

MEDICAL BOARD STAFF REPORT

DATE REPORT ISSUED: July 16, 2019
ATTENTION: Members, Medical Board of California
SUBJECT: Enforcement Program Summary
STAFF CONTACT: Kimberly Kirchmeyer, Executive Director

REQUESTED ACTION:

This report is intended to provide the Members with an update on the Enforcement Program at the Medical Board of California (Board). No action is needed at this time.

EXPERT REVIEWER PROGRAM:

There are currently 855 active experts in the Board's expert database and 342 experts were utilized to review 881 cases from July 1, 2018 through June 30, 2019 (Attachment 1). Advertisement for the following specialties will be in the Board's Summer 2019 Newsletter:

- Addiction Medicine with added certification in Family Medicine or Internal Medicine or Psychiatry
- Colon/Rectal Surgery
- Dermatology
- Family Medicine
- Gastroenterology
- Neurological Surgery
- Neurology
- Obstetrics and Gynecology
- Orthopaedic Surgery
- Pain Medicine
- Pathology (preferably from the following counties: Orange, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, and Ventura)
- Forensic Pathology
- Pediatric Cardiac Surgery
- Pediatric Gastroenterology
- Pediatric Pulmonology
- Pediatric Surgery
- Plastic Surgeons with the following expertise: 1) Neograft hair transplant/FUE transplant; 2) gender reassignment surgical procedures
- Psychiatry (forensic and addiction)
- Radiation Oncology
- Surgery (general and endocrine surgery)
- Thoracic and cardiac surgery
- Urology (with expertise in general and gender reassignment surgical procedures)
- Vascular Surgery

Locations to hold expert reviewer training this calendar year were secured in Sacramento and Los Angeles. Trainings will be held August 24, 2019 and November 16, 2019 in Sacramento and September 14, 2019 and October 12, 2019 in Los Angeles. There is also a training planned in February 2020 at Loma Linda.

In its effort to recruit additional experts, from January through June 2019, the expert reviewer program utilized the Medical Board's website, the Medical Board's Newsletter, the California Medical Association's publication and Kaiser Permanente's website as platforms to procure new experts. So far, the greatest recruitment success has been with the Board's website. The program is currently exploring sources for web-site expert recruitment announcements to include entities such as Medical School Alumni Associations, County Medical Associations, Specialty Societies, and Ethnic Association websites. A prototype is being developed to also recruit on social media. Information is also included in presentations that are presented to physician organizations regarding the enforcement process.

CENTRAL COMPLAINT UNIT:

The average number of days to initiate a complaint in the Central Complaint Unit (CCU) is 12 days for FY 2018-2019. The CCU will be focusing on reducing this timeframe in the first quarter of FY 2019-2020. The average days to complete the processing of a complaint in CCU is 148 days. CCU analysts are focusing their efforts to reduce the aging of all case types.

CCU filled the vacant associate governmental program analyst (AGPA) position in the Medical Consultant Program. CCU currently has one vacant AGPA position and one vacant management services technician position. Both positions were advertised, and applications will be reviewed and interviews will be conducted for these positions.

The CCU Medical Consultant guidelines are being revised, forms are being updated, and processes are being streamlined in the Medical Consultant Program.

COMPLAINT INVESTIGATION OFFICE:

The Complaint Investigation Office (CIO) non-sworn investigators currently have a case load of approximately 73 cases each. Since the last enforcement summary, CIO closed 135 cases, transmitted 35 cases to the Attorney General's Office (23 criminal conviction cases, 4 malpractice cases, 4 petitions for reinstatement of licensure, 3 cases regarding inappropriate vaccination exemptions, and 1 hospital peer review case).

DISCIPLINE COORDINATION UNIT:

Pursuant to Senate Bill 1448, staff in the Discipline Coordination Unit (DCU) completed the posting of public disclosure summaries for all physicians currently on probation.

DCU filled two vacant staff services analyst positions and one office technician position in June 2019. These individuals are currently being trained on their new duties.

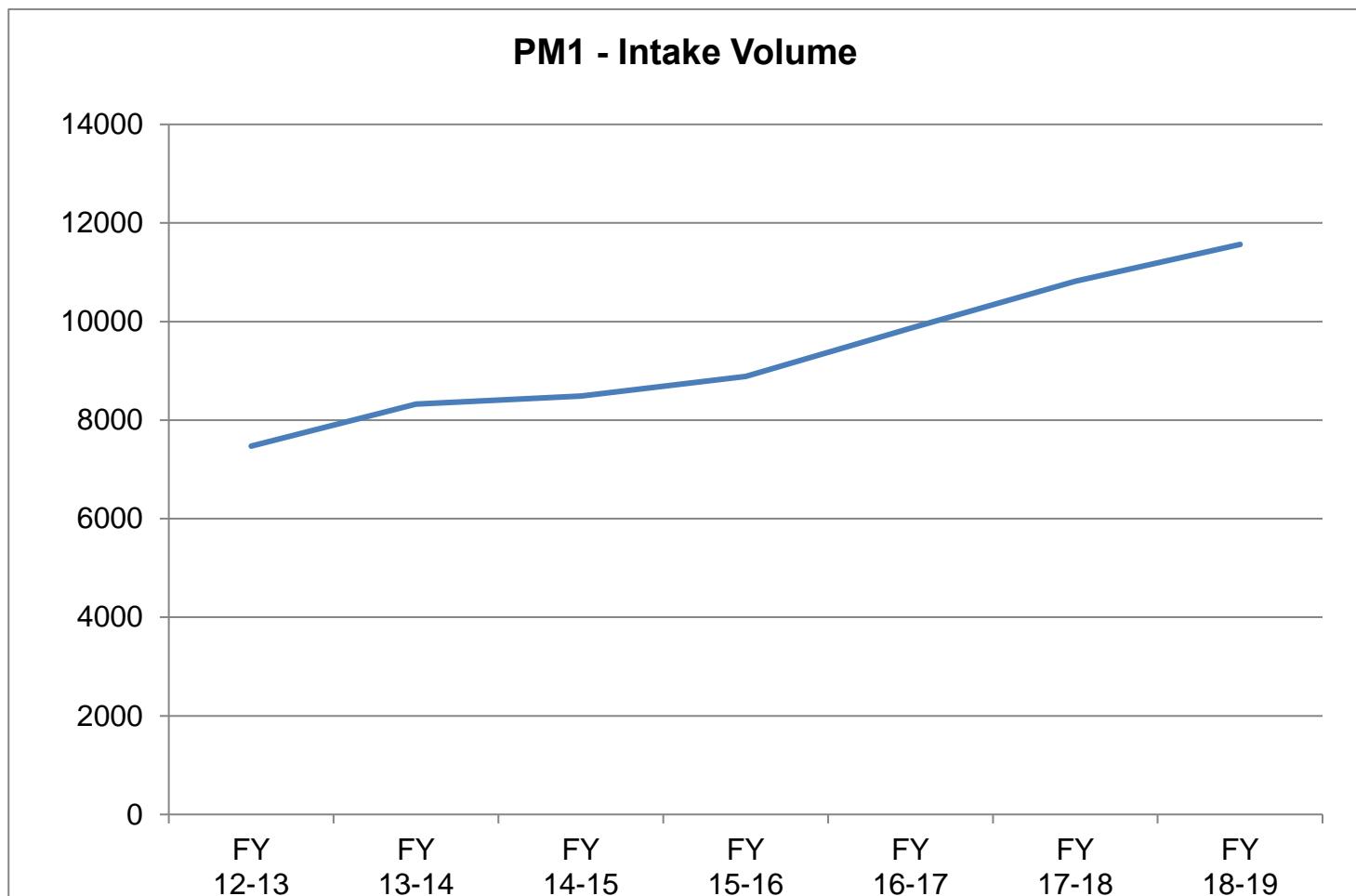
PROBATION UNIT:

Since the last enforcement summary, management in the Probation Unit has filled four inspector positions. The Probation Unit currently has one vacant inspector position in Sacramento. The final filing date for this position was July 10, 2019. Applications are currently being reviewed and interviews are expected to be held by the end of July.

ENFORCEMENT PERFORMANCE MEASURES:

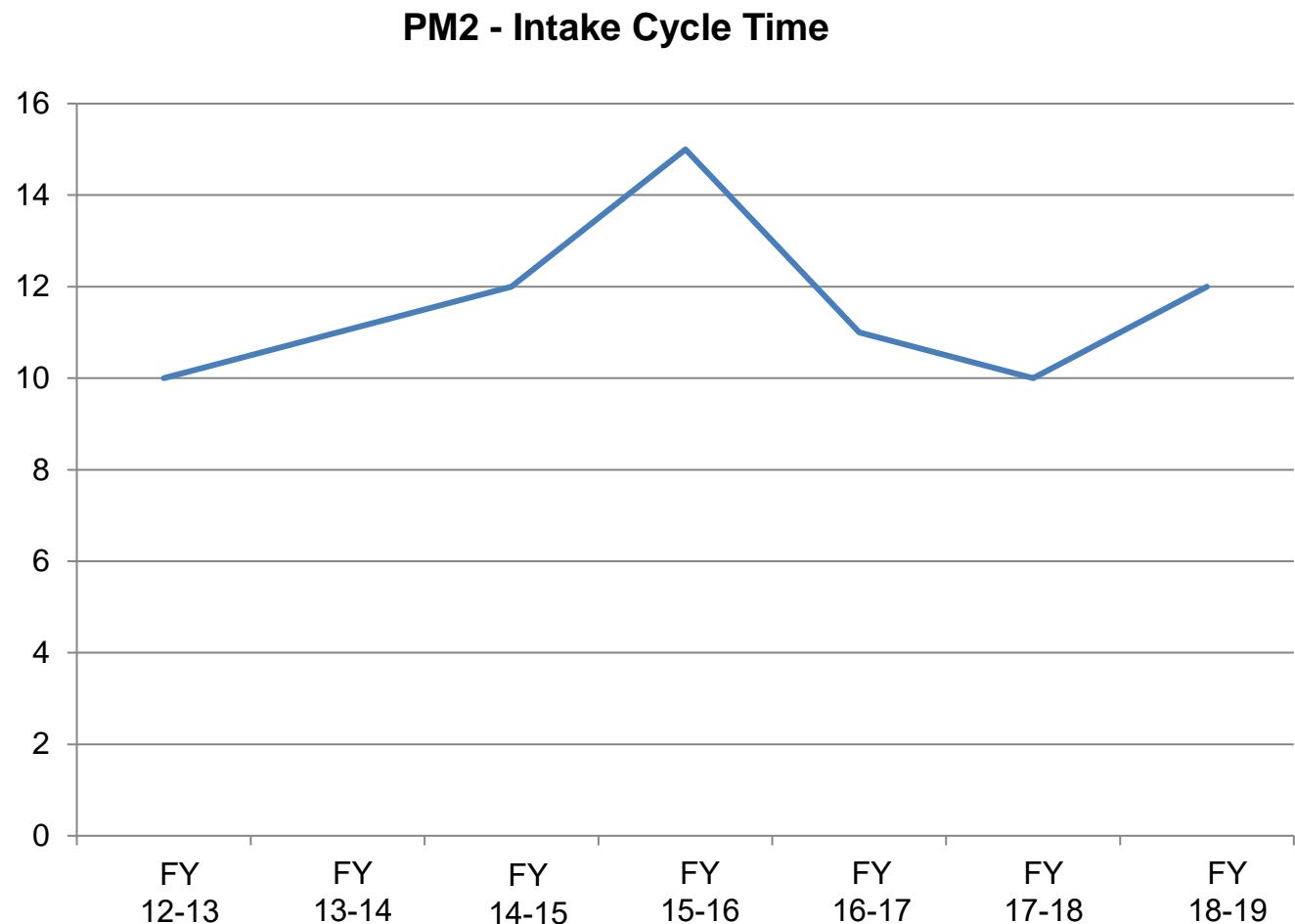
The charts below depict workload statistics regarding the number of complaints received, which includes complaints and arrest notifications (PM1), the average number of days to initiate a complaint and assign it to an analyst (PM2), the average number of days it takes to complete a case that has not been transmitted to the AGO for disciplinary action (PM3), and the average number of days it takes to complete a case that has been transmitted to the AGO for disciplinary action (PM4). PM7 captures the average number of days from when a probation inspector is assigned a case to when the inspector makes the initial telephone call to the probationer to set up the face-to-face intake interview. PM8 captures the average number of days from when a probation inspector confirms/supports with evidence that a violation of a term and condition of probation may have occurred to when management has provided approval for appropriate action to be taken for the violation of probation. Reports capturing PM7 and PM 8 statistics were implemented in July 2016, so only fiscal years 16/17 and 17/18 are reflected. Additionally, statistics for fiscal year 18/19 reflect from July 1, 2018 to June 30, 2019.

