



August 21, 2025, Quarterly Board Meeting

Division of Investigation, Health Quality Investigation Unit Update to the Medical Board of California

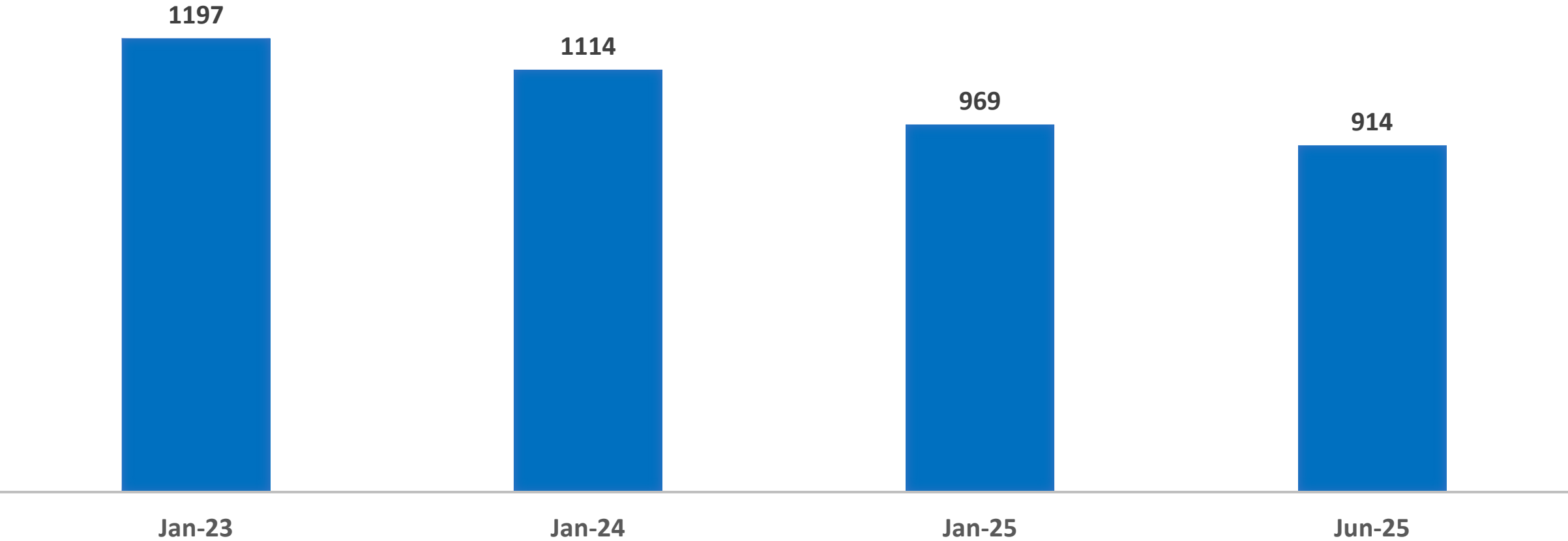
HQIU currently has 12 investigator vacancies, equaling a 14% vacancy rate. There are 9 candidates in background, 1 of which is in the final psychological and medical portion of the process. In the meantime, HQIU continues to screen new applications for each HQIU office on a 30-day cycle so it can quickly fill the remaining vacancies. In addition, staff are actively participating in recruitment events statewide.

HQIU has made good progress on cases over a year old, and on the pending workload, as demonstrated in the updated graphs in Board agenda item 5B.

In addition to sharing an automated monthly report with case status updates, HQIU leadership continues to hold weekly meetings with Board staff to discuss cases, answer questions and resolve issues efficiently.

