		That doesn't matter. The therapist is the one who is responsible for keeping <u>ensuring that</u> sexual intimacy behavior or contact is not part out of therapy.
591	•	Does this happen a lot?
592 593 594 595 596 597 598		A national study revealed that probably fewer than 10 percent of all therapists have had sexual contact with their patients and that 80 percent of the sexual exploiting therapists have exploited more than one patient. If a therapist is sexually exploiting a patient, they have probably done so before and are likely to do so again. In recent years, aggressive prosecution of offending therapists and passage of laws that facilitate the enforcement work of licensing boards have helped to significantly reduce the number of such cases reported to the licensing boards.
599	•	Why do some therapists sexually exploit their patients?
600 601 602 603		There are probably as many excuses as there are therapists who engage in such unprofessional conduct. But no excuse is acceptable for a therapist to abuse the therapeutic relationship and the trust of a patient for the therapist's own sexual gain. All therapists should know that this conduct is unethical and illegal.
604 605	•	Why do I feel scared or confused about reporting my therapist?
606 607 608 609		In most cases, the therapist is an important person in the client's life. Therefore, Ffeelings of such as fear, confusion, protectiveness, shame or guilt are common. Get as much information as possible about your options. Keep in mind that you are in control and can choose what to do.
610 611	•	-What if the therapist retaliates against me, harasses me or files a lawsuit against me for reporting him or her?
612 613 614 615		Retaliation against a patient or harassment of a patient is illegal. Contact your local district attorney. If the therapist files a lawsuit against you, you will be required to defend yourself in the lawsuit. However, the law does provide immunity from monetary liability for reporting misconduct to a licensing board.
616	•	How can I prevent this from happening again?
617 618 619 620 621 622 623		 Acknowledge your right to be free from sexual exploitation. When choosing a therapist, check with the licensing board (see page 13) to see if the therapist is licensed and if the license is under suspension or probation. Check on any complaints filed with a professional association. Review county Superior Court records to see if any malpractice lawsuit judgments are on file against the therapist. Question any action that may seem sexual.
623 624 625		 Remember that feelings of attraction are natural, therapy is supposed to be a means to explore and resolve feelings, without having to act them out. Feel free to end a relationship that no longer seems safe.

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626 627	•	Can I file a complaint if there is or has been a civil case between myself and the therapist?	
628 629		Yes, you may file a complaint at any time, whether the case is ongoing or concluded. A civil settlement cannot preclude you from filing a complaint against a licensee.	
630	٠	Is there a cost associated with filing a complaint?	
631		No, filing a complaint is free and can be filed via telephone, email, mail, or online.	
632	•	Can I file a complaint if I had a personal relationship with my therapist?	
633		<u>Yes.</u>	
634	•	Can I contact the therapist after I file a complaint?	
635 636		In order to preserve the integrity of the investigation, it is strongly recommended that you do not initiate contact with the therapist once you have filed a complaint.	
637	•	What if the therapist contacts me after I file a complaint?	
638		Once you have filed a complaint, notify the board right away if the therapist contacts you.	
639 Can I file an anonymous complaint with a licensing board?			
640 641			

642

643 PATIENT BILL OF RIGHTS

644 Patients have the right to:

645	•	Request and receive information about the therapist's professional capabilities, including
646		licensure, education, training, experience, professional association membership,
647		specialization and limitations.
648	•	Have written information about fees, payment methods, insurance reimbursement, number of
649	ł	sessions, substitutions (in cases of vacation and emergencies), and cancellation policies
650		before beginning therapy.
651		Receive respectful treatment that will be helpful to you.
652	•,	A safe environment, free from sexual, physical and emotional abuse.
653	•	Ask questions about your therapy.
654	•	Refuse to answer any question or disclose any information you choose not to reveal.
655	•	Request and receive information from the therapist about your progress.
656	•	Know the limits of confidentiality and the circumstances in which a therapist is legally required
657	4	to disclose information to others.
658	•	Know if there are supervisors, consultants, students, or others with whom your therapist will
659		discuss your case.
660	•	Refuse a particular type of treatment, or end treatment without obligation or harassment.
661	•	Refuse electronic recording (but you may request it if you wish).
662	•	Request and (in most cases) receive a summary of your file, including the diagnosis, your
663		progress, and the type of treatment.

- Report unethical and illegal behavior by a therapist (see "Your Reporting Options," page 12).
- Receive a second opinion at any time about your therapy or therapist's methods.
- Have a copy of your file transferred to any therapist or agency you choose.
- 667
- 668
- 669 Publishing Information
- 670 The 2018 edition of "Therapy Never Includes Sexual Behavior" is published by the California
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- 673 Osteopathic Medical Board of California, and the Department of Consumer Affairs' Office of 674 Publications, Design & Editing.
- <u>r ubications, besign a Editing.</u>
- 675 This publication, and its previous versions, are the result of the dedicated work of former Senator
- 676 <u>Diane Watson, whose Senate Task Force on Psychotherapist and Patient Sexual Relations prompted</u>
 677 the development of the original "Professional Therapy Never Includes Sex" brochure in 1990.
- This booklet is available in the "Publications" section of the Department of Consumer Affairs' website
 at www.dca.ca.gov.
- 680 Single copies of the publication are available at no charge from the boards listed above and from
- 681 <u>Publications Office, California Department of Consumer Affairs, P.O. Box 989004, West Sacramento,</u> 682 <u>CA 95798-0004.</u>
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