Medical Board of California Enforcement Program
PM1 - Intake Volume



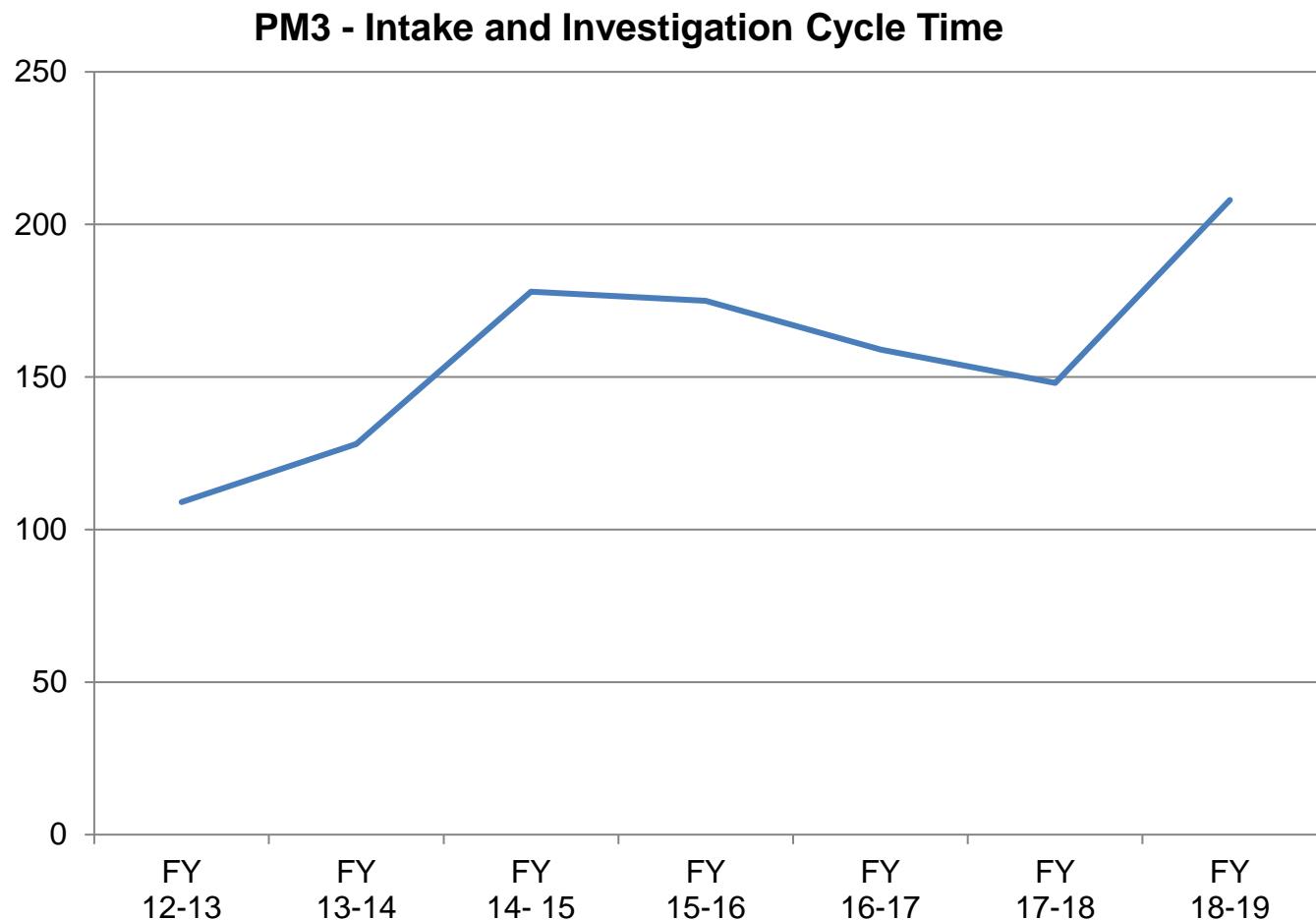
Month	FY 12-13	FY 13-14	FY 14-15	FY 15-16	FY 16-17	FY 17-18	FY 18-19
Volume	7473	8325	8490	8885	9862	10817	11565

Medical Board of California Enforcement Program
PM2 - Intake Cycle Time



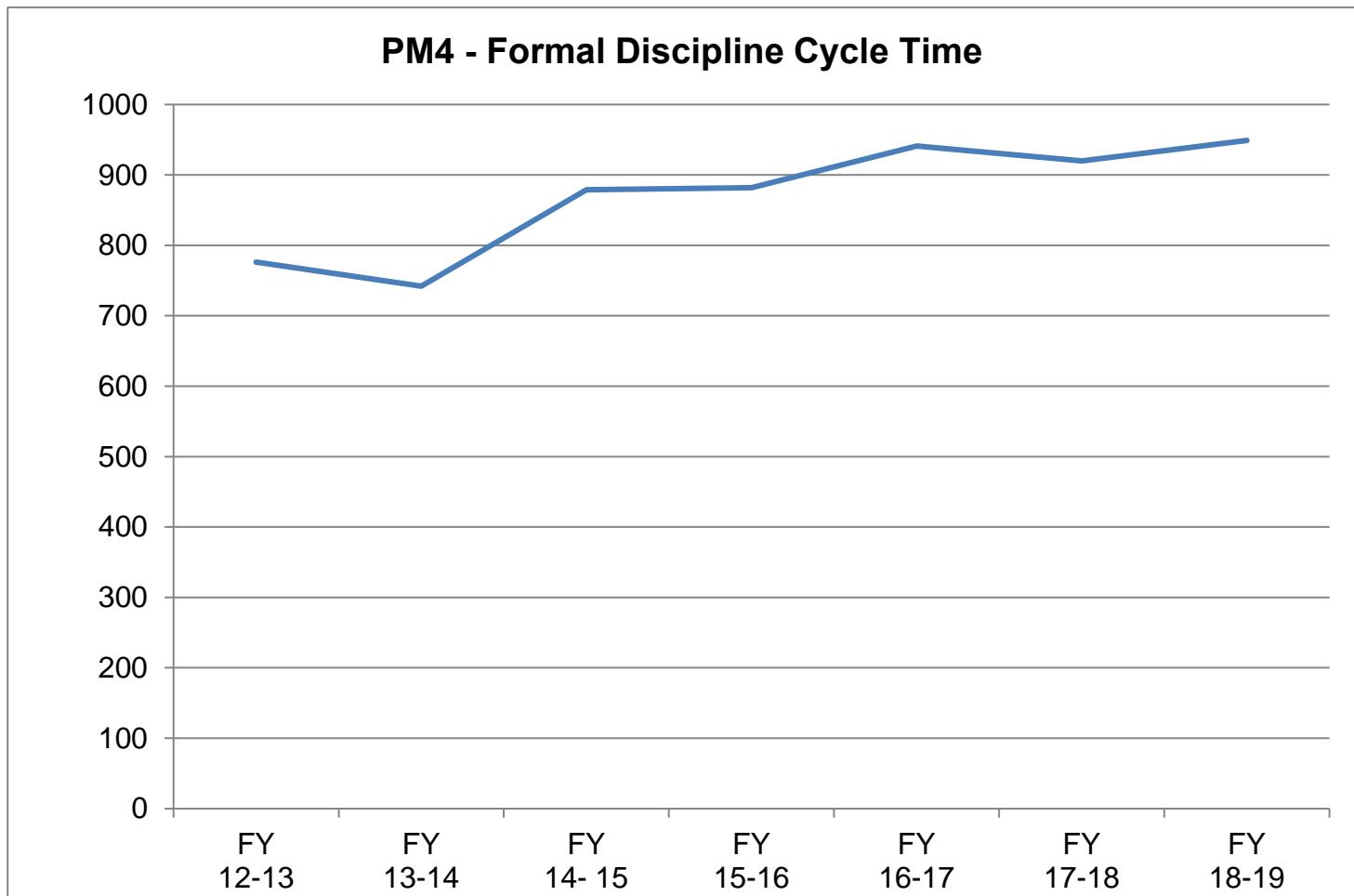
Month	FY 12-13	FY 13-14	FY 14- 15	FY 15-16	FY 16-17	FY 17-18	FY 18-19
Cycle Time	10	11	12	15	11	10	12

Medical Board of California Enforcement Program
PM3 - Intake and Investigation Cycle Time



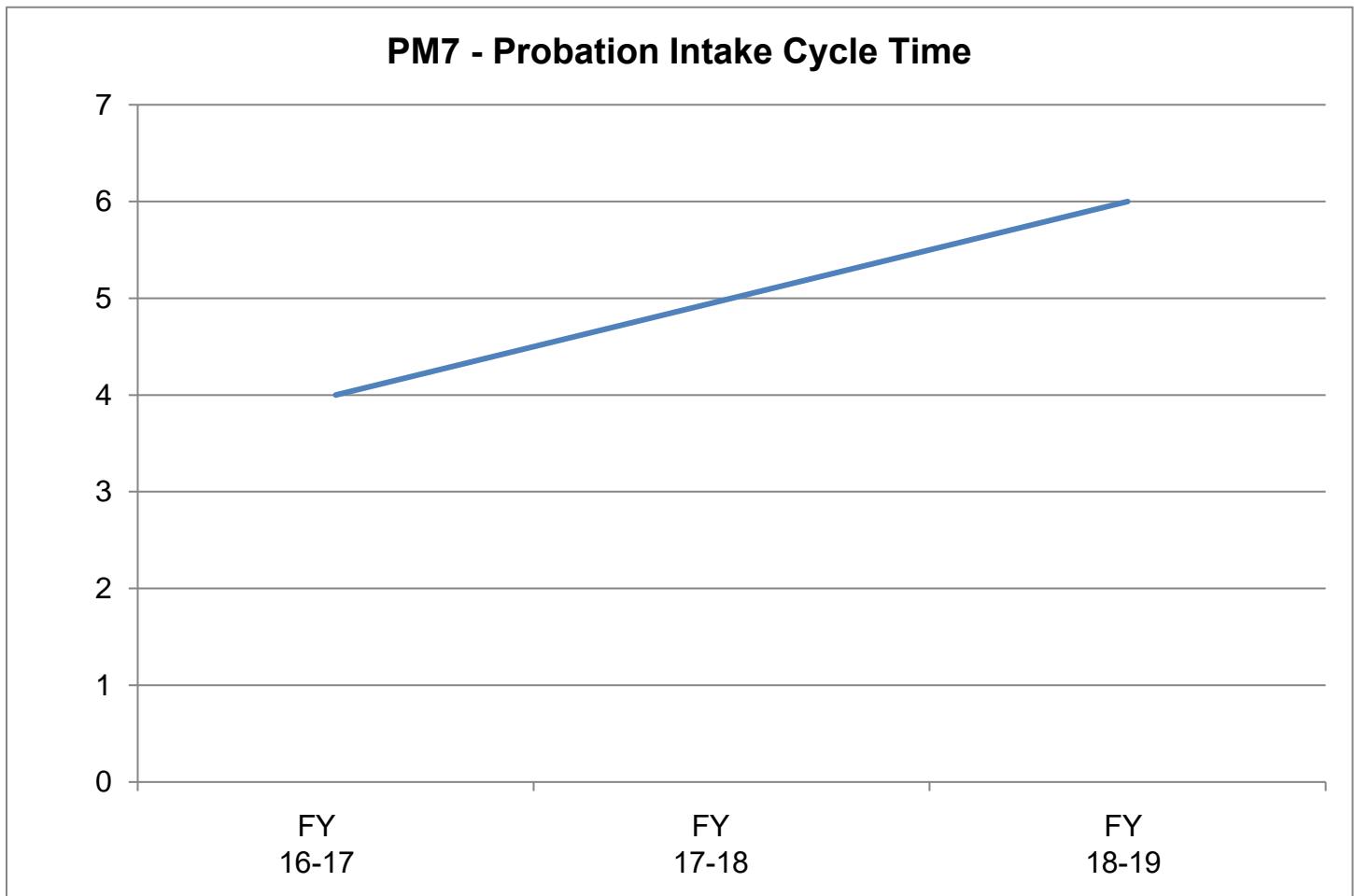
Month	FY 12-13	FY 13-14	FY 14- 15	FY 15-16	FY 16-17	FY 17-18	FY 18-19
Cycle Time	109	128	178	175	159	148	208

