

DATE REPORT ISSUED: July 31, 2024
ATTENTION: Members, Medical Board of California
SUBJECT: Licensing Program Summary
STAFF CONTACT: Douglas Hock, Chief of Licensing

REQUESTED ACTION:

This report is intended to provide the Members with an update on the Licensing Program at the Medical Board of California (Board).

PROGRAM UPDATE:

In Quarter 4 of Fiscal Year (FY) 2023-2024, the Board received 3,552 initial license applications (1,124 Physician's and Surgeon's (P&S) License applications, 629 Transition applications; 1,799 Postgraduate Training License (PTL) applications) and issued a total of 2,326 licenses (2,086 P&S licenses and 240 PTLs).

The Licensing Program developed a new form (Initial License Renewal Verification of ACGME/RCPSC/CFPC, Form ILR) for reporting credit of Board-approved postgraduate training required for the initial renewal of a P&S license. The ILR form may be required for P&S licensees to verify credit for 36 months of Board-approved postgraduate training to meet the initial renewal requirement.

The Licensing Program began sending CME audit letters via email instead of by mail, saving staff time and resources. Additionally, the Board began accepting CME audit documents electronically, allowing licensees and registrants to send their CME certificates to the CME email address inbox.

DIRECT ONLINE CERTIFICATION SUBMISSION (DOCS)

As of June 30, 2024, there are 5,432 postgraduate training programs and 947 medical school users registered in the Board's DOCS portal.

WEBMASTER

The Licensing Program responded to 2,410 emails from the Licensing Webmaster in Quarter 4 of the current fiscal year. The most responded topics during this quarter were application status checks, first time license renewals, and continuing medical education questions.

OUTREACH

In Quarter 4 of FY 2023-2024, the Board's licensing staff and management conducted 16 outreach events on the licensure process and requirements, which included 9 live webinars and 7 in-person presentations.

In Quarter 4 of FY 2023-2024, the Consumer Information Unit (CIU) received 14,120 calls, with an average wait time of seven minutes. Three of the topics most responded to in CIU during this quarter were complaint questions, P&S license application status checks, and P&S license application questions.

**WORKLOAD REPORT
as of June 30, 2024**

CONSUMER INFORMATION UNIT Fiscal Year 23-24	2023- 2024	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Total Calls Answered	54,782	14,561	13,304	13,427	13,490
*Calls Requesting Call Back	18,674	5,239	4,981	3,917	4,537
Calls Abandoned	11,241	3,320	3,225	2,581	2,115

CONSUMER INFORMATION UNIT Fiscal Year 22-23	2022- 2023	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Total Calls Answered	62,441	16,375	14,456	16,323	15,287
*Calls Requesting Call Back	22,544	7,326	6,423	5,745	3,050
Calls Abandoned	17,555	5,876	5,178	4,455	2,046

*Calls Requesting Call Back is a subset of Total Calls Answered

PHYSICIAN & SURGEON DATA Fiscal Year 23-24	2023- 2024	Quarter 1	Quarter 2	Quarter 3	Quarter 4
P&S Initial License Apps Received	5,094	946	1,302	1,722	1,124
P&S Transition Apps Received	2,359	769	340	621	629
*Total P&S Applications Received	7,453	1,715	1,642	2,343	1,753
Initial Reviews Completed	10,557	3,445	2,626	2,524	1,962
Licenses Issued	9,806	3,763	1,207	2,750	2,086
Renewals Issued	72,685	18,553	16,861	18,820	18,451

PHYSICIAN & SURGEON DATA Fiscal Year 22-23	2022- 2023	Quarter 1	Quarter 2	Quarter 3	Quarter 4
P&S Initial License Apps Received	4,646	1,054	1,199	1,799	594
P&S Transition Apps Received	4,003	1,034	512	1,674	783
*Total P&S Applications Received	8,649	2,088	1,711	3,473	1,377
Initial Reviews Completed	8,004	1,851	1,616	1,997	2,540
Licenses Issued	7,639	2,561	1,131	1,593	2,354
Renewals Issued	73,263	18,733	15,890	18,853	19,787

POSTGRADUATE TRAINING LICENSE DATA Fiscal Year 23-24	2023- 2024	Quarter 1	Quarter 2	Quarter 3	Quarter 4
*Applications Received	3,026	892	58	277	1,799
Initial Reviews Completed	4,013	846	2,053	24	1,090
Licenses Issued	3,167	270	2,538	119	240

POSTGRADUATE TRAINING LICENSE DATA Fiscal Year 22-23	2022- 2023	Quarter 1	Quarter 2	Quarter 3	Quarter 4
*Applications Received	2,145	1,271	178	183	513
Initial Reviews Completed	2,470	1,188	1,199	36	47
Licenses Issued	2,810	939	1,326	520	25

*Applications Received does not include applications received with monies that have not been deposited, as this process may take several weeks.

