### MEDICAL BOARD STAFF REPORT

DATE REPORT ISSUED: ATTENTION: SUBJECT: STAFF CONTACT: January 8, 2021 Members, Medical Board of California Licensing Program Summary Marina O'Connor, Chief of Licensing

#### **REQUESTED ACTION:**

This report is intended to provide the Members with an update on the Licensing Program at the Medical Board of California (Board).

#### **PROGRAM UPDATE:**

Pursuant to Business and Professions Code section 2064.5 applicants that are enrolled in a Board-approved training program are required to obtain a PTL within 180 days from enrollment. The number of applications received has declined since Q1 of FY 2020-21, as a majority of residents who enrolled around July 1, 2020 have already submitted an application for a Postgraduate Training License (PTL).

	Q1 FY 2020-21	Q2 FY 2020-21
Licenses Issued	3,132	2,367
License Applications Received	2,223	1,343

With the decrease in applications received, additional staff overtime, and internal process changes, the Licensing Program has been able to improve the processing time from the receipt of an application to the initial review from 60 calendar days to 45 days. Management will continue to monitor the processing times for initial reviews and make adjustments as necessary.

The Board continues to implement its transition to a paperless process, including accepting specific types of electronic signatures and other forms of electronic verification. The Board created a new webpage dedicated to information on how to register with and utilize DOCS through the application process.

The Licensing Program received 4,048 emails and responded to 3,924 via the Licensing Webmaster last quarter regarding topics such as application status checks, DCA waiver criteria, license renewal, and pocket certificates.

### COVID-19 WAIVER UPDATE

Pursuant to the Governor's <u>Executive Order N-39-20</u> issued March 30, 2020, during the COVID-19 State of Emergency, the DCA director may waive any statutory or regulatory

requirements with respect to a professional license issued pursuant to Division 2 (Healing Arts boards) of the Business and Professions Code. In addition, pursuant to <u>Executive Order N-40-20</u>, the DCA director may waive any statutory or regulatory requirements with respect to continuing education for licenses issued pursuant to Division 3 of the Business and Professions Code.

Since the last Board meeting, the director has issued additional waivers that extend deadlines for P&S and PTL applicants and licensees.

# DCA Waiver DCA-20-93 Order Extending 20-13, 20-50, and 20-76 Order Waiving Postgraduate Training License Deadline

<u>DCA Waiver DCA-20-93</u> extends the deadline to March 31, 2021, for all individuals who were enrolled in an approved postgraduate training program in California on January 1, 2020, and who were required to obtain a postgraduate training license (PTL) by June 30, 2020, to practice medicine pursuant to <u>Business and Professions Code (BPC)</u> <u>section 2064.5, subdivisions (e) and (f)</u>.

This temporary waiver does not relieve such individual from complying with any and all other requirements necessary to be considered for a postgraduate training license, including completing and submitting the required application forms and supporting documents to the governing licensing agency.

This temporary waiver does not extend the time an individual is permitted to practice medicine in an approved postgraduate training program without a physician's and surgeon's license beyond the 39-month licensing exemption period authorized under Business and Professions Code sections 2064.5, subdivision (b) and 2065, subdivision (d).

DCA Waiver DCA-20-94 Order Extending 20-65 Order Waiving Time For Postgraduates That Completed Postgraduate Training Outside California To Practice Medicine While Seeking California Licensure

On December 15, 2020, the Department of Consumer Affairs Director issued <u>DCA</u> <u>Waiver DCA-20-94</u> extending the deadline to March 31, 2021, for individuals who completed at least 36 months of approved postgraduate training outside of California, were enrolled in an approved postgraduate training program in California on July 1, 2020, and who are required to obtain a physician's and surgeon's license from the Medical Board of California (Board) within 90 days to continue the practice of medicine, pursuant to <u>Business and Professions Code section 2065, subdivision (h)</u>

This temporary waiver does not relieve such individuals from complying with any and all other requirements, including completing and submitting the required application forms and supporting documents to the Board.