Medical Board of California Enforcement Program
PM4 - Formal Discipline Cycle Time



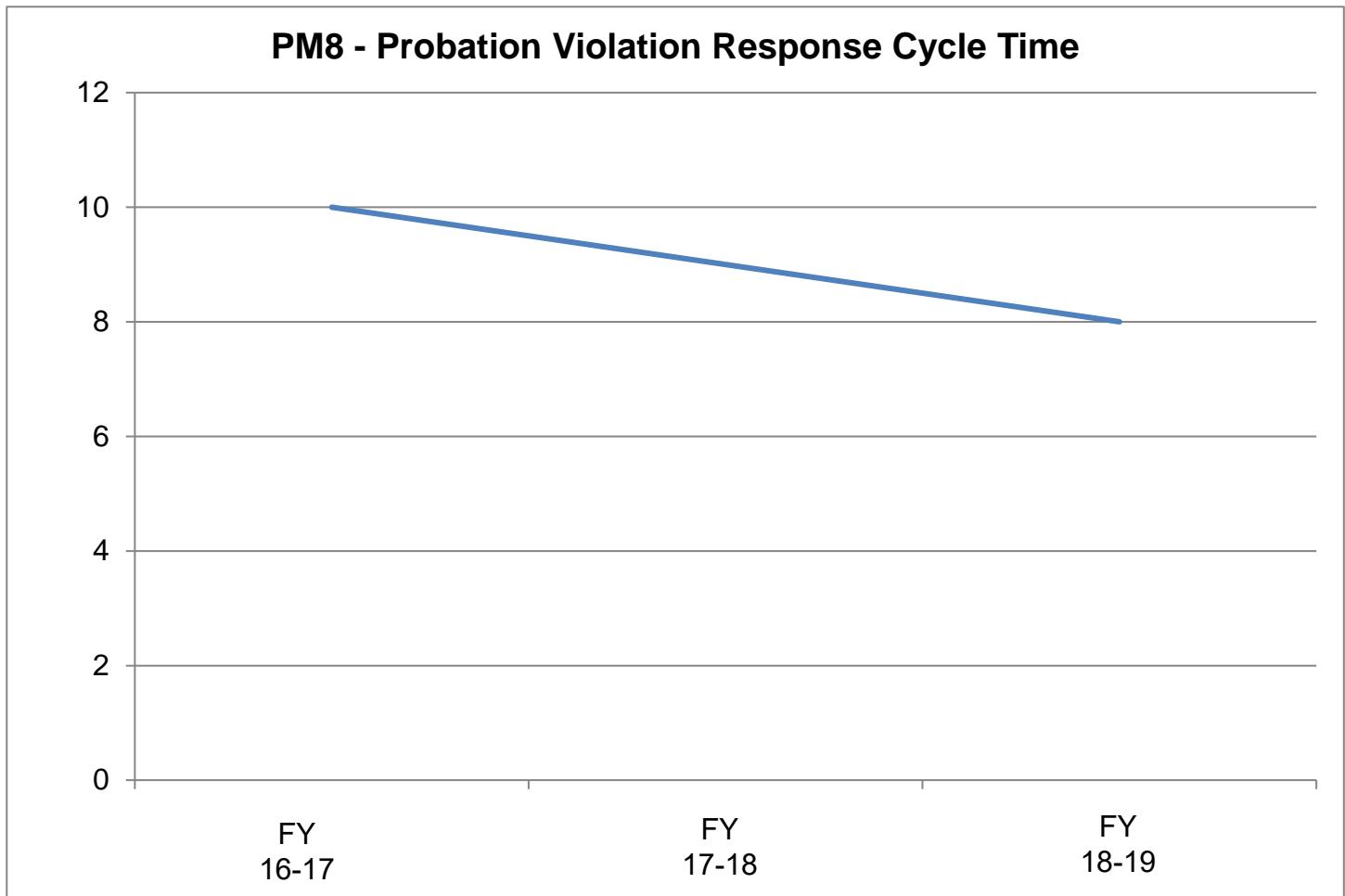
Month	FY 12-13	FY 13-14	FY 14- 15	FY 15-16	FY 16-17	FY 17-18	FY 18-19
Cycle Time	776	742	879	882	941	920	949

Medical Board of California Enforcement Program
PM7 - Probation Intake Cycle Time



Month	FY 16-17	FY 17-18	FY 18-19
Cycle Time	4	5	6

Medical Board of California Enforcement Program
PM8 - Probation Violation Response Cycle Time



Month	FY 16-17	FY 17-18	FY 18-19
Cycle Time	10	9	8

**Medical Board of California
Expert Reviewer Program Report**

Utilization of Experts Fourth Quarter FY 2018-19

Specialty	Number of cases reviewed by Experts (July 1, 2018 through June 30,2019)	Number of Experts and how often utilized (July 1, 2018 through June 30,2019)	Active List Experts Total: 855↓
Addiction Medicine	14	<p>4 Experts</p> <ul style="list-style-type: none"> • 1 list expert reviewed 2 cases • 2 list experts reviewed 3 cases each • 1 list expert reviewed 6 cases* 	7↑
Allergy and Immunology	1	<p>1 Expert</p> <ul style="list-style-type: none"> • 1 list expert 	6↑
Anesthesiology	19	<p>8 Experts</p> <ul style="list-style-type: none"> • 2 list experts reviewed 1 case each • 4 list experts reviewed 2 cases each • 1 list expert reviewed 4 cases • 1 list expert reviewed 5 cases* 	61↓
Colon and Rectal Surgery	2	<p>1 Expert</p> <ul style="list-style-type: none"> • 1 list expert reviewed 2 cases 	3
Complementary/Alternative Medicine	3	<p>1 Expert</p> <ul style="list-style-type: none"> • 1 list expert reviewed 3 cases 	17↑
Dermatology	13	<p>6 Experts</p> <ul style="list-style-type: none"> • 3 list experts reviewed 1 case each • 1 list expert reviewed 2 cases • 1 list expert reviewed 3 cases • 1 list expert reviewed 6 cases* 	12↑
Diagnostic Radiology	7	<p>4 Experts</p> <ul style="list-style-type: none"> • 2 list experts reviewed 1 case each • 1 list expert reviewed 2 cases • 1 list expert reviewed 3 cases 	28↓

Specialty	Number of cases reviewed by Experts (July 1, 2018 through June 30,2019)	Number of Experts and how often utilized (July 1, 2018 through June 30,2019)	Active List Experts Total: 855↓
Emergency	28	<p>12 Experts</p> <ul style="list-style-type: none"> • 4 list experts reviewed 1 case each • 4 list experts reviewed 2 cases each • 2 list experts reviewed 3 cases each • 1 list expert reviewed 4 cases • 1 list expert reviewed 6 cases* 	45↑
Family Medicine	177	<p>43 Experts</p> <ul style="list-style-type: none"> • 9 list experts reviewed 1 case each • 10 list experts reviewed 2 cases each • 7 list experts reviewed 3 cases each • 4 list experts reviewed 4 cases each • 2 list expert reviewed 5 cases* • 4 list experts reviewed 6 cases each* • 2 list expert reviewed 7 cases* • 1 list expert reviewed 9 cases* • 1 list expert reviewed 11 cases* • 1 list expert reviewed 14 cases* • 2 list expert reviewed 17 cases* 	59
Internal Medicine (General Internal Medicine)	158	<p>51 Experts</p> <ul style="list-style-type: none"> • 22 list experts reviewed 1 case each • 9 list experts reviewed 2 cases each • 4 list experts reviewed 3 cases each • 4 list experts reviewed 4 cases each • 4 list experts reviewed 5 cases* • 3 list experts reviewed 6 cases each* • 2 list experts reviewed 7 cases* • 1 list expert reviewed 9 cases* • 1 list expert reviewed 11 cases* • 1 list expert reviewed 16 cases* 	90↓

Specialty	Number of cases reviewed by Experts (July 1, 2018 through June 30,2019)	Number of Experts and how often utilized (July 1, 2018 through June 30,2019)	Active List Experts Total: 855↓
Cardiology/Cardiovascular Disease	8	3 Experts • 2 list experts reviewed 1 case each • 1 list expert reviewed 6 cases	25↓
Endocrinology, Diabetes and Metabolism	1	1 Expert • 1 list expert	6
Gastroenterology	7	4 Experts • 2 list experts reviewed 1 case each • 1 list expert reviewed 2 cases • 1 list expert reviewed 3 cases	16
Infectious Disease	2	2 Experts • 2 list experts reviewed 1 case each	9↓
Medical Oncology			6↓
Nephrology	5	4 Experts • 3 list experts reviewed 1 case each • 1 list expert reviewed 2 cases	13
Pulmonary Disease	2	1 Expert	18↓
Rheumatology			5
Medical Toxicology	1	1 Expert • 1 list expert	1
Midwife Reviewer			10↑
Neurological Surgery	16	4 Experts • 1 list expert reviewed 1 case • 1 list expert reviewed 2 cases • 1 list expert reviewed 4 cases • 1 list expert reviewed 10 cases*	6↓

Specialty	Number of cases reviewed by Experts (July 1, 2018 through June 30,2019)	Number of Experts and how often utilized (July 1, 2018 through June 30,2019)	Active List Experts Total: 855↓
Neurology	15	<p>7 Experts</p> <ul style="list-style-type: none"> • 2 list experts reviewed 1 case each • 3 list experts reviewed 2 cases each • 1 list experts reviewed 3 cases each • 1 list expert reviewed 4 cases 	22↓
Neurology with Special Qualifications in Child Neurology			2↓
Obstetrics & Gynecology	63	<p>31 Experts</p> <ul style="list-style-type: none"> • 17 list experts reviewed 1 case each • 6 list experts reviewed 2 cases each • 4 list expert reviewed 3 cases • 3 list experts reviewed 5 cases each* • 1 list expert reviewed 9 cases* 	64↓
Occupational Medicine	4	<p>2 Experts</p> <ul style="list-style-type: none"> • 1 list expert reviewed 1 case • 1 list expert reviewed 3 cases 	7↑
Ophthalmology	20	<p>12 Experts</p> <ul style="list-style-type: none"> • 7 list experts reviewed 1 case each • 3 list experts reviewed 2 cases each • 1 list expert reviewed 3 cases • 1 list expert reviewed 4 cases 	26
Orthopaedic Surgery	38	<p>18 Experts</p> <ul style="list-style-type: none"> • 6 list experts reviewed 1 case each • 7 list experts reviewed 2 cases each • 3 list experts reviewed 3 cases each • 1 list expert reviewed 4 cases • 1 list expert reviewed 6 cases 	27

Specialty	Number of cases reviewed by Experts (July 1, 2018 through June 30,2019)	Number of Experts and how often utilized (July 1, 2018 through June 30,2019)	Active List Experts Total: 855↓
Otolaryngology	5	4 Experts <ul style="list-style-type: none">• 3 list experts reviewed 1 case each• 1 list expert reviewed 2 cases	21
Pain Medicine	42	16 Experts <ul style="list-style-type: none">• 5 list experts reviewed 1 case each• 2 list experts reviewed 2 cases each• 4 list experts reviewed 3 cases each• 1 list expert reviewed 4 cases• 2 list experts reviewed 5 cases*• 1 list expert reviewed 6 cases*• 1 list expert reviewed 8 cases*	17↓
Pathology			11
Pediatrics	27	13 Experts <ul style="list-style-type: none">• 8 list experts reviewed 1 case each• 1 list expert reviewed 2 cases• 2 list experts reviewed 3 cases each• 2 list experts reviewed 6 cases each*	58
Pediatric Gastroenterology	1	1 Expert <ul style="list-style-type: none">• 1 list expert	6
Physical Medicine and Rehabilitation	9	6 Experts <ul style="list-style-type: none">• 3 list experts reviewed 1 case each• 2 list experts reviewed 2 cases each• 1 list expert reviewed 3 cases	8↓