**WORKLOAD REPORT
as of June 30, 2024**

CATEGORIES OF APPLICATIONS REFERRED TO SENIOR REVIEW 2* Fiscal Year 23-24	2023-2024	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Alcohol/Drugs	21	5	3	7	6
PG/Medical Knowledge	90	26	25	18	21
Convictions	23	4	8	7	4
Other	32	6	10	12	4

CATEGORIES OF APPLICATIONS REFERRED TO SENIOR REVIEW 2* Fiscal Year 22-23	2022-2023	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Alcohol/Drugs	27	11	6	8	2
PG/Medical Knowledge	107	37	38	20	12
Convictions	18	6	5	5	2
Other	46	6	20	9	11

*One application may be counted in more than one category.

LICENSED MIDWIVES Fiscal Year 23-24	2023-2024	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Applications Received	26	11	5	7	3
Licenses Issued	26	11	6	8	1
Licenses Renewed	219	53	53	53	60

LICENSED MIDWIVES Fiscal Year 22-23	2022-2023	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Applications Received	28	9	6	7	6
Licenses Issued	34	11	6	7	10
Licenses Renewed	226	53	53	53	67

FICTITIOUS NAME PERMIT Fiscal Year 23-24	2023-2024	Quarter 1	Quarter 2	Quarter 3	Quarter 4
P&S - FNP Received	1,876	485	420	483	488
P&S - FNP Issued	1,713	474	400	410	429
P&S - FNP Renewed	5,280	1,232	1,287	1,462	1,299
Podiatric FNP Received	28	7	6	9	6
Podiatric FNP Issued	23	8	5	8	2
Podiatric FNP Renewed	98	21	23	24	30

FICTITIOUS NAME PERMIT Fiscal Year 22-23	2022-2023	Quarter 1	Quarter 2	Quarter 3	Quarter 4
P&S - FNP Received	1,821	454	468	434	465
P&S - FNP Issued	1,732	492	401	427	412
P&S - FNP Renewed	5,414	1,370	1,019	1,575	1,450
Podiatric FNP Received	32	8	7	7	10
Podiatric FNP Issued	29	6	7	6	10
Podiatric FNP Renewed	100	30	28	22	20

**WORKLOAD REPORT
as of June 30, 2024**

POLYSOMNOGRAPHY Fiscal Year 23-24	2023- 2024	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Trainee Applications Received	58	9	12	21	16
Trainee Registrations Issued	54	13	9	15	17
Trainee Registrations Renewed	13	5	4	2	2
Technician Applications Received	24	2	8	8	6
Technician Registrations Issued	25	4	7	3	11
Technician Registrations Renewed	53	15	6	18	14
Technologist Applications Received	40	9	12	10	9
Technologist Registrations Issued	37	9	12	7	9
Technologist Registrations Renewed	173	56	43	29	45

POLYSOMNOGRAPHY Fiscal Year 22-23	2022- 2023	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Trainee Applications Received	43	5	6	7	25
Trainee Registrations Issued	43	10	3	3	27
Trainee Registrations Renewed	15	1	5	3	6
Technician Applications Received	21	4	2	9	6
Technician Registrations Issued	21	5	2	9	5
Technician Registrations Renewed	63	18	12	13	20
Technologist Applications Received	47	14	10	14	9
Technologist Registrations Issued	48	13	10	10	15
Technologist Registrations Renewed	388	117	107	85	79

RESEARCH PSYCHOANALYST Fiscal Year 23-24	2023- 2024	Quarter 1	Quarter 2	Quarter 3	Quarter 4
RP Applications Received	6	1	2	0	3
RP Licenses Issued	5	1	3	0	1
RP Licenses Renewed	65	0	38	23	4