### DCA Waiver DCA-20-100 Order Waiving Postgraduate Training License Deadline

<u>DCA Waiver DCA-20-100</u> extends the deadline to March 31, 2021, for all individuals who were initially enrolled in an approved postgraduate training program in California between June 1, 2020, and July 31, 2020, and who are required to obtain a postgraduate training license from the Medical Board of California within 180 days of their enrollment to practice medicine pursuant to Business and Professions Code section 2064.5, subdivisions (a) and (e).

This temporary waiver does not relieve such individual from complying with any and all other requirements necessary to be considered for a postgraduate training license, including completing and submitting the required application forms and supporting documents to the governing licensing agency.

This temporary waiver does not extend the time an individual is permitted to practice medicine in an approved postgraduate training program without a physician and surgeon's license beyond the 39-month licensing exemption period authorized under Business and Professions Code sections 2064.5, subdivision (b) and 2065, subdivision (d).

### DIRECT ONLINE CERTIFICATION SYSTEM (DOCS) PORTAL

The program has registered 584 users across 103 registered medical schools and 1,217 postgraduate training programs for the DOCS portal. These registered users have uploaded over 6,500 documents to DOCS. The Board created a DOCS informational webpage in December 2020 outlining the types of documents that can be submitted through DOCS and guidelines for potential users. DOCS continues to serve an important function in facilitating Board licensing processes during the pandemic.

### CONSUMER INFORMATION UNIT

In Q2 of 2020-2021, the Consumer Information Unit (CIU) received 16,285 calls, with an average wait time of 16:52 minutes. Two (2) of the topics most responded to in CIU during this quarter were physician and surgeon application questions and status updates on application files, including a high volume of calls received regarding new Postgraduate Training License applications. CIU also received a high frequency of calls regarding complaints and renewal assistance questions. Board staff continue to assist CIU when call volumes are high to help minimize wait times.

# WORKLOAD REPORT as of December 31, 2020

CONSUMER INFORMATION UNIT Fiscal Year 20-21	2020- 2021	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Total Calls Answered	29,036	16,094	12,942		
*Calls Requesting Call Back	9,442	5,480	3,962		
Calls Abandoned	8,100	4,563	3,537		

CONSUMER INFORMATION UNIT Fiscal Year 19-20	2019- 2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4			
Total Calls Answered	62,131	16,208	14,276	16,232	15,415			
*Calls Requesting Call Back	12,095	3,400	1,842	2,856	3,997			
Calls Abandoned	11,865	3,501	2,199	2,850	3,315			
*Calls Requesting Call Back is a subset of Total Calls Answered  PHYSICIAN & SURGEON DATA 2020-								
Fiscal Year 20-21	2021	Quarter 1	Quarter 2	Quarter 3	Quarter 4			
*Applications Received	1,981	886	1,095					
Initial Reviews Completed	1,998	862	1,136					
Licenses Issued	2,077	1,229	848					
Renewals Issued	34,219	17,121	17,098					

PHYSICIAN & SURGEON DATA Fiscal Year 19-20	2019- 2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4
*Applications Received	5,629	1,756	1,293	1,556	1,024
Initial Reviews Completed	5,524	1,813	1,355	1,472	884
Licenses Issued	6,072	2,491	1,790	968	823
Renewals Issued	71,024	17,632	15,906	20,762	16,724

POSTGRADUATE TRAINING LICENSE DATA Fiscal Year 20-21	2020-	Quarter 1	Quarter 2	Quarter 3	Quarter 4
*Applications Received	1,585	1,337	248		
Initial Reviews Completed	2,540	1,634	906		
Licenses Issued	3,422	1,903	1,519		

POSTGRADUATE TRAINING LICENSE DATA Fiscal Year 19-20	2019- 2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4
*Applications Received	4,122	N/A	N/A	2,285	1,837
Initial Reviews Completed	3,126	N/A	N/A	1,224	1,902
Licenses Issued	1,925	N/A	N/A	487	1,438

\*Applications Received does not include applications received with monies that have not been deposited as this process may take several weeks.