Specialty	Number of cases reviewed by Experts (July 1, 2018 through June 30,2019)	Number of Experts and how often utilized (July 1, 2018 through June 30,2019)	Active List Experts Total: 855↓
Plastic Surgery	44	<p>18 Experts</p> <ul style="list-style-type: none"> • 11 list experts reviewed 1 case each • 1 list expert reviewed 2 cases • 2 list experts reviewed 4 cases each • 3 list experts reviewed 5 cases each* • 1 list expert reviewed 8 cases* 	36↓
Psychiatry	135	<p>41 Experts</p> <ul style="list-style-type: none"> • 17 list experts reviewed 1 case each • 5 list experts reviewed 2 cases each • 7 list experts reviewed 3 cases each • 2 list experts reviewed 4 cases each • 2 list experts reviewed 5 cases each* • 1 list expert reviewed 6 cases* • 1 list expert reviewed 7 cases* • 2 list experts reviewed 8 cases each* • 2 list experts reviewed 10 cases each* • 2 list experts reviewed 11 cases each* 	70↓
Addiction Psychiatry	1	<p>1 Expert</p> <ul style="list-style-type: none"> • 1 list expert 	11↑
Surgery	28	<p>14 Experts</p> <ul style="list-style-type: none"> • 6 list experts reviewed 1 case each • 3 list experts reviewed 2 cases each • 3 list experts reviewed 3 cases each • 1 list expert reviewed 4 cases • 1 list expert reviewed 5 cases* 	42↑
Pediatric Surgery			3

Specialty	Number of cases reviewed by Experts (July 1, 2018 through June 30,2019)	Number of Experts and how often utilized (July 1, 2018 through June 30,2019)	Active List Experts Total: 855↓
Vascular Surgery	12	5 Experts • 2 list experts reviewed 1 case each • 2 list experts reviewed 2 cases each • 1 list expert reviewed 6 cases*	6↑
Thoracic And Cardiac Surgery	2	2 Experts • 1 list expert reviewed 1 case • 1 list expert reviewed 2 cases	9↓
Urology	15	6 Experts • 1 list expert reviewed 1 case • 3 list experts reviewed 2 cases each • 2 list experts reviewed 5 cases each*	16↓

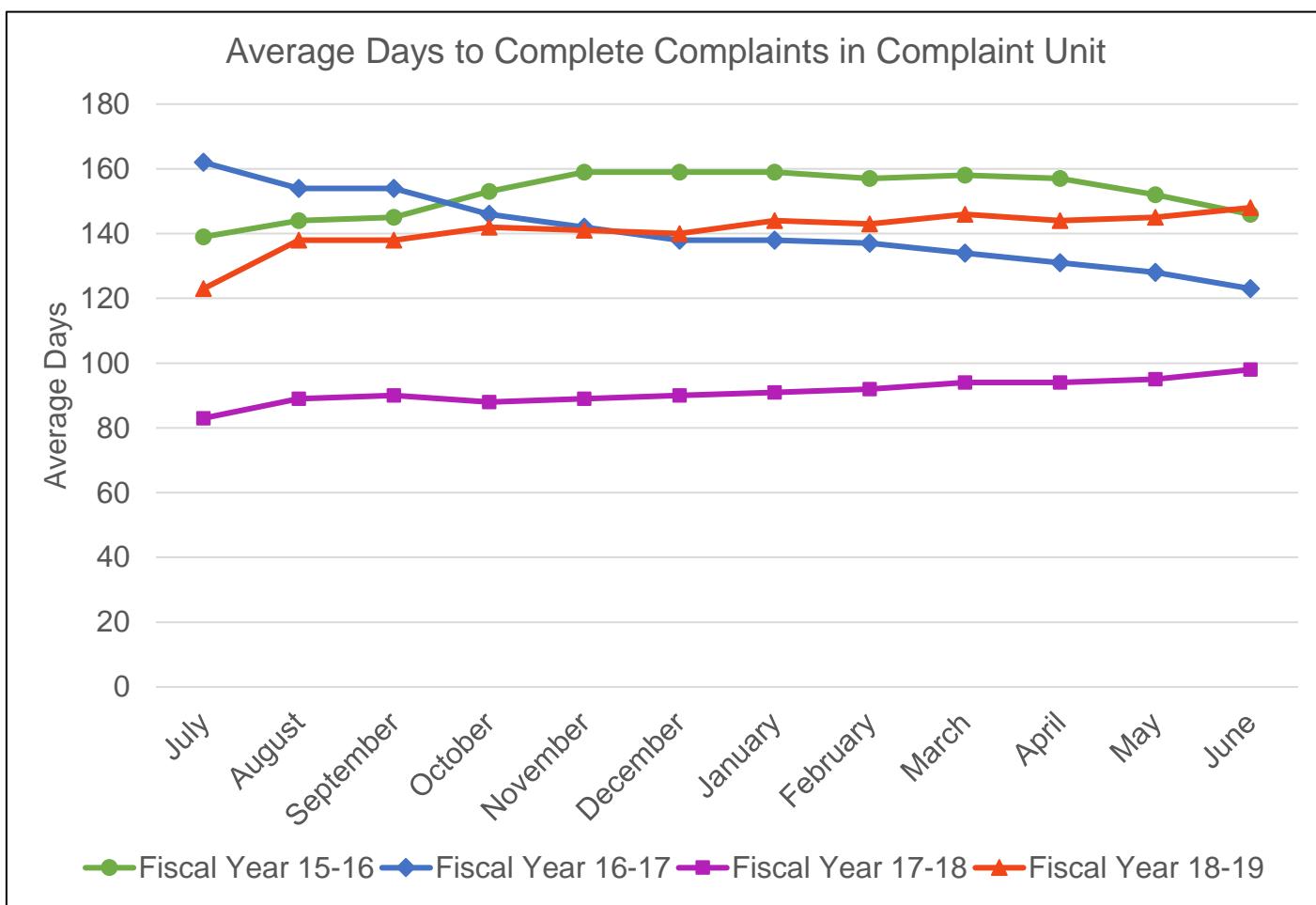
SUMMARY OF CASES REVIEWED & EXPERTS UTILIZED – 3 RD QUARTER 2018 - 2019	TOTALS
Total Cases Reviewed (July 1, 2018-June 30, 2019)	881
Total Experts Utilized (July 1, 2018-June, 2019)	342
Total Active List Experts (June 28, 2019)	855

*Flagged as over utilized requiring prior approval from enforcement manager before utilizing services for FY 2019-2020

↓↑ Numbers fluctuate based on availability of experts, new experts added and experts removed from active status.

Medical Board of California Enforcement Program
Average Days to Complete Complaint in Complaint Unit

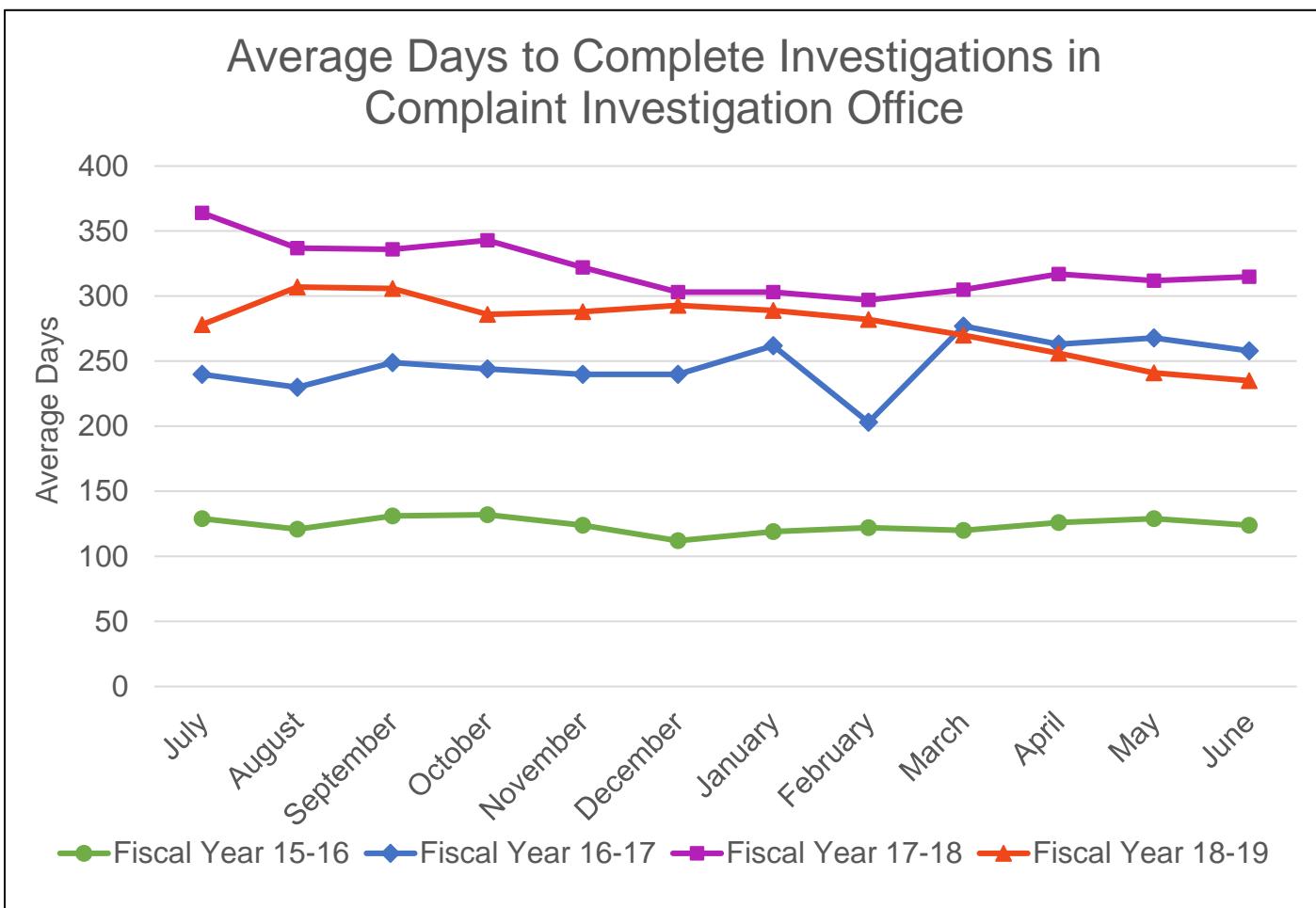
Month	Fiscal Year	Fiscal Year	Fiscal Year	Fiscal Year
	15-16	16-17	17-18	18-19
July	139	162	83	123
August	144	154	89	138
September	145	154	90	138
October	153	146	88	142
November	159	142	89	141
December	159	138	90	140
January	159	138	91	144
February	157	137	92	143
March	158	134	94	146
April	157	131	94	144
May	152	128	95	145
June	146	123	98	148



Average Days to Complete Complaints in Complaint Unit includes complaints resolved by Complaint Unit and Complaint Unit processing days for cases completed at field investigation. Includes physician and surgeon data only.