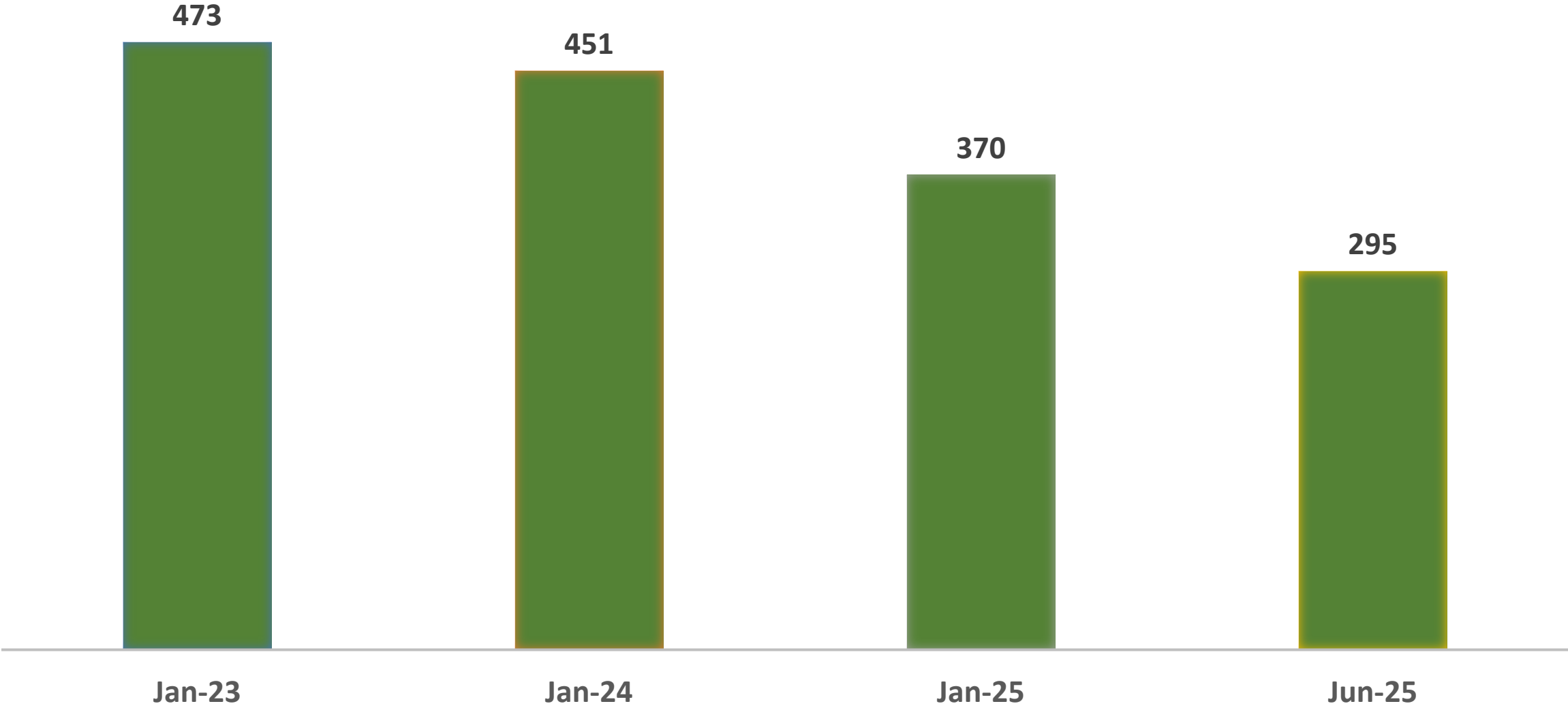
This will be Chief Kathleen Nicholls' last Board meeting as she retires later this year after a distinguished 30-year career with the Medical Board and the Division of Investigation. Chief Nicholls expresses her gratitude for the opportunity to protect California consumers and extends her heartfelt thanks to the Board, Medical Board staff, patient safety advocates, and Division of Investigation staff for their tireless efforts in improving enforcement outcomes for California consumers.

Pending Investigations JAN 2023 - JUNE 2025



Note - The counts shown are for MBC cases only.

**MBC Investigations Over 365 Days
JAN 2023 - JUNE 2025**



Note - The counts shown are for MBC cases only.