# WORKLOAD REPORT as of December 31, 2020

SENIOR REVIEW 2 - CATEGORIES Fiscal Year 20-21	2020- 2021	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Alcohol/Drugs	9	6	3		
PG/Medical Knowledge	31	15	16		
Convictions	18	9	9		
Other	42	25	17		

SENIOR REVIEW 2 - CATEGORIES Fiscal Year 19-20	2019- 2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Alcohol/Drugs	21	5	6	4	6
PG/Medical Knowledge	99	24	40	17	18
Convictions	16	3	5	3	5
Other	77	13	27	21	16

LICENSED MIDWIVES Fiscal Year 20-21	2020- 2021	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Applications Received	19	14	5		
Licenses Issued	13	5	8		
Licenses Renewed	99	60	39		

LICENSED MIDWIVES Fiscal Year 19-20	2019- 2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Applications Received	32	9	12	8	3
Licenses Issued	35	11	9	11	4
Licenses Renewed	201	38	64	46	53

FICTITIOUS NAME PERMIT Fiscal Year 20-21	2020- 2021	Quarter 1	Quarter 2	Quarter 3	Quarter 4
P&S - FNP Received	928		526		
P&S - FNP Issued	639	304	335		
P&S - FNP Renewed	2,499	1,359	1,140		
Podiatric FNP Received	21	14	7		
Podiatric FNP Issued	17	11	6		
Podiatric FNP Renewed	72	39	33		

FICTITIOUS NAME PERMIT Fiscal Year 19-20	2019- 2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4
P&S - FNP Received	1398	359	388	323	328
P&S - FNP Issued	1,255	265	306	408	276
P&S - FNP Renewed	5,409	1,245	1,278	1,513	1,373
Podiatric FNP Received	38	10	12	7	9
Podiatric FNP Issued	31	3	9	12	7
Podiatric FNP Renewed	135	25	36	44	30

# WORKLOAD REPORT as of December 31, 2020

POLYSOMNOGRAPHY Fiscal Year 20-21	2020- 2021	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Trainee Applications Received	0	0	0		
Trainee Registrations Issued	0	0	0		
Trainee Registrations Renewed	7	3	4		
Technician Applications Received	11	5	6		
Technician Registrations Issued	5	4	1		
Technician Registrations Renewed	32	10	22		
Technologist Applications Received	10	9	1		
Technologist Registrations Issued	10	6	4		
Technologist Registrations Renewed	249	119	130		

POLYSOMNOGRAPHY Fiscal Year 19-20	2019- 2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Trainee Applications Received	14	7	4	3	0
Trainee Registrations Issued	14	7	2	4	1
Trainee Registrations Renewed	14	5	4	4	1
Technician Applications Received	35	11	5	14	5
Technician Registrations Issued	30	7	6	10	7
Technician Registrations Renewed	37	12	13	7	5
Technologist Applications Received	39	10	11	14	4
Technologist Registrations Issued	35	10	8	13	4
Technologist Registrations Renewed	169	67	42	37	23

RESEARCH PSYCHOANALYST Fiscal Year 20-21	2020- 2021	Quarter 1	Quarter 2	Quarter 3	Quarter 4
RP Applications Received	2	2	0		
RP Licenses Issued	2	0	2		
RP Licenses Renewed	12	6	6		

RESEARCH PSYCHOANALYST Fiscal Year 19-20	2019- 2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4
RP Applications Received	5	2	1	2	0
RP Licenses Issued	4	1	1	1	1
RP Licenses Renewed	69	1	2	60	6

# WORKLOAD REPORT as of December 31, 2020

SPECIAL PROGRAMS Fiscal Year 20-21	2020-2021	Quarter 1	Quarter2	Quarter 3	Quarter 4
2111 Applications Received	8	8	0		
2111 Applications Reviewed	8	3	5		
2111 Permits Issued	9	3	6		
2111 Permits Renewed	18	10	8		
2112 Applications Received	0	0	0		
2112 Applications Reviewed	0	0	0		
2112 Permits Issued	1	1	0		
2112 Permits Renewed	0	0	0		
2113 Applications Received	6	3	3		
2113 Applications Reviewed	6	4	2		
2113 Permits Issued	8	5	3		
2113 Permits Renewed	22	7	15		
2168 Applications Received	1	1	0		
2168 Applications Reviewed	1	1	0		
2168 Permits Issued	3	3	0		
2168 Permits Renewed	10	6	4		