Medical Board of California Enforcement Program
Average Days to Complete Investigations in Complaint Investigations Office

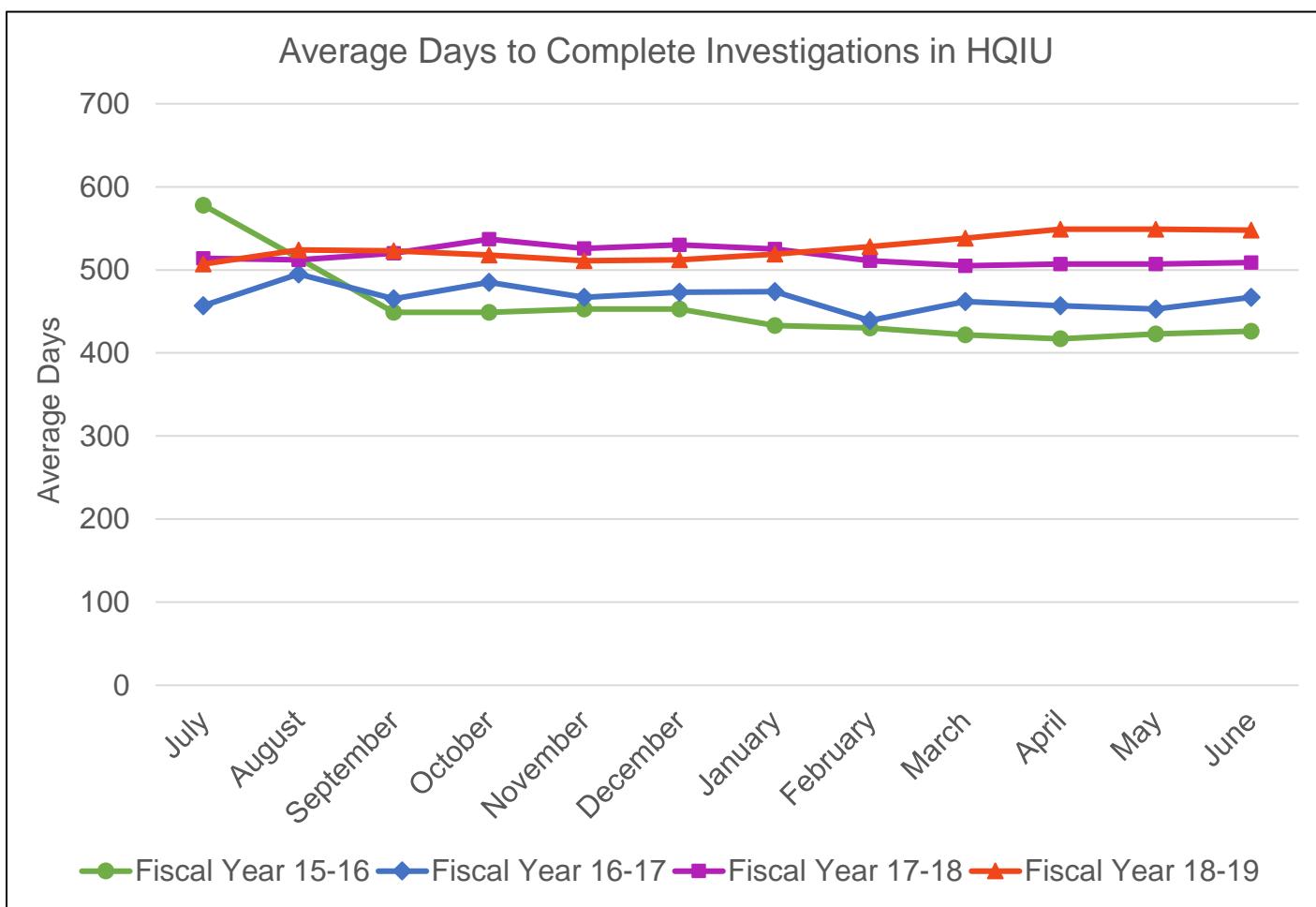
Month	Fiscal Year	Fiscal Year	Fiscal Year	Fiscal Year
	15-16	16-17	17-18	18-19
July	129	240	364	278
August	121	230	337	307
September	131	249	336	306
October	132	244	343	286
November	124	240	322	288
December	112	240	303	293
January	119	262	303	289
February	122	203	297	282
March	120	277	305	270
April	126	263	317	256
May	129	268	312	241
June	124	258	315	235



Investigation processing days are from the date case was assigned to Complaint Investigation Office (CIO) Investigator by Complaint Unit until closure or referral (does not include Complaint Unit processing days for complaints completed at CIO). Includes physician and surgeon data only.

Medical Board of California Enforcement Program
Average Days to Complete Investigations in HQIU

Month	Fiscal Year	Fiscal Year	Fiscal Year	Fiscal Year
	15-16	16-17	17-18	18-19
July	578	457	514	507
August	514	495	512	524
September	449	465	520	523
October	449	485	537	518
November	453	467	526	511
December	453	473	530	512
January	433	474	525	519
February	430	439	511	528
March	422	462	505	538
April	417	457	507	549
May	423	453	507	549
June	426	467	509	548

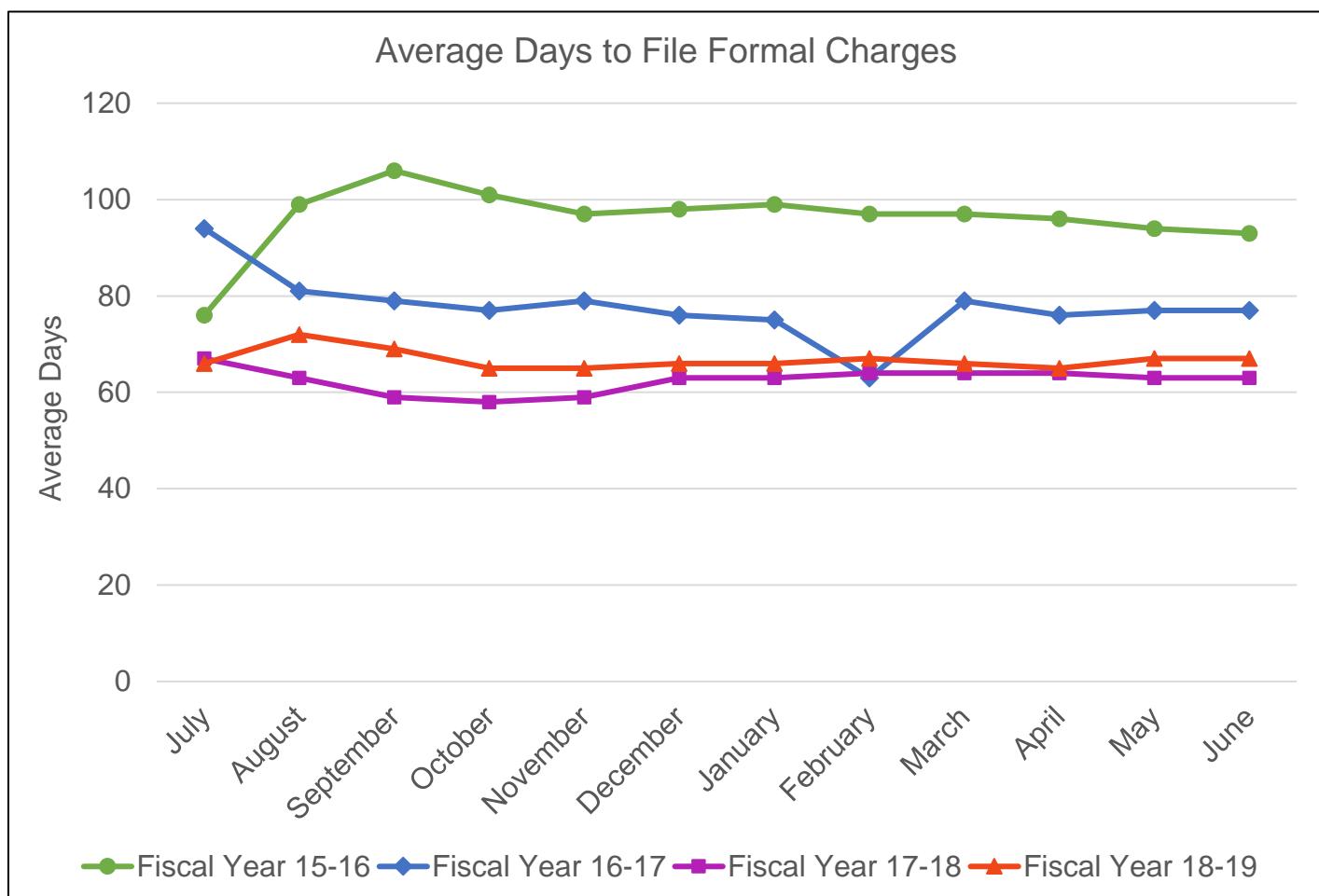


Effective 7/1/18 investigation processing days are from the date the case was referred to HQIU until closure or referral (this does not include Complaint Unit processing days for complaints completed at HQIU). This includes post-investigation processing time by HQIU, and review time by the Attorney General and Board after the investigation is completed, which is an average of 45 days through June 2019. Includes physician and surgeon data only.

Medical Board of California Enforcement Program
Average Days to File Administrative Charges Prepared by the
Office of the Attorney General

Agenda Item 10B

Month	Fiscal Year 15-16	Fiscal Year 16-17	Fiscal Year 17-18	Fiscal Year 18-19
	15-16	16-17	17-18	18-19
July	76	94	67	66
August	99	81	63	72
September	106	79	59	69
October	101	77	58	65
November	97	79	59	65
December	98	76	63	66
January	99	75	63	66
February	97	63	64	67
March	97	79	64	66
April	96	76	64	65
May	94	77	63	67
June	93	77	63	67

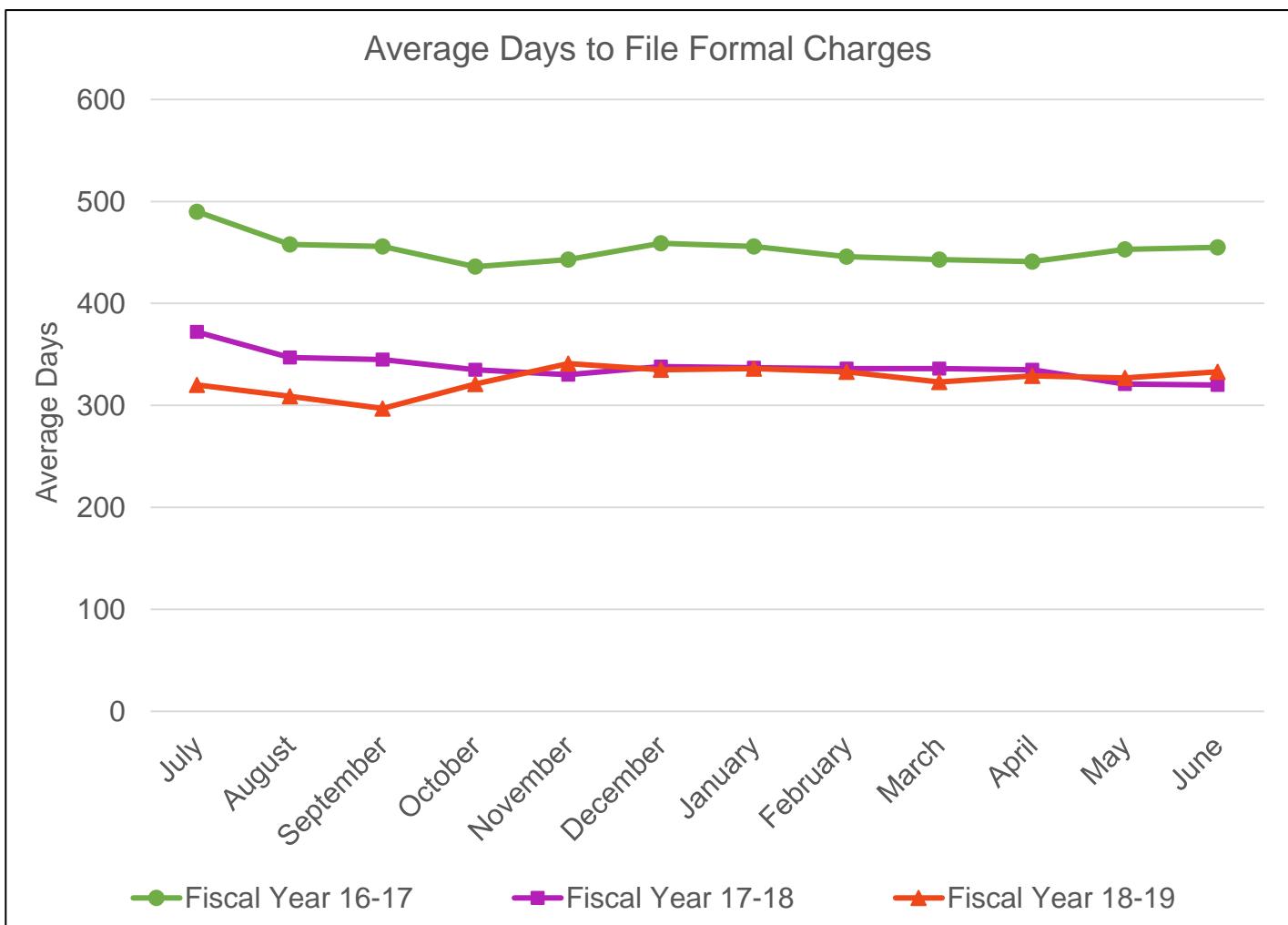


Average Days to File Formal Charges are the days from the date the case is referred to the AG's Office until formal charges are filed. Includes physician and surgeon data only.