RESEARCH PSYCHOANALYST Fiscal Year 22-23	2022- 2023	Quarter 1	Quarter 2	Quarter 3	Quarter 4
RP Applications Received	7	3	0	4	0
RP Licenses Issued	5	1	1	0	3
RP Licenses Renewed	16	5	2	3	6

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as of June 30, 2024**

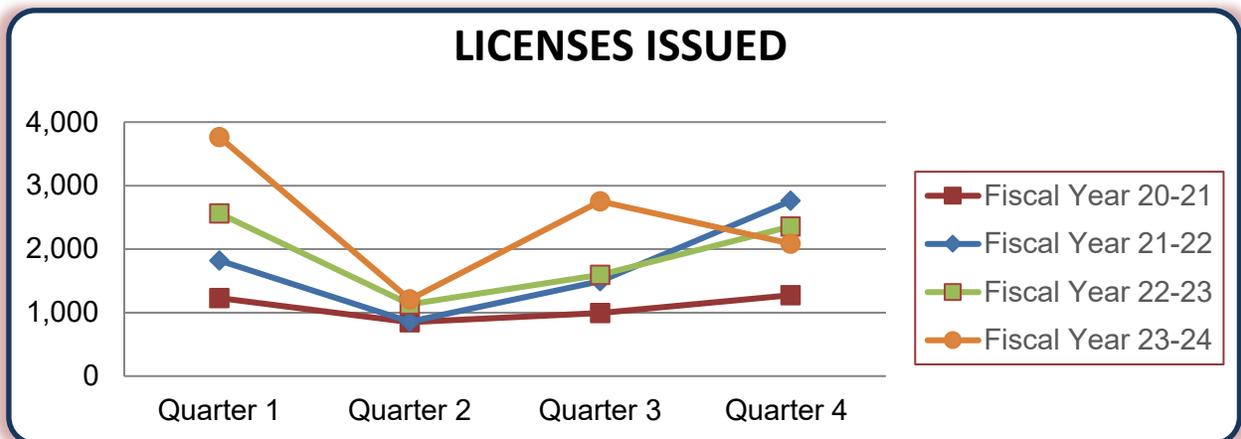
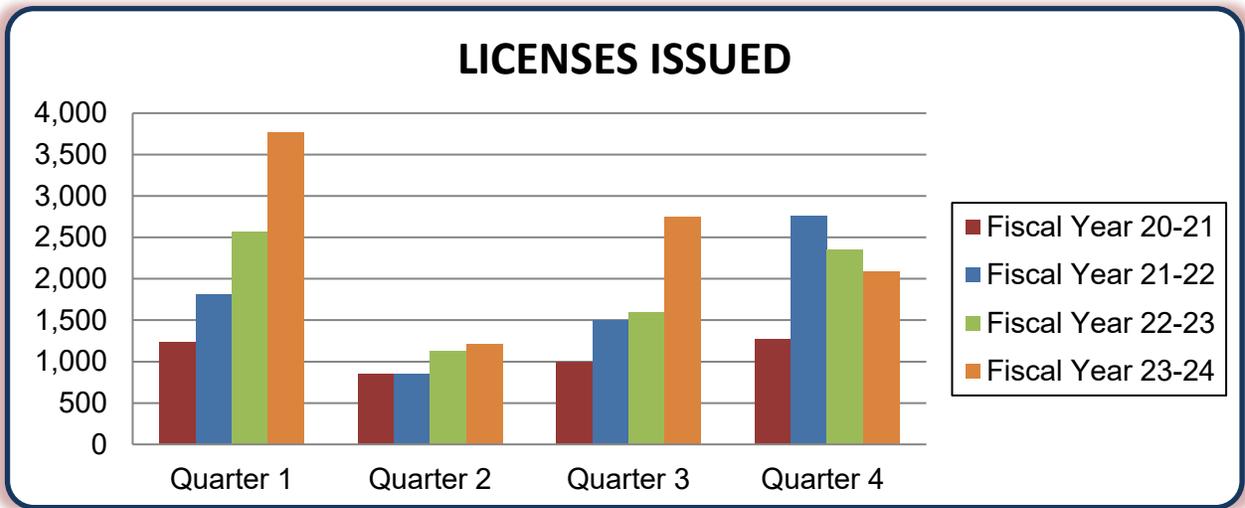
SPECIAL PROGRAMS Fiscal Year 23-24	2023-2024	Quarter 1	Quarter2	Quarter 3	Quarter 4
2111 Applications Received	19	6	2	9	2
2111 Applications Reviewed	21	5	4	10	2
2111 Permits Issued	19	5	4	9	1
2111 Permits Renewed	16	5	4	3	4
2112 Applications Received	0	0	0	0	0
2112 Applications Reviewed	0	0	0	0	0
2112 Permits Issued	0	0	0	0	0
2112 Permits Renewed	0	0	0	0	0
2113 Applications Received	41	6	11	13	11
2113 Applications Reviewed	43	9	4	20	10
2113 Permits Issued	38	16	2	12	8
2113 Permits Renewed	50	9	8	10	23
2168 Applications Received	2	0	2	0	0
2168 Applications Reviewed	2	0	2	0	0
2168 Permits Issued	2	0	0	1	1
2168 Permits Renewed	10	4	2	0	4