SPECIAL PROGRAMS Fiscal Year 19-20	2019-2020	Quarter 1	Quarter2	Quarter 3	Quarter 4
2111 Applications Received	19	14	0	2	3
2111 Applications Reviewed	20	12	3	2	3
2111 Permits Issued	19	11	5	2	1
2111 Permits Renewed	49	10	11	17	11
2112 Applications Received	2	0	1	0	1
2112 Applications Reviewed	2	0	0	1	1
2112 Permits Issued	0	0	0	0	0
2112 Permits Renewed	0	0	0	0	0
2113 Applications Received	34	9	8	7	10
2113 Applications Reviewed	34	10	4	11	9
2113 Permits Issued	32	13	5	9	5
2113 Permits Renewed	44	7	11	12	14
2168 Applications Received	4	0	1	2	1
2168 Applications Reviewed	5	1	1	1	2
2168 Permits Issued	3	1	1	0	1
2168 Permits Renewed	7	3	1	1	2

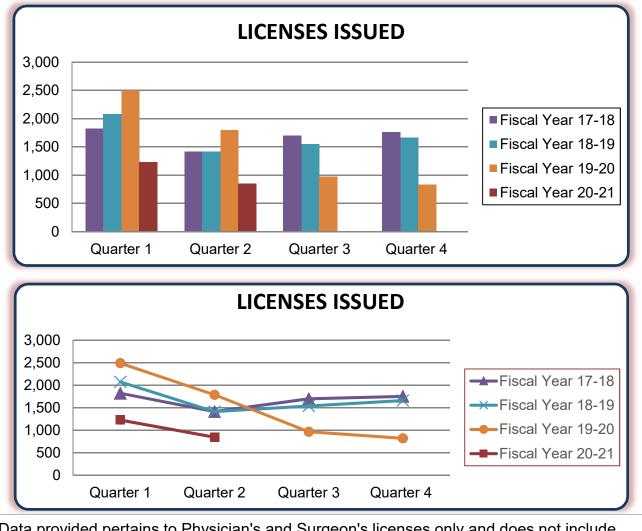
2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)

2112 - Hospital Fellowship Program Non-Citizen (doesn't satisfy postgraduate training required for licensure)

2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure) 2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)

Four Fiscal Year History							
Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL		
Fiscal Year 20-21	1,229	848			2,077		
Fiscal Year 19-20	2,491	1,790	968	823	6,072		
Fiscal Year 18-19	2,076	1,416	1,541	1,661	6,694		
Fiscal Year 17-18	1,823	1,416	1,700	1,755	6,694		

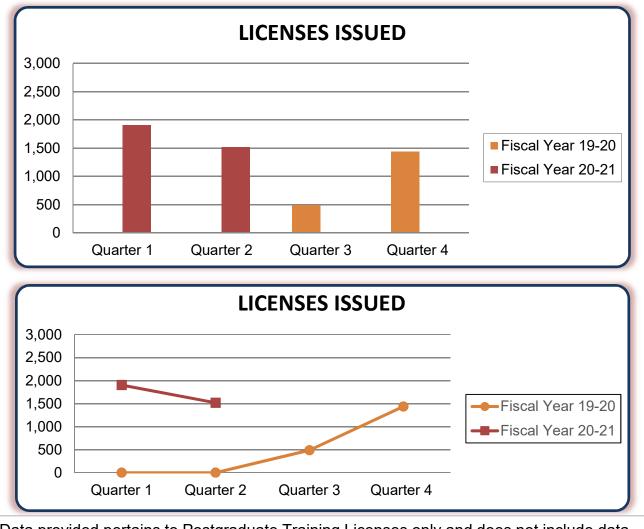
### Physician's and Surgeon's Licenses Issued\* Four Fiscal Year History



\*Data provided pertains to Physician's and Surgeon's licenses only and does not include data pertaining to Postgraduate Training Licenses.