BRD 10B - 20

**Average Days from Post Accusation/Petition to Revoke/Statement of Issues
to Final Decision**

Month	Fiscal Year 16-17	Fiscal Year 17-18	Fiscal Year 18-19
	16-17	17-18	18-19
July	490	372	320
August	458	347	309
September	456	345	297
October	436	335	321
November	443	330	341
December	459	338	335
January	456	337	336
February	446	336	333
March	443	336	323
April	441	335	329
May	453	321	327
June	455	320	333



Average Days from Accusation, Petition to Revoke or Statement of Issues filed to final decision.
 *The version of this report included records that were correctly documented in the legacy system but were incorrectly converted into the BreEZe system. This resulted in changes to the average days. Includes physician and surgeon data only.

ENFORCEMENT TIMEFRAMES

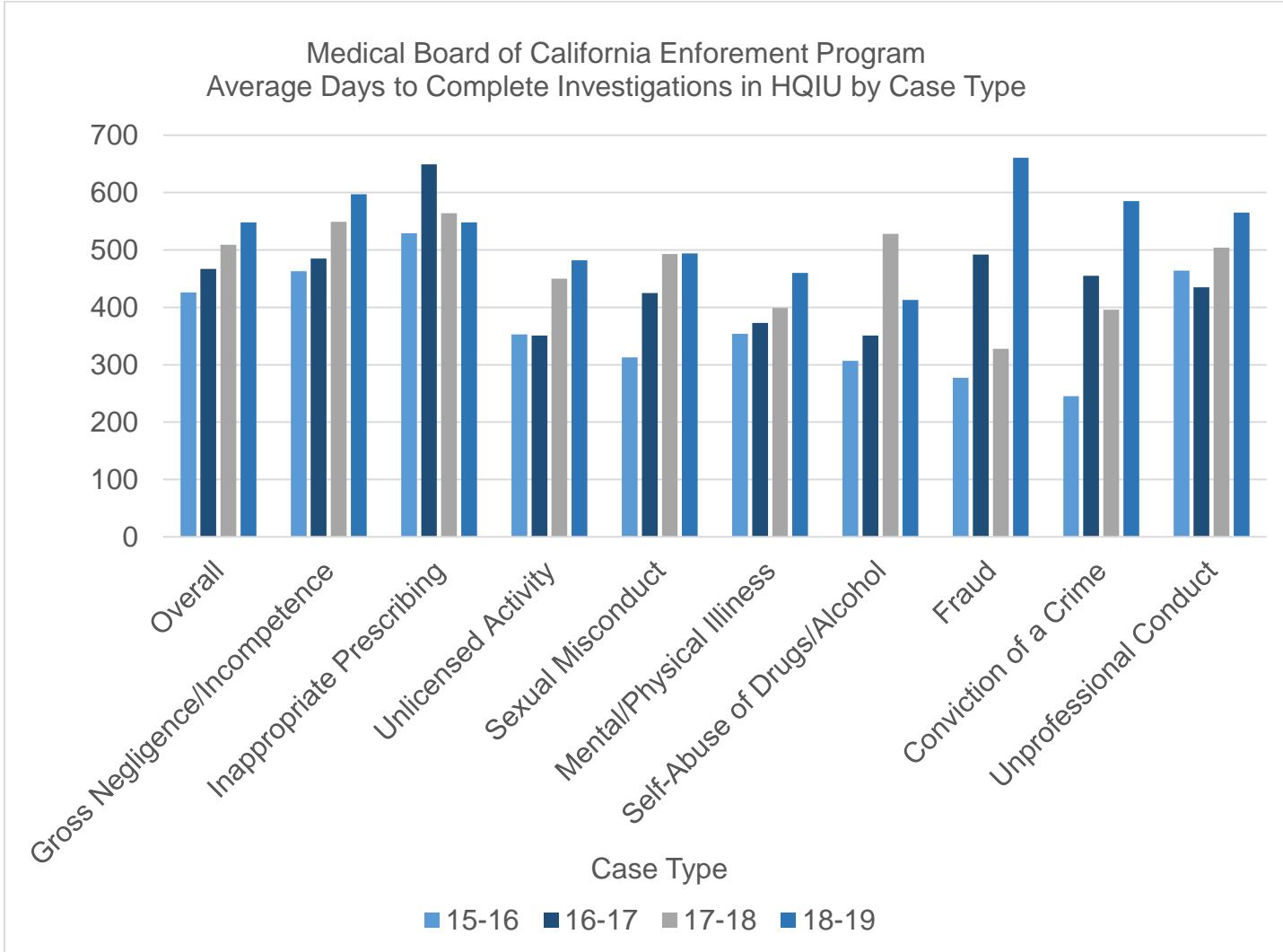
Agenda Item 10B

Fiscal Year	14-15 Average	14-15 Median	15-16 Average	15-16 Median	16-17 Average	16-17 Median	17-18 Average	17-18 Median	18-19 ¹ Average	18-19 ¹ Median
COMPLAINT PROCESSING	140	113	146	119	123	89	98	58	148	119
INVESTIGATION PROCESSING - MBC - CIO (Complaint Investigation Office)	102	57	124	52	258	203	316	251	235	113
INVESTIGATION PROCESSING - HQIU (Health Quality Investigation Unit)	382	352	426	367	467	431	510	483	548	505
TOTAL MBC & HQIU DAYS	228	150	230	155	141	104	119	68	179	141
TOTAL MBC & HQIU YEARS	0.62	0.41	0.63	0.42	0.39	0.28	0.33	0.19	0.49	0.39
AG PREP - Attorney General Preparation for Accusation/Petition to Revoke/Accusation & Petition to Revoke/Statement of Issues	98	68	93	67	77	62	63	51	67	55
POST - Accusation/Petition to Revoke/Accusation & Petition to Revoke/Statement of Issues	459	392	453	378	455	368	322	285	333	311
ACCUSATION DECLINED BY AG	44	23	56	31	25	14	114	19	53	32
TOTAL AG DAYS	473	413	479	393	473	328	327	286	339	312
TOTAL AG YEARS	1.30	1.13	1.31	1.08	1.30	0.90	0.90	0.78	0.93	0.85
TOTAL MBC & AG DAYS	956	927	967	919	1034	1040	926	939	1016	1057
TOTAL MBC & AG YEARS	2.62	2.54	2.65	2.52	2.83	2.85	2.54	2.57	2.78	2.90

Years calculated using 365 days per year

¹ Effective 7/1/18 investigation processing days are from the date the case was referred to HQIU for investigation until closure or referral (this does not include Complaint Unit processing days for complaints completed at HQIU).

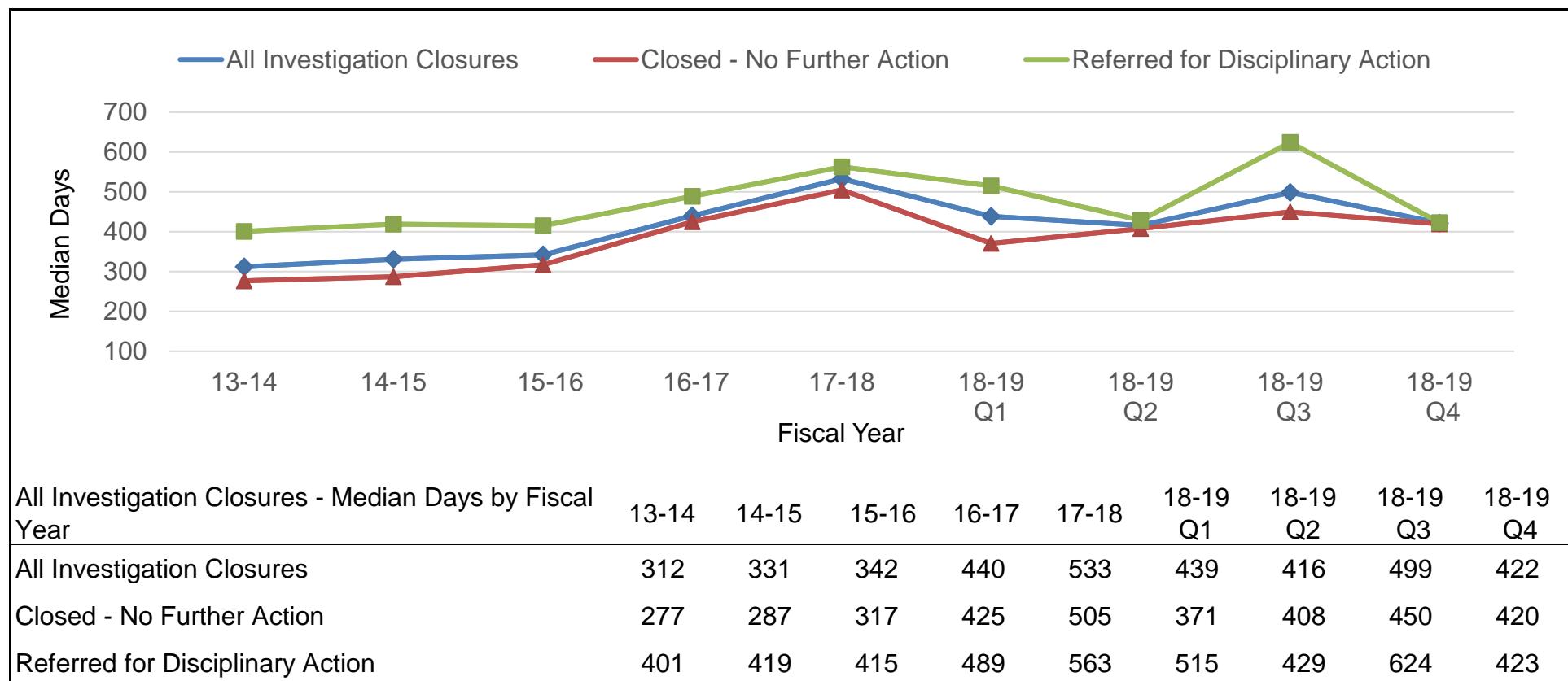
Includes physician and surgeon data only.



Case Type by Fiscal Year	15-16	16-17	17-18	18-19
Overall	426	467	509	548
Gross Negligence/Incompetence	463	485	549	597
Inappropriate Prescribing	529	649	564	548
Unlicensed Activity	353	351	450	482
Sexual Misconduct	313	425	493	494
Mental/Physical Illness	354	373	399	460
Self-Abuse of Drugs/Alcohol	307	351	528	413
Fraud	277	492	328	661
Conviction of a Crime	245	455	396	585
Unprofessional Conduct	464	435	504	565

Effective 7/1/18 investigation processing days are from the date the case was referred to HQIU until closure or referral (this does not include Complaint Unit processing days for complaints completed at HQIU). This includes post-investigation processing time by HQIU, and review time by the Attorney General and Board after the investigation is completed, which is an average of 45 days through June 2019. Includes physician and surgeon data only.

