December 30, 2016

RE: CURES 1.0 Decommission

The Department of Justice and the Department of Consumer Affairs are pleased to provide the following update regarding California’s Controlled Substance Utilization Review and Evaluation System (CURES).

On Sunday, March 5, 2017, the legacy “CURES 1.0” system will no longer be available to users attempting to access the database with unsupported browser software. In December 2015, Attorney General Harris sent a letter to members of the medical community outlining the risks of using unsupported web browsers to access confidential and sensitive patient records. Decommissioning CURES 1.0 is a necessary step towards protecting this information.

The CURES 2.0 system has been live since January 2016 and currently accounts for over 90% of patient activity report requests. As such, the retirement of CURES 1.0 should only affect a small number of CURES users who have unsecure web browsers that do not meet the CURES 2.0 minimum security requirements. The CURES 2.0 system features a significantly improved user experience, cutting-edge analytics for flagging at-risk patients, and other enhancements. This state-of-the-art system requires the use of a modern web browser to help protect against cyber security threats.

To ensure continued access to the CURES database, all remaining 1.0 users must update their web browsers prior to March 5. Users who have not updated their browsers will no longer be redirected to the old system but will instead view a message containing information as to why they cannot access the site with an unsecure browser.

The secure browser requirements for CURES 2.0 are as follows:
- Microsoft Internet Explorer, version 11.0 or higher
- Mozilla Firefox
- Google Chrome
- Apple Safari

To learn more, visit oag.ca.gov/cures-pdmp/faqs
For assistance, contact the CURES helpdesk at (916) 227-3843 or cures@doj.ca.gov