

**Complaints/Investigations Statistics
Physicians and Surgeons Only**

	FY 19/20	FY 18/19	FY 17/18	FY 16/17	FY 15/16	FY 14/15	FY 13/14	FY 12/13	FY 11/12	FY 10/11	FY 09/10	FY 08/09	FY 07/08	FY 06/07	FY 05/06	FY 04/05	FY 03/04	FY 02/03
Complaints/Investigations¹																		
Complaints received	10,868	11,407	10,888	9,619	8,679	8,267	8,329	7,459	6,923	7,122	6,539	6,437	6,839	7,259	7,663	7,503	8,240	11,556
Complaints closed by Complaint Unit	12,903	10,019	9,421	10,202	9,001	7,578	5,341	5,840	5,662	5,670	5,251	5,303	5,608	6,105	6,349	6,603	6,837	8,859
Investigations																		
Cases opened	1,956	1,544	1,627	1,465	1,654	1,381	1,562	1,502	1,577	1,338	1,312	1,123	1,133	1,182	1,331	1,443	1,887	2,138
Cases closed	1,689	1,749	1,414	1,284	1,158	1,469	1,331	1,564	1,544	1,411	1,290	1,100	1,216	1,128	1,307	1,475	2,117	2,361
Cases referred to the Attorney General (AG)	563	638	504	425	345	471	491	566	610	594	569	450	443	415	458	521	580	494
Cases referred for criminal action	36	39	36	43	41	76	67	122	89	41	35	27	29	27	31	34	37	47
Number of probation violation reports referred to the AG	40	39	40	58	36	20	27	24	33	35	32	27	17	19	22	32	34	12

¹Some Cases closed were opened in a prior fiscal year.