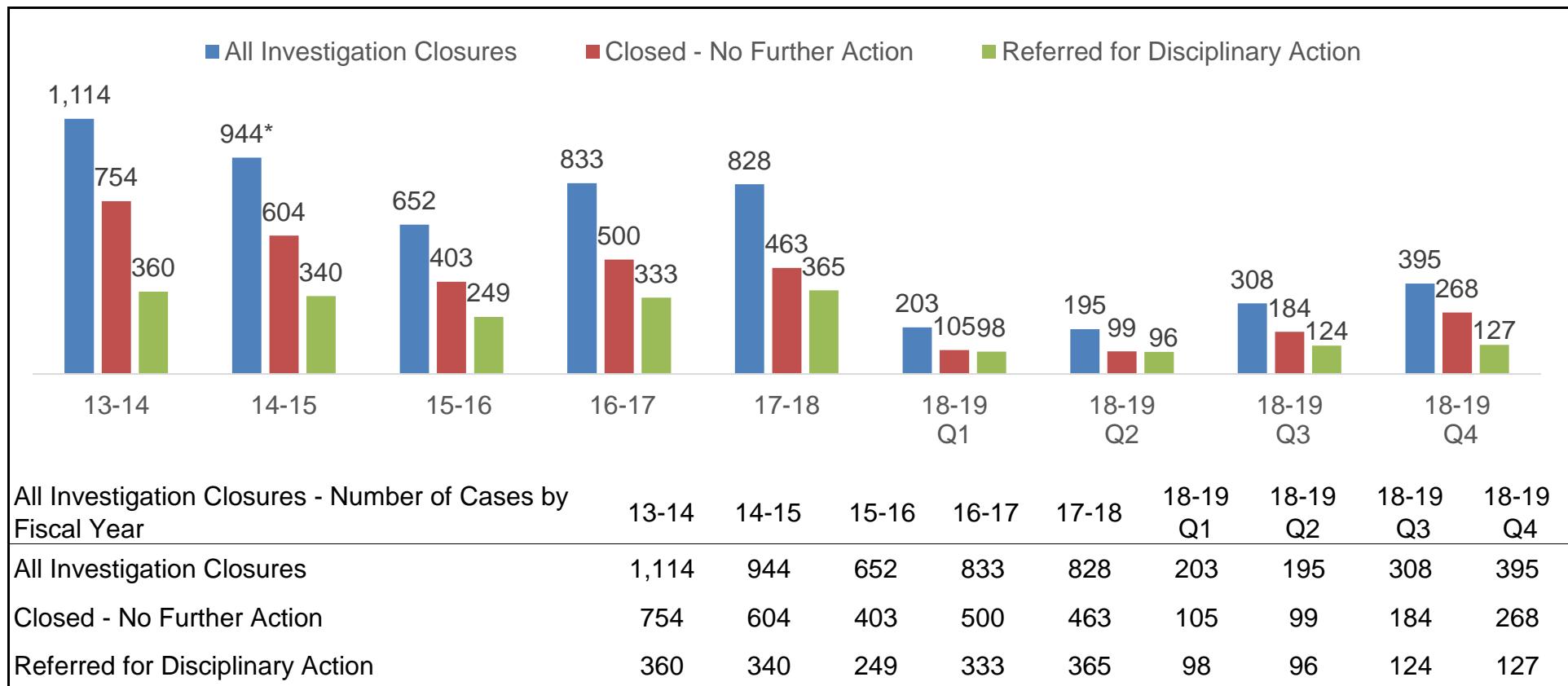
All Investigation Closures - Median Days*



*Median days - From the date the case was assigned to the Investigator/Deputy Attorney General to closure or referral to the Attorney General's Office for prosecution.

The graph above excludes the following case types: out-of-state, headquarters, Operation Safe Medicine, probation violations, petitions for modification/termination of probation terms, and petitions for reinstatement. They also exclude all cases that were referred solely to the District/City Attorney for criminal action as they are not in VE/P.

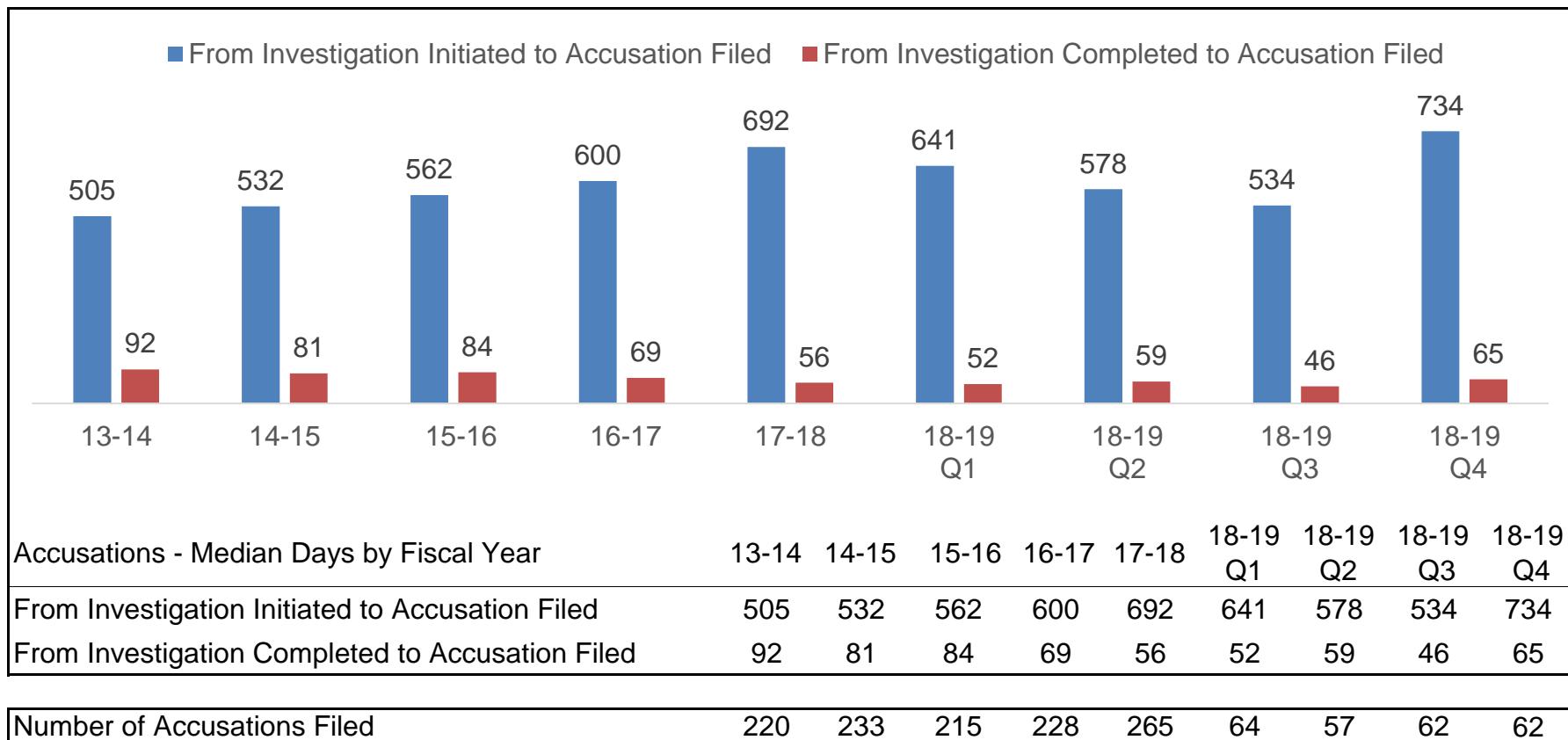
All Investigation Closures - Number of Cases



*This decrease is due to the Board initiating, in July 2014, a complaint investigation office of non-sworn special investigators who began investigating cases that would have been sent to HQIU.

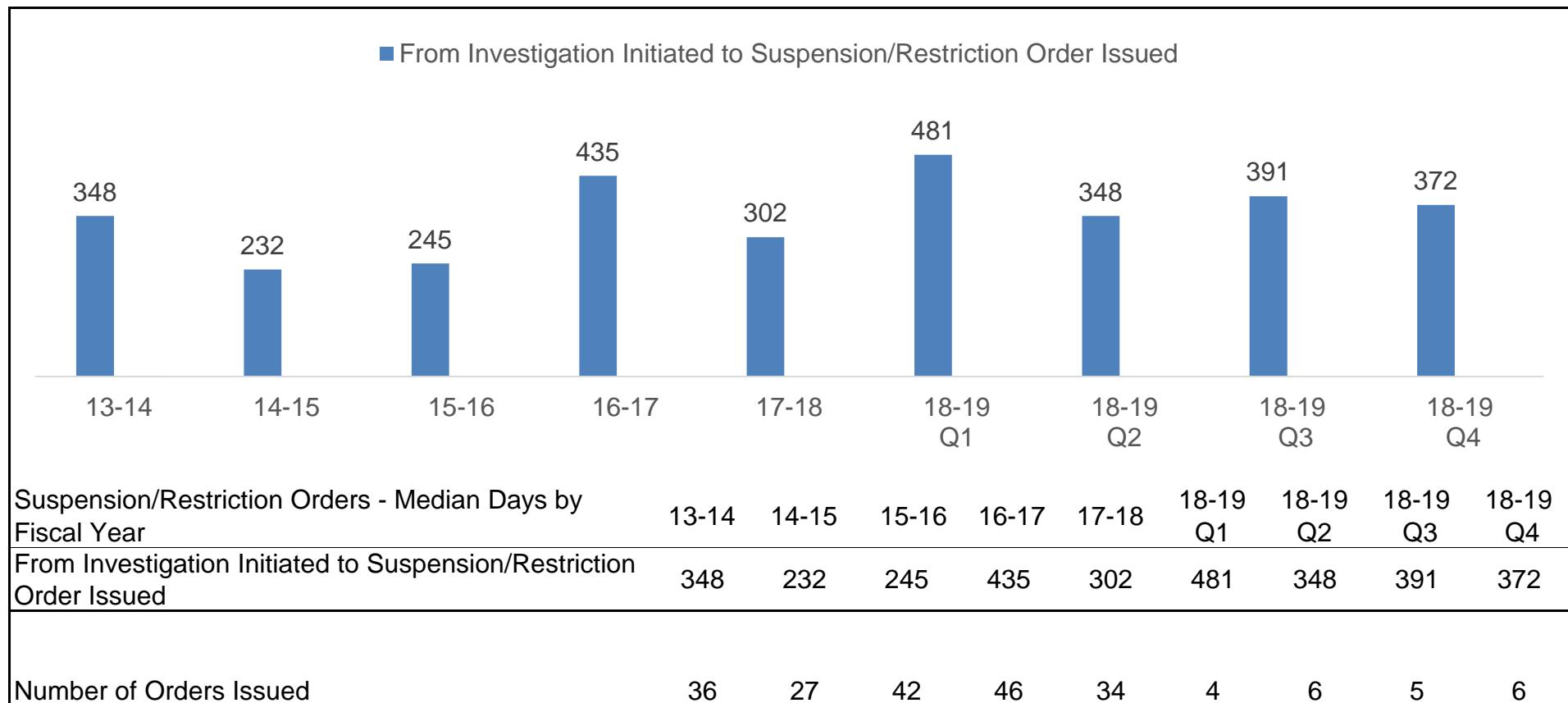
The graph above excludes the following case types: out-of-state, headquarters, Operation Safe Medicine, probation violations, petitions for modification/termination of probation terms, and petitions for reinstatement. They also exclude all cases that were referred solely to the District/City Attorney for criminal action as they are not in VE/P.

Accusation - Median Days



The graph above excludes the following case types: out-of-state, headquarters, Operation Safe Medicine, probation violations, petitions for modification/termination of probation terms, and petitions for reinstatement. They also exclude all cases that were referred solely to the District/City Attorney for criminal action as they are not in VEP.

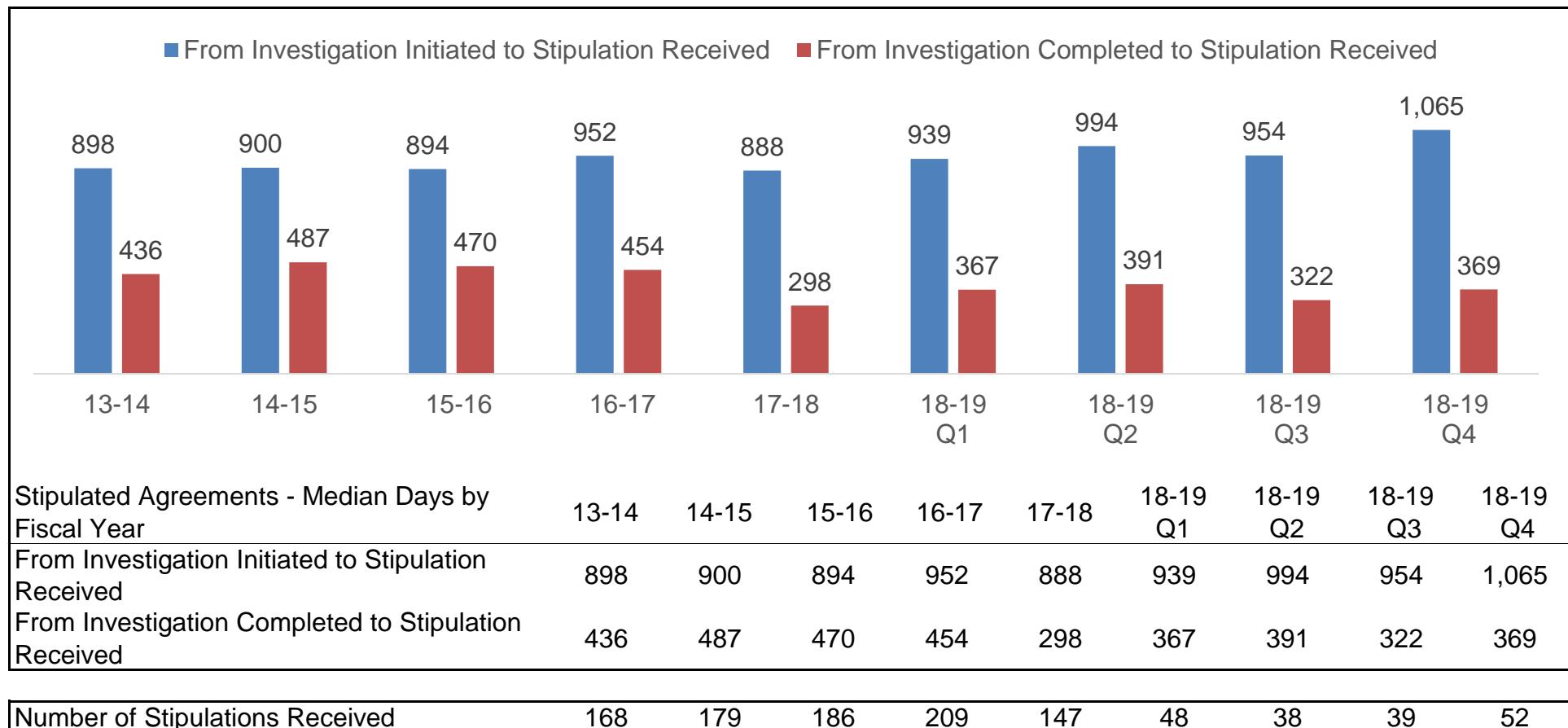
Suspension/Restriction Order - Median Days*



*This data includes: interim suspension orders, Penal Code section 23 restrictions, stipulated agreements to restrictions/suspension, and temporary restraining orders. It does not include out-of-state suspension orders, automatic

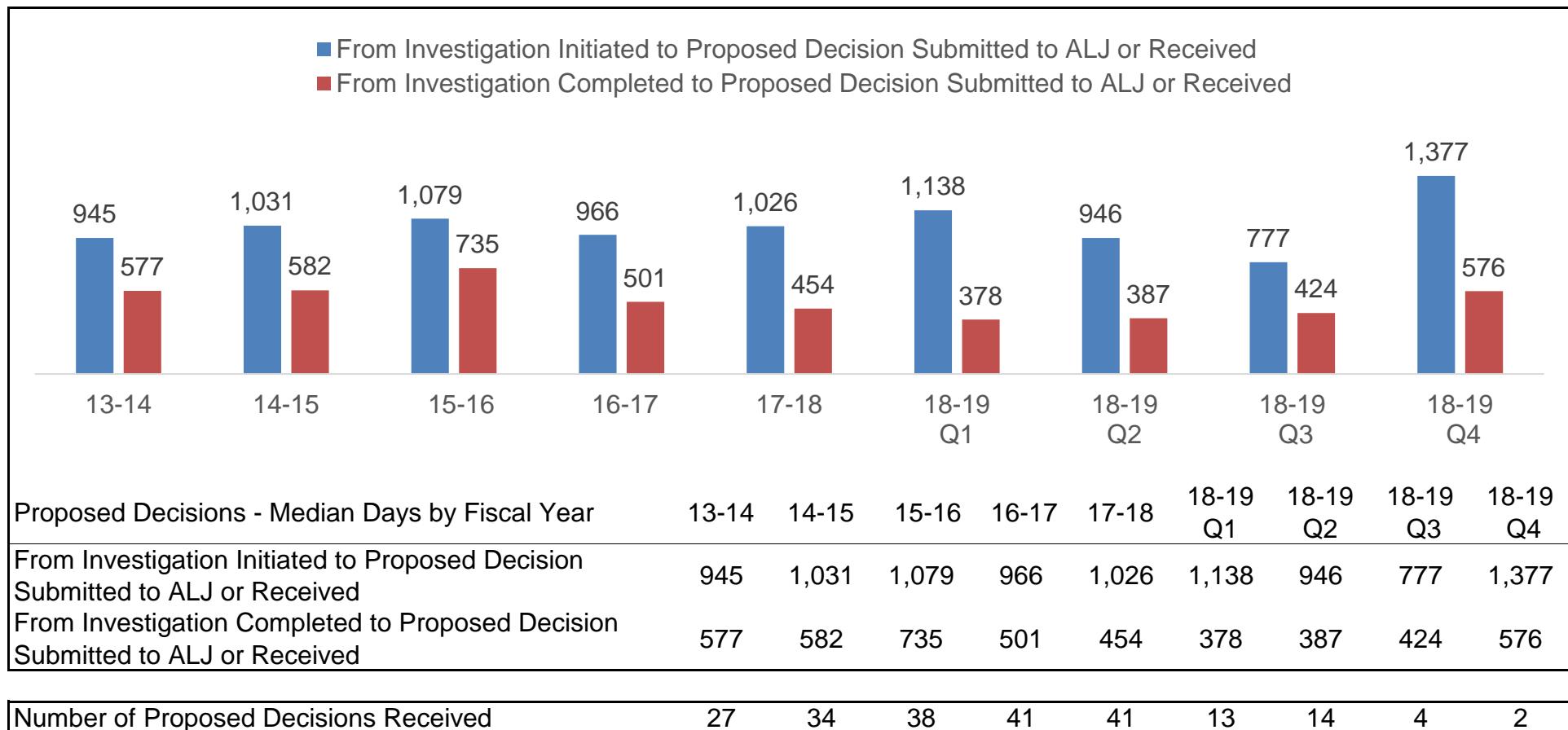
The graph above excludes the following case types: out-of-state, headquarters, Operation Safe Medicine, probation violations, petitions for modification/termination of probation terms, and petitions for reinstatement. They also exclude all cases that were referred solely to the District/City Attorney for criminal action as they are not in VE/P.

Stipulated Agreement - Median Days



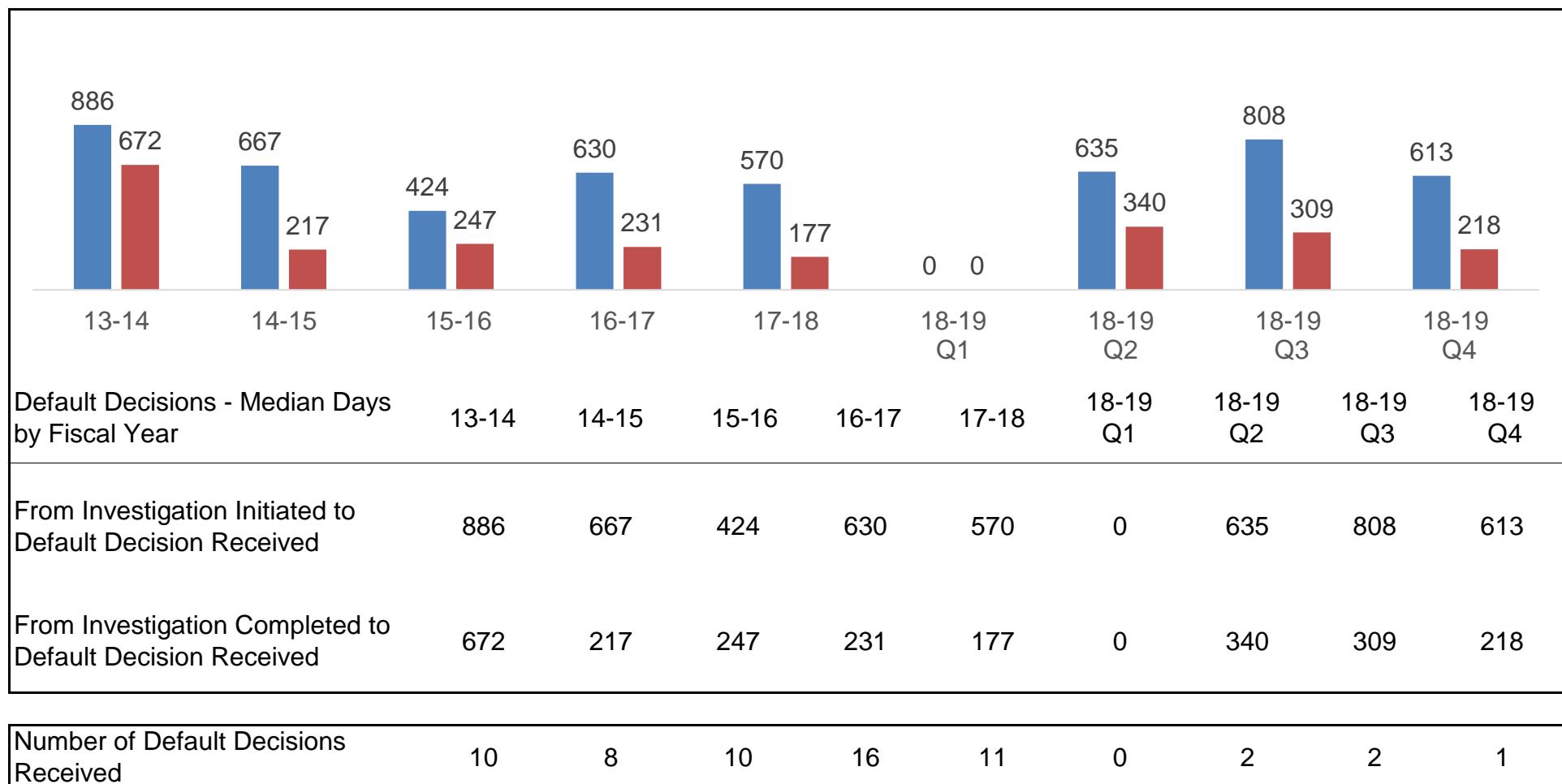
The graph above excludes the following case types: out-of-state, headquarters, Operation Safe Medicine, probation violations, petitions for modification/termination of probation terms, and petitions for reinstatement. They also exclude all cases that were referred solely to the District/City Attorney for criminal action as they are not in VE/P.

Proposed Decision - Median Days



The graph above excludes the following case types: out-of-state, headquarters, Operation Safe Medicine, probation violations, petitions for modification/termination of probation terms, and petitions for reinstatement. They also exclude all cases that were referred solely to the District/City Attorney for criminal action as they are not in VE/P.

Default Decision - Median Days



The graph above excludes the following case types: out-of-state, headquarters, Operation Safe Medicine, probation violations, petitions for modification/termination of probation terms, and petitions for reinstatement. They also exclude all cases that were referred solely to the District/City Attorney for criminal action as they are not in VE/P.