# Postgraduate Training Licenses Issued\* Fiscal Year History

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 20-21	1,903	1,519			3,422
Fiscal Year 19-20	0	0	487	1,438	1,925

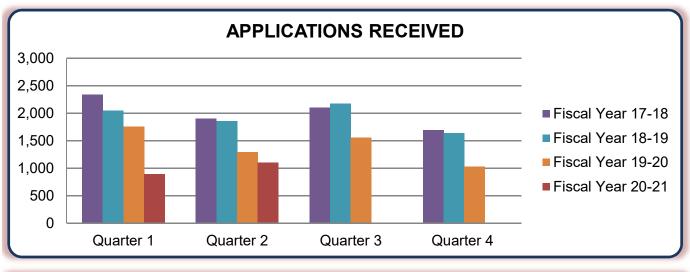


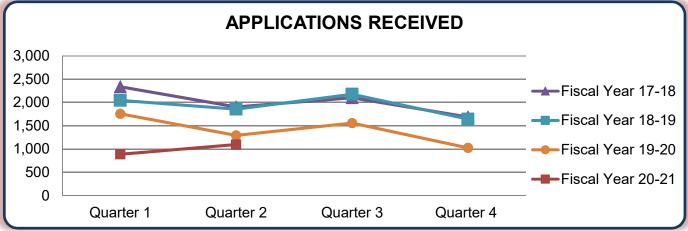
\*Data provided pertains to Postgraduate Training Licenses only and does not include data pertaining to Physician's and Surgeon's Licenses.

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 20-21	886	1,095			1,981
Fiscal Year 19-20	1,756	1,293	1,556	1,024	5,629
Fiscal Year 18-19	2,047	1,857	2,176	1,640	7,720
Fiscal Year 17-18	2,338	1,904	2,101	1,688	8,031

## Physician's and Surgeon's Applications Received\* Four Fiscal Year History

Applications Received data for the current quarter does not include applications received with monies that have not been deposited as this process may take several weeks.



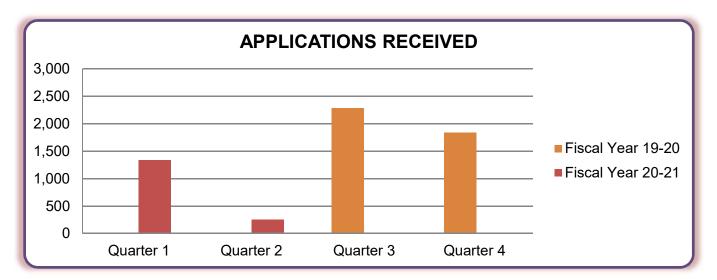


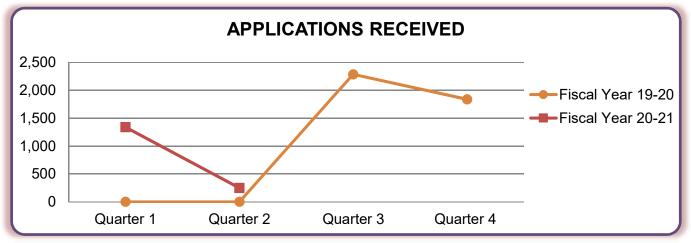
\*Data provided pertains to Physician's and Surgeon's licenses only and does not include data pertaining to Postgraduate Training Licenses.

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 20-21	1,337	248			1,585
Fiscal Year 19-20	N/A	N/A	2,285	1,837	4,122

### Postgraduate Training License Applications Received\* Fiscal Year History

\*Applications Received data for the current quarter does not include applications received with monies that have not been deposited as this process may take several weeks.





\*Data provided pertains to Postgraduate Training Licenses only and does not include data pertaining to Physician's and Surgeon's applications.