

MEDICAL BOARD OF CALIFORNIA

DATE REPORT ISSUED: January 12, 2015
ATTENTION: Members, Medical Board of California
SUBJECT: Licensing Program Summary
STAFF CONTACT: Curtis J. Worden, Chief of Licensing

STAFFING:

The Licensing Program staff continued to work hard in the second quarter of fiscal year (FY) 2014-15 to meet the needs of applicants for physician's and surgeon's (P&S) licenses or postgraduate training authorization letters (PTAL), licensees and consumers.

Licensing currently has the following vacancies:

- 1 Office Technician (OT) - Call Center (will be vacant on February 10, 2015)
- 1 OT - Licensing Managers' Support
- 1 Management Services Technician (MST) - P&S License Processor
- 1 MST - US/CAN P&S Application Reviewer
- 1 Staff Services Analyst (SSA) - Cashiering Lead
- 2 SSA – International Medical Graduate (IMG) - P&S Application Reviewer
- 1 Associate Governmental Program Analyst - International Medical School Review

Two IMG P&S application reviewers are currently in training.

STATISTICS:

The statistics are on pages BRD 6E - 3 through BRD 6E - 4. Please note that most of the statistics normally provided are unavailable at this time due to the unavailability of reports in the BreZE system. The statistics that have been provided on pages BRD 6E - 3 through BRD 6E - 4 have been obtained from the call center phone system or tracked manually, and are not part of the BreZE system.

Notable statistics include:

- Consumer Information Unit telephone calls answered: 17,177
- Consumer Information Unit telephone calls abandoned: 7,193
 - 2,011 fewer abandon calls than the previous quarter
- Consumer Information Unit telephone calls requesting a call back: 9,081
 - 2,295 fewer call back requests than the previous quarter
- P&S applications initial review completed: 1,372 per BreZE report
- P&S applications not reviewed: 599 (includes PTAL, IMG & US) per BreZE report
- P&S licenses issued: 1,247
 - This is an increase of 25 licenses issued from the previous quarter.

Licensing did not meet its goal of performing initial reviews of all new P&S applications within 45 days of receipt by the Board for three weeks in December 2014, out of the 13 weeks in the second quarter of FY 2014-15.

INTERNATIONAL MEDICAL SCHOOLS:

The statistics for the International Medical School Reviews are on page BRD 6E - 4. The review of International Medical Schools continues to be a demanding workload for the Board. The Board received one new Self-Assessment Report and there are currently seven Self-Assessment Reports that are pending.

OUTPATIENT SURGERY SETTINGS:

An interested parties meeting will need to be held to discuss possible legislative changes for accreditation of outpatient surgery settings to increase consumer protection.

PHYSICIAN SPECIALTY BOARD APPLICATIONS:

The Board has two pending applications from physician specialty boards requesting approval by the Board.

OUTREACH:

There are very few outreach events to report since the last Board meeting. The Licensing Outreach Manager has attended the following licensing workshops and when appropriate, residents from affiliated hospitals are invited to attend:

Nov 13: Loma Linda (about 100 residents)

Nov 14: Kaiser (all the hospitals in the LA area) (about 100 residents)

Time was also scheduled to assist licensees with CURES registration at both of the above events.

Travel for the Outreach Program has been approved for 2015. Several events are already scheduled through November 2015.

All trips are planned in consideration of the Governor's Executive Order to limit and condense travel to reduce costs.

CONSUMER INFORMATION UNIT FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Total Calls Answered	39,269	22,092	17,177		
Calls Requesting Call Back	20,457	11,376	9,081		
Calls Abandoned	16,397	9,204	7,193		
Address Changes Completed	8,600	5,231	3,369		

CONSUMER INFORMATION UNIT FY 13/14					
	FY 13/14	Q1	Q2	Q3	Q4
Total Calls Answered	90,472	24,897	21,921	19,896	23,758
Calls Requesting Call Back	30,804	3,861	8,542	10,625	7,776
Calls Abandoned	27,182	3,147	8,058	9,585	6,392
Address Changes Completed	5,201	1,674	1,140	2,387	

SR 2 - CATEGORIES FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Alcohol/Drugs	14	10	4		
PG/Medical Knowledge	61	42	19		
Convictions	24	14	10		
Other	63	34	29		

SR 2 - CATEGORIES FY 13/14					
	FY 13/14	Q1	Q2	Q3	Q4
Alcohol/Drugs	13	5	0	4	4
PG/Medical Knowledge	67	19	9	18	21
Convictions	29	11	5	4	9
Other	95	29	16	24	26

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 14/15					
	FY 14/15	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	101	106		
Pending Self-Assessment Reports (included above)	N/A	6	7		
New Self-Assessment Reports Received	2	1	1		
New Unrecognized Schools Received	34	22	12		
School Recognized Pursuant to CCR 1314(a)(1)	34	18	16		
School Recognized Pursuant to CCR 1314(a)(2)	0	0	0		
TOTAL Schools Pending Recognition at End of Quarter	N/A	106	103		

INTERNATIONAL MEDICAL SCHOOL APPLICATIONS FY 13/14					
	FY 13/14	Q1	Q2	Q3	Q4
Schools Pending Recognition at Beginning of Quarter	N/A	98	102	104	108
Pending Self-Assessment Reports (included above)	N/A	9	10	9	6*
New Self-Assessment Reports Received	2	1	0	1	0
New Unrecognized Schools Received	73	21	25	10	17
School Recognized Pursuant to CCR 1314(a)(1)	68	18	23	7	20
School Recognized Pursuant to CCR 1314(a)(2)	1	0	0	0*	1
TOTAL Schools Pending Recognition at End of Quarter	N/A	102	104	108	101

*Three CCR 1314.1(a)(2) school files were closed due to lack of response to the Board's requests for information.