



August 20, 2026

Quarterly Board Meeting

Division of Investigation, Health Quality Investigation Unit (HQIU)

Update to the Medical Board of California

HQIU currently has 18 Investigator vacancies, representing a 23% vacancy rate. Twelve candidates are in the background process. To accelerate hiring, HQIU continues to screen new applications on a 30-day cycle for each office with vacancies.

In July, HQIU Medical Consultants convened for the bi-annual statewide meeting. An important forum for collaboration and professional development, the meeting focused on the overall duties and expectations as a medical consultant. The sessions are very well received and provide medical consultants with valuable opportunities to share ideas, identify efficiencies, and exchange best practices, strengthening the overall quality and consistency of HQIU's work. The next statewide meeting is scheduled for January 2027.

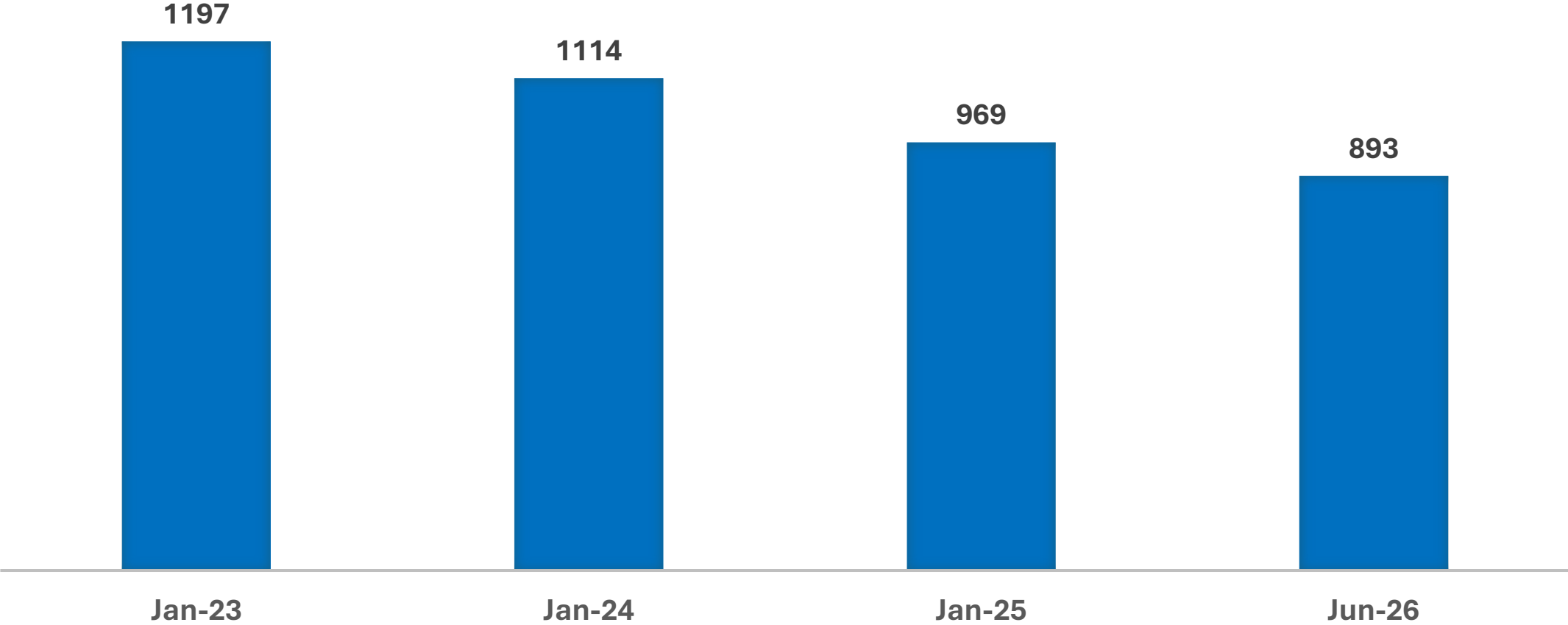
In June, the DOI Training Unit kicked off its 2026 internal training academy, known as the Mini Academy, for new investigators. This intensive four-week program is designed to immerse investigators in the specialized knowledge and skills required to conduct complex healthcare investigations. The curriculum covers a wide range of topics, including investigation types such as quality of care, mandatory facility reporting, sexual misconduct, impaired licensees, corporate unlicensed practice of medicine, and prescription drug cases. Additional instruction includes medical records review, administrative subpoenas, working with medical consultants and expert reviewers, CURES and pharmacy investigations, surveillance and undercover operations, search warrants, interviewing, as well as report writing.

HQIU staff continue to recognize the positive impact of the Enforcement Collaboration Model with the Board and the Attorney General's Office (AGO). The AGO's participation in case reviews has strengthened shared problem-solving, resulting in more efficient and effective investigations as we work toward our shared goal of protecting consumers.

HQIU has also made progress in reducing its pending caseload on cases over one year old. This improvement is reflected in the updated graph included in Board Item 6B.

HQIU leadership continues to hold regular meetings with Board staff and provide automated monthly reports with case status updates. We look forward to continuing this productive collaboration.

Pending Investigations
JAN 2023 - JUNE 2026



Note - The counts shown are for MBC cases only.

MBC Investigations Over 365 Days JAN 2023 - JUNE 2026

Agenda Item 6B