SPECIAL PROGRAMS Fiscal Year 22-23	2022-2023	Quarter 1	Quarter2	Quarter 3	Quarter 4
2111 Applications Received	24	10	5	6	3
2111 Applications Reviewed	23	9	7	3	4
2111 Permits Issued	25	9	8	4	4
2111 Permits Renewed	44	12	10	10	12
2112 Applications Received	0	0	0	0	0
2112 Applications Reviewed	0	0	0	0	0
2112 Permits Issued	0	0	0	0	0
2112 Permits Renewed	0	0	0	0	0
2113 Applications Received	33	7	9	12	5
2113 Applications Reviewed	30	5	7	13	5
2113 Permits Issued	33	13	7	4	9
2113 Permits Renewed	56	15	8	13	20
2168 Applications Received	1	1	0	0	0
2168 Applications Reviewed	2	1	1	0	0
2168 Permits Issued	3	0	0	3	0
2168 Permits Renewed	13	8	2	2	1

- 2111 - Visiting Fellow (doesn't satisfy postgraduate training required for licensure)
- 2112 - Hospital Fellowship Program Non-Citizen (doesn't satisfy postgraduate training required for licensure)
- 2113 - Medical School Faculty Member (may satisfy postgraduate training required for licensure)
- 2168 - Special Faculty Permit (academically eminent; unrestricted practice within sponsoring medical school - not eligible for licensure)

**Physician's and Surgeon's Licenses Issued*
Four Fiscal Year History**

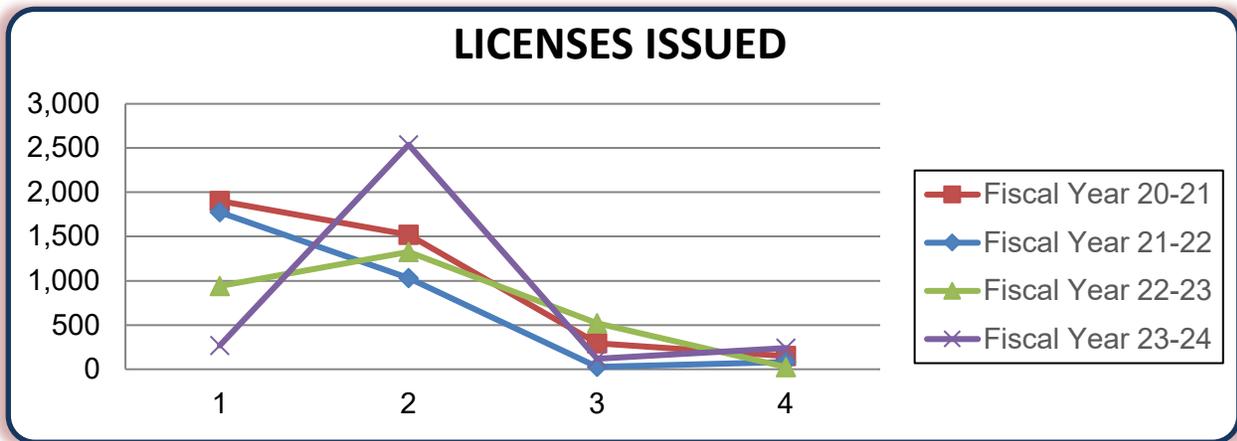
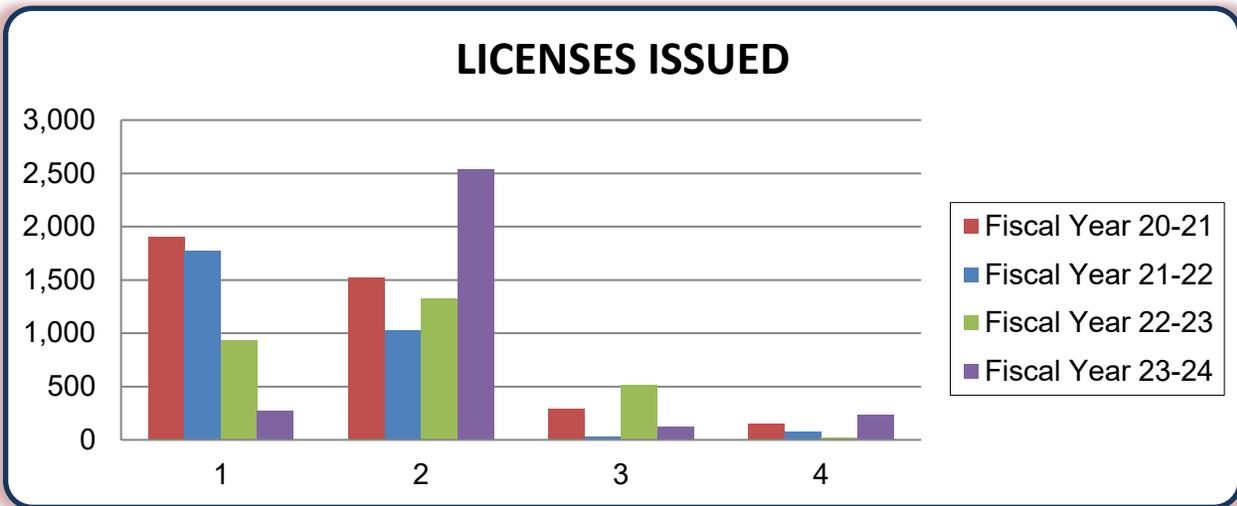
Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 23-24	3,763	1,207	2,750	2,086	9,806
Fiscal Year 22-23	2,561	1,131	1,593	2,354	7,639
Fiscal Year 21-22	1,818	857	1,497	2,760	6,932
Fiscal Year 20-21	1,229	849	992	1,274	4,344



*Data provided pertains to Physician's and Surgeon's licenses only and does not include data pertaining to Postgraduate Training Licenses.

**Postgraduate Training Licenses Issued*
Fiscal Year History**

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 23-24	270	2,538	119	240	3,167
Fiscal Year 22-23	939	1,326	520	25	2,810
Fiscal Year 21-22	1,774	1,029	27	81	2,911
Fiscal Year 20-21	1,902	1,519	295	149	3,865

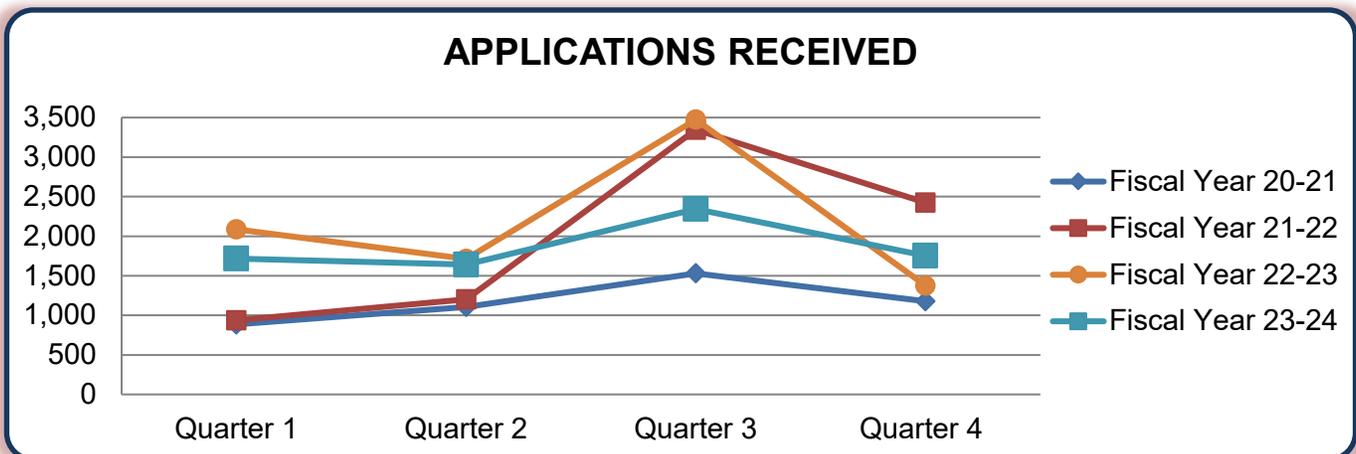
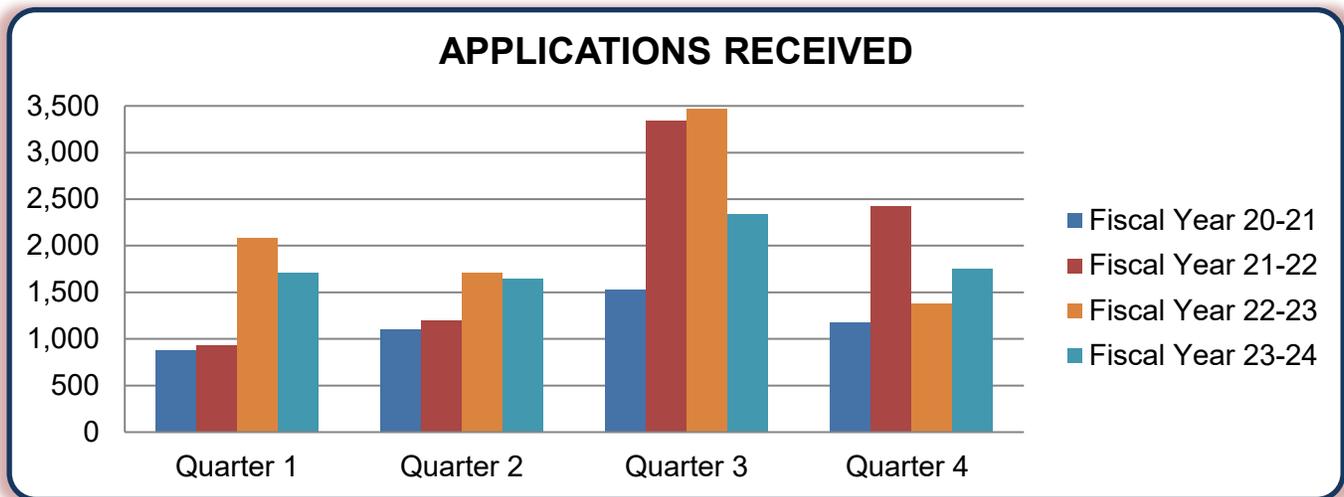


*Data provided pertains to Postgraduate Training Licenses only and does not include data pertaining to Physician's and Surgeon's Licenses.

**Physician's and Surgeon's Applications Received*
Four Fiscal Year History**

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 23-24	1,715	1,642	2,343	1,753	7,453
Fiscal Year 22-23	2,088	1,711	3,473	1,377	8,649
Fiscal Year 21-22	937	1,202	3,347	2,424	7,910
Fiscal Year 20-21	886	1,105	1,530	1,178	4,699

Applications Received data for the current quarter does not include applications received with monies that have not been deposited, as this process may take several weeks.

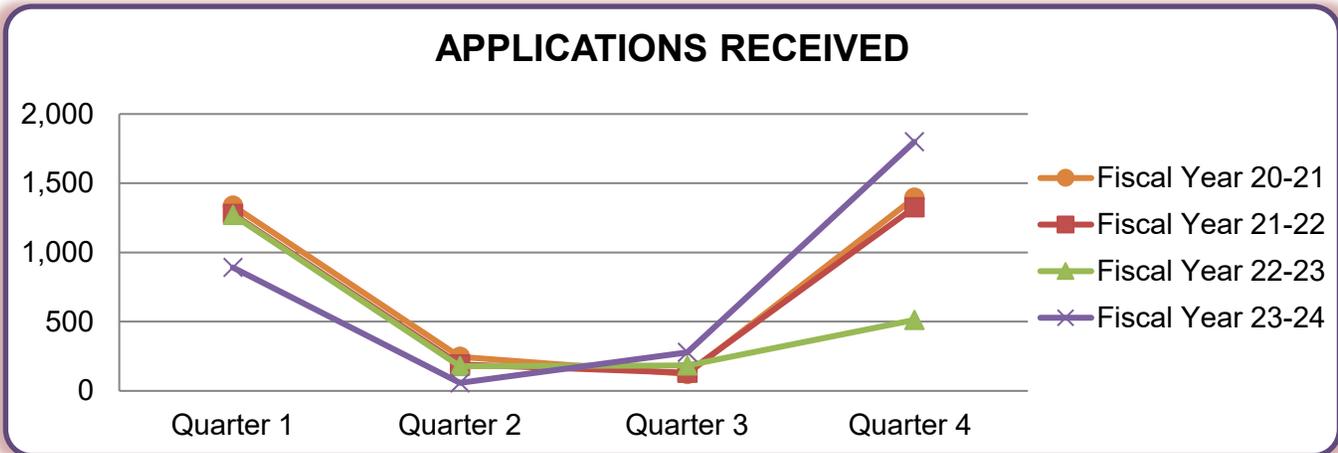
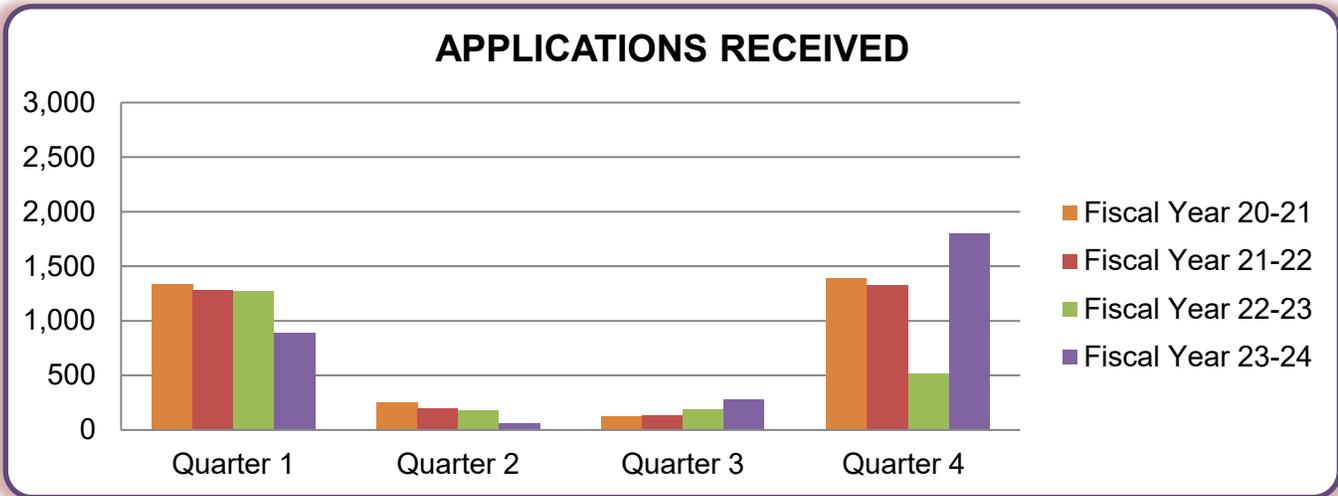


*Data provided pertains to initial Physician's and Surgeon's license applications and Transition from a PTL to a P&S License applications only and does not include data pertaining to Postgraduate Training Licenses.

Postgraduate Training License Applications Received* Fiscal Year History

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
Fiscal Year 23-24	892	58	277	1,799	3,026
Fiscal Year 22-23	1,271	178	183	513	2,145
Fiscal Year 21-22	1,277	191	131	1,325	2,924
Fiscal Year 20-21	1,337	246	122	1,394	3,099

*Applications Received data for the current quarter does not include applications received with monies that have not been deposited, as this process may take several weeks.



*Data provided pertains to Postgraduate Training Licenses only and does not include data pertaining to Physician's and Surgeon